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Troy, New York

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Daimler Chrysler Motor Corp.
P.O. Box 218004
Auburn Hills, Michigan 48321-8004

RE: Reimbursement Request for Brake Work
on 2004 Jeep Grand Cherokee VIN # IJ4GW48S44C

Dear Daimler Chrysler Representative:

As loyal customers of Chrysler since 1990 we are sending this certified letter to you to request reimbursement of \$690.01 for brake work done on the above referenced vehicle that should have been paid for by Daimler Chrysler as the result of a class action settlement.

This vehicle has consistently vibrated while braking since purchased on August 30, 2003 at Armory Garage, Inc. At the time of sale our salesperson, Jeff Knable, told us to expect such pulsations due to anti-lock brake activation.

At the beginning of this summer the vibrations escalated and on July 14, 2006 we took the vehicle with 34,106 miles to Advantage Chrysler Jeep to have it checked. At Advantage Chrysler Jeep Service we asked Service Advisor Jonathon Stark if such a problem with brakes was covered by Jeep under warranty and he told us NO. He said they could perform a Brake Inspection for a \$120.00 fee, which would be waived if any brake work was performed and paid for as a result of the inspection. We agreed to this approach. On the morning of July 15, 2006 Mr. Stark called us and told us our front and possibly rear brakes needed to be replaced. He suggested replacing the front brakes for \$299.95 and then checking to see if the vibration ceased before proceeding to work on the rear brakes which we agreed to. Later that day he called back and indicated that the front brakes were done but there was still a slight vibration and he suggested replacing the rear brakes for an additional \$338.95. We agreed to this approach and later that day picked up our vehicle and paid \$690.01 for the front and rear brake work. At no point did anyone at Advantage Chrysler Jeep mention a brake defect that was being addressed through a class action suit.

On July 26, 2006 we received a letter from Lubitz, et. Al. v. Daimler Chrysler within which the Honorable Sybil Moses of the Superior Court of New Jersey outlines the results of a settlement that was reached on June 1, 2006. In addition to providing a FREE BRAKE INSPECTION CERTIFICATE the settlement notice indicates the following:

5. What Are the Benefits Available to Me Under the Settlement? Any current owner or lessee of a 2003-2004 Model Years Jeep Grand Cherokee vehicle who is experiencing pulsation during application of the brakes in his/her vehicle will be entitled to one free brake inspection at a Jeep dealership by presenting the Inspection Certificate that accompanies this Notice at the time of inspection. If the dealer, upon inspection, observes disc thickness variation resulting in pulsation, and the vehicle is within 36 months from the original date of purchase or lease or the first 36,000 miles as reflected on the vehicle's odometer (the "Warranty Period"), the dealer will repair under warranty the necessary brake components, including any brake pad, caliper, or rotor replacement necessary for the repair.

Any inspection and repair of a 2003-2004 Jeep Grand Cherokee must take place **no later than 90 days from the date of this Notice**. The Inspection Certificate shall be (a) surrendered at the time of inspection at the Jeep dealership; (b) redeemable onetime only; and (c) non-transferable. The Inspection Certificate cannot be exchanged for "cash value" or any equivalent. Members of the 2003-2004 Model Years Warranty Subclass are not entitled to any monetary reimbursement under the terms of the Settlement Agreement.

Needless to say this resulted in several phone call attempts to Advantage Chrysler Jeep. Each time we called the Service Manager was never able to come to the telephone and to this date she has not returned a phone message.

WAK
AKP
8/14/06