U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received 14-AUG-2006	**Repository** ☐
	Reference No. 10165452

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City PORT TOWNSEND	**State** WA	**Zip Cod** [redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ *YES* ☒ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4A3AJ46G1SE[redacted]	MITSUBISHI	GALANT	1995

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
01-JAN-99	WEST HILLS HONDA 800-406-7723			No: Cylinders	Gas
Original Owner ☐	Dealer's City BREMERTON	State WA	Zip Code 98312		

Transmission Type			Vehicle Component Code
AUTOMATIC	☐ Antilock Brakes ☒ Cruise Control	Powertrain	021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT
			Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
11-AUG-2006	122000	15	LEFT FRONT CONTROL ARM: LOWER BALL JOINT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING AT 15 MPH, THERE WAS A LOUD NOISE. THE CONTACT LOOKED UNDER THE VEHICLE AND SAW THE TIRE WAS BUCKLED OUT. THE VEHICLE WAS TOWED TO AN INDEPENDENT REPAIR SHOP WHO DETERMINED THE LEFT BALL JOINT HAD PULLED OUT OF THE SOCKET WHICH PULLED THE AXLE APART. THERE WAS A RECALL, NHTSA RECALL, # 99V066002 PERFORMED ON THE VEHICLE IN 2001 CONCERNING, THE SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT FOR THE RIGHT SIDE. THIS COMPLAINT WAS REGARDING THE LEFT LOWER BALL JOINT OF THE VEHICLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FORTUNATELY I WAS DRIVING SLOWLY ON A NEIGHBORHOOD ROAD WHEN I HEARD A LOUD NOISE AND THE CAR DROPPED DOWN. I STOPPED, GOT OUT AND SAW THE TIRE BUCKLED OUT ON THE LEFT SIDE. I WAS IN AN INTERSECTION SO CARS HAD TO GO AROUND ME. THE CAR WAS TOWED TO THE REPAIR SHOP WHERE THE MECHANIC DISOVERED THE RIGHT SIDE CONTROL ARM/BALL JOINT HAD BEEN REPLACED BUT NOT THE LEFT SIDE. THAT HAD BEEN REPLACED BY COURTESY FORD (MITSUBISHI DEALER) IN POULSBO, WA (360-697-2700). I AM SO GLAD I WASN'T ON A HIGHWAY OR FREEWAY. I FEEL MITSUBISHI (OR SOMEONE) SHOULD PAY, AT LEAST, FOR MY REPAIR BILL. THANK YOU, [redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

Department
Transportation

ational Highway
raffic Safety
Administration

00 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report,

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).