



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236

www.safercar.gov

FOR AGENCY USE ONLY

Date Received

Repository ☐

Reference No.

Daytime Telephone Number

Evening Telephone Number

E-mail

OWNER INFORMATION (Type or Print)

City Grand Haven State Michigan Zip 49417

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Date

7.27.06

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side 1FAP2412 Make Ford Model Five Hundred Year 2005 Current Mileage 21102

Date Purchased May 2005 Dealer's Name and telephone Number Redeker Ford 1-616-842-0600 Engine: 6 Fuel Type: ☒ Gas ☐ Diesel ☐ Hybrid ☐ Other

☒ Original Owner Dealer's City Grand Haven State Mich Zip Code 49417 No. Cylinders 6

Transmission Type ☐ Manual ☒ Automatic Powertrain ☐ All-Wheel Drive ☐ Rear-Wheel Drive ☒ Front-Wheel Drive ☐ Four-Wheel Drive

☐ Antilock Brakes ☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name Front seat Passenger Incident Date(s) 11/23/05 Failure Mileage 17,000 Failure Speed 30 Failure Location ☒ Driver ☒ Passenger ☐ Front ☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand _____ Tire Model/Line _____ Tire Name _____ Tire Size (Example: P215/65R1105) _____

Failed Structure: ☐ Tread ☐ Sidewall ☐ Bead DOT No. (Example: DOT MAL9ABC036 on sidewall) ☐ Original Equipment ☐ Prior Repair

Failure type: ☐ Blowout ☐ Blister ☐ Crack ☐ Torn ☐ Tread Separation ☐ Road Hazard ☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make _____ Date Manufactured _____ Model Number and Name _____

Seat Type ☐ Infant ☐ Booster ☐ Integrated ☐ Convertible ☐ Other _____ Installed in Vehicle using the: ☐ Vehicle safety belt ☐ LATCH system* *Vehicle info required

Failed Part. Describe Failure Below ☐ Base ☐ Harness/Buckle ☐ LATCH Connector ☐ Shell ☐ Handle ☐ Other _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 1 Number of Deaths None Police Report No. Police did come

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

I was driving about 50 to 60 miles per hour on wet pavement when I came upon black ice with a car ahead of me. I slowed way down and I took my foot off the brakes. I didn't have time to switch lanes and then I spun around twice and first hit

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7832

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

on the passenger side and then it stopped on the driver's side against the guard rail. Also ELSIE my wife was half way on my lap. ELSIE was back on down the right leg from the seat belt doesn't stopper from going a little forward. I don't think it is safe. Calhoun County didn't seal the road when they knew it was bad. Cars were going in the middle of the road and some flipped over.



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400 Seventh St., S.W.
Washington, D.C. 20590

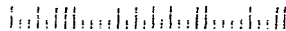
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

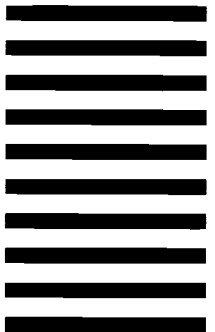
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTSA HWY. TRAFFIC SAFETY ADMIN.

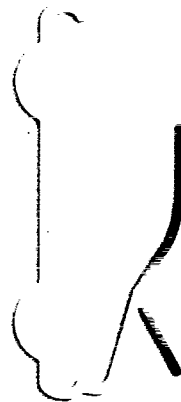
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

nhtsa
www.nhtsa.dot.gov
people saving people



Vehicle Owner's Quest online (VOC)
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