



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 15-AUG-2006
Repository:
Reference No.: 10165498

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BOURNE State: MA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 08/22/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GCHG39R811 [REDACTED]
Make: CHEVROLET Model: EXPRESS 3500 Model Year: 2001
Date Purchased: 23 DEC-00 Dealer's Name and Telephone Number: TRACY MOTORS, INC. 508-830-0101 Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner: Dealer's City: PLYMOUTH State: MA Zip Code: 02360
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: REAR WHEEL DRIVE Vehicle Component Code: 162200 STRUCTURE:BODY:BUMPERS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 15-JUN-2005 Failure Mileage: 16350 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE REINFORCEMENT TO THE FRONT BUMPER WAS SEVERELY RUSTED. THE SERVICE DEALER AND MANUFACTURER WERE CONTACTED. CRANBERRY CHEVROLET, E. WAREHAM, MA (508-759-9868) INSPECTED VEHICLE AND WILL REPLACE THE BUMPER REINFORCEMENT BAR WHICH IS UNDER WARRANTY. OWNER BELIEVES THAT THE BAR SHOULD BE REDESIGNED SO THAT IT WILL NOT DETERIORATE IN A SHORT TIME. AS DESIGNED THE BUMPER WILL NOT ABSORB THE INTENDED IMPACT WHICH COULD RESULT IN SERIOUS INJURY. REMNANTS OF THE BAR ARE STILL ON THE VEHICLE. PRESENTLY THE VEHICLE HAS 18,600 MILES AND APPEARS IN NEW CONDITION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.