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**STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL**

120 Broadway, New York, NY 10271

ELIOT SPITZER
Attorney General

THOMAS G. CONWAY
Assistant Attorney General In Charge
Consumer Frauds and Protection Bureau

212-416-8294

July 27, 2006

[REDACTED]
Bayside, NY [REDACTED]

Our File Number: [REDACTED]
Company: Nissan of Garden City

Dear [REDACTED]

On behalf of Attorney General Eliot Spitzer, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

Philip Gamma/d

Philip Gamma
Bureau of Consumer Frauds
And Protection

/cc: National Highway Traffic and Safety Administration
400 7th Street SW
Washington, DC 20590

*Ana Maria
8/14/06*



ATTORNEY GENERAL ELIOT SPITZER
STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL
BUREAU OF CONSUMER FRAUDS AND PROTECTION
120 Broadway, 3rd Floor
New York, NY 10271-0332
Tel. (212) 416-8345 Fax (212) 416-8787

COMPLAINT FORM

Consumer Hotline For Hearing Impaired
1 (800) 771-7755 TDD (800) 788-9898
<http://www.oag.state.ny.us>

RECEIVED BY
CONSUMER FRAUDS & PROTECTION BUREAU

JUL 26 2006

NYS OFFICE OF THE ATTORNEY GENERAL
NEW YORK CITY OFFICE

1. PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
2. PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
3. YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
4. MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

CONSUMER

YOUR NAME		HOME TELEPHONE NUMBER	
[REDACTED]		[REDACTED]	
STREET ADDRESS		BUSINESS TELEPHONE NUMBER	
[REDACTED]		[REDACTED]	
CITY/TOWN	COUNTY	STATE	ZIP
BAYSIDE	Queens	N.Y.	[REDACTED]

COMPLAINT

NAME OF SELLER OR PROVIDER OF SERVICES		NAME OF OTHER SELLER OR PROVIDER OF SERVICES	
NISSAN OF GARDEN CITY			
STREET ADDRESS		STREET ADDRESS	
316 N FRANKLIN ST			
CITY/TOWN	STATE	ZIP	CITY/TOWN
HEMPSTEAD	N.Y.	11550	
TELEPHONE NUMBER		TELEPHONE NUMBER	
DATE OF TRANSACTION	COST OF PRODUCT OR SERVICE	HOW PAID (Check those which apply)	
06-10-2006	\$19,260-50	☐ Cash ☒ Check ☒ Credit Card ☐ Other	
DID YOU SIGN A CONTRACT?	WHERE DID YOU SIGN THE CONTRACT?	DATE SIGNED	
☒ Yes ☐ No	NISSAN OF GARDEN CITY, 316 Franklin St Hempstead, N.Y. 11550	06-07-06	
WAS PRODUCT OR SERVICE ADVERTISED?	WHERE WAS IT ADVERTISED?	DATE ADVERTISED	
☒ Yes ☐ No	Newspaper		

TYPE OF COMPLAINT (e.g. car, mail order, etc. Use the reverse side of this form to provide details)

DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL		PERSON CONTACTED	JOB TITLE
SEVERAL 6-28-06 ☐ By Mail ☒ By Telephone ☐ In Person		Phil Delvatto	General manager
NATURE OF RESPONSE		DATE OF RESPONSE	
I WAS TOLD BY HIS STAFF THAT GM DOES NOT TAKE CALLS FROM PEOPLE. I LEFT MESSAGES IN ANS. MACHINE		NO RESPONSE	
HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address)			
☐ Yes ☒ No			
IS COURT ACTION PENDING? (Please describe as necessary)			
☐ Yes ☒ No			

ADDITIONAL INFORMATION

MANUFACTURER OF PRODUCT	PRODUCT MODEL OR SERIAL NUMBER
NISSAN NORTH AMERICA, INC.	1N4AL11D56N [REDACTED]
ADDRESS	WARRANTY EXPIRATION DATE
P.O. BOX 191 Gardena, CA 90248	NONE
DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company)	
☐ Yes ☒ No	

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE

BRIEFLY DESCRIBE YOUR COMPLAINT I BOUGHT A NEW NISSAN ALTIMA 2006 FROM
NISSAN OF GARDEN CITY ON JUNE 10, 2006.

ON JUNE 12, 2006 NISSAN OF NORTH AMERICA
(Phone # 800-240-9924) TOLD ME THAT THIS CAR SHOULD NOT
HAVE BEEN SOLD TO ME BECAUSE IT WAS ON HOLD FOR
RECALL. MY FILE # [REDACTED] AT NISSAN WAS MADE.
MS CHARISE JACKSON, THE REGIONAL SPECIALIST AT NISSAN
TOLD ME THAT THE DEALER WOULD HAVE TO EXCHANGE
THIS CAR TO A NEW PROBLEM-FREE CAR. THE DEALER SOLD TO
ME THIS CAR IN A FRAUDULENT MANNER. THE DEALER HAS NOT
RESPONDED. I AM VERY FRUSTATED AND DEPRESSED BECAUSE OF
THIS DEFECTIVE CAR. KINDLY HELP ME.

WHAT FORM OF RELIEF ARE YOU SEEKING? (e.g., exchange, repair or money back, etc.) Exchange a New Altima

WHO REFERRED YOU TO THIS OFFICE? Legal-Aid

READ THE FOLLOWING BEFORE SIGNING BELOW

PLEASE ATTACH TO THIS FORM **PHOTOCOPIES** of any papers involved (contracts, warranties, bills received, canceled checks, correspondence, etc.). **DO NOT SEND ORIGINALS.**

NOTE: In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature: _____

Date: _____

7-20-2006.

HAVE YOU ENCLOSED COPIES OF IMPORTANT PAPERS?

Return to: Office of the Attorney General
Bureau of Consumer Frauds and Protection
120 Broadway, 3rd Floor
New York, NY 10271-0332

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).