



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10165607

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City

JACKSONVILLE

State FL

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/16/2006

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

VICTORY

Model

TOURING-CRUISER

HAMMER

Model Year

2005

5VPrHBZ6D453

Date Purchased
25-MAY-05

Dealer's Name and Telephone Number

JACKSONVILLE PowerSports

904-641-7620

Engine:

No: Cylinders 2

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Jacksonville

State

FL

Zip Code

32225

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

REAR WHEEL DRIVE

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 1

MANUAL

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-AUG-2006

Failure Mileage
31060

Failure Speed
30

2ND Gear - 4 teeth broken

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE TRAVELING AT 30 MPH, THE ENGINE SEIZED CAUSING THE WHEELS TO LOCK. THE DRIVE BELT HAD TO BE CUT IN ORDER TO ROLL THE VEHICLE OUT OF TRAFFIC. THE VEHICLE WAS TAKEN TO A SERVICE DEALER. THE SEIZURE WAS DUE TO FRACTURED TEETH ON THE 2ND GEAR PLATE AND A BENT BEARING FORK SUPPORT. THE MANUFACTURER WAS NOTIFIED.

Transmission Rear
and Broken Shift fork

Whole transmission Replaced and all old parts returned to Polaris/Victory

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Bought Bike New. At 23000 miles or so, I felt a skip in 2nd gear under moderate to hard acceleration, that happened at 3500 RPMs. Rode bike till 31060 miles when it locked up. During this time, in 2nd, it skipped at 3500 RPM then again at 4200 rpm. Another Dealers technician witness to this and because it was consistent at these RPMs, he suspected a possible download problem in the ECM. He was researching it still when it locked up. My dealer had a lot of bikes in the shop, so I took it to Polaris of Gainesville, FL. where it was promptly started and repaired. My mechanic said that 4 teeth were broke off 2nd gear, 2 were found, and 2 weren't. Bent and broken Shifter forks. Bearing support bracket bent. Shift dogs worn and bent. Whole transmission replaced by Polaris Victory. 2 months after warranty - Parts free - labor charges only. Transmission was to go back to Polaris/Victory.

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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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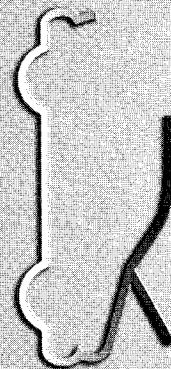
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



United Way

JACKSONVILLE FL 322

26 OCT 2006 PM 17

