



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-AUG-2006

Repository ☐

Reference No.
10165452

OWNER INFORMATION (Type or Print)

Name

Address

City

PORT TOWNSEND

State

WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4A3AJ46G1SE

Make
MITSUBISHI

Model
GALANT

Model Year
1995

Date Purchased
01-JAN-99

Dealer's Name and Telephone Number
WEST HILLS HONDA 800-406-7723

Engine:
No: Cylinders

Fuel Type:
Gas

Original Owner
☐

Dealer's City
BREMERTON

State
WA

Zip Code
98312

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
11-AUG-2006

Failure Mileage
122000

Failure Speed
15

LEFT FRONT CONTROL ARM: LOWER BALL JOINT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING AT 15 MPH, THERE WAS A LOUD NOISE. THE CONTACT LOOKED UNDER THE VEHICLE AND SAW THE TIRE WAS BUCKLED OUT. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP WHO DETERMINED THE LEFT BALL JOINT HAD PULLED OUT OF THE SOCKET WHICH PULLED THE AXLE APART. THERE WAS A RECALL, NHTSA RECALL, # 99V066002 PERFORMED ON THE VEHICLE IN 2001 CONCERNING, THE SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT FOR THE RIGHT SIDE. THIS COMPLAINT WAS REGARDING THE LEFT LOWER BALL JOINT OF THE VEHICLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FORTUNATELY I WAS DRIVING SLOWLY ON A NEIGHBORHOOD ROAD WHEN I HEARD A LOUD NOISE AND THE CAR DROPPED DOWN. I ^{STOPPED} GOT OUT AND SAW THE TIRE BUCKLED OUT ON THE LEFT SIDE. I WAS IN AN INTERSECTION SO CARS HAD TO GO AROUND ME. THE CAR WAS TOWED TO THE REPAIR SHOP WHERE THE MECHANIC DISCOVERED THE RIGHT SIDE CONTROL ARM/BALL JOINT HAD BEEN REPLACED BUT NOT THE LEFT SIDE. THAT HAD BEEN REPLACED BY COURTESY FORD (MITSUBISHI DEALER) IN FOULSBORO, WA (360-697-2700). I AM SO GLAD I WASN'T ON A HIGHWAY OR FREEWAY. I FEEL MITSUBISHI (OR SOMEONE) SHOULD PAY, AT LEAST, FOR MY REPAIR BILL. THANK YOU,

ATTACH ADDITIONAL SHEETS IF NECESSARY

Department
Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



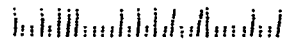
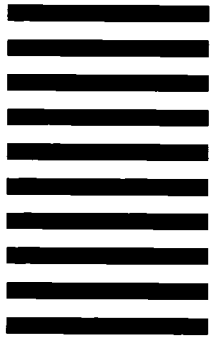
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).