



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 10-AUG-2006	Repository <input type="checkbox"/>
	Reference No. 10165162

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]				
City	LA MESA	State	CA	Zip Code	[REDACTED]
				Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/1/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNAGD128745 [REDACTED]	Make KIA	Model OPTIMA	Model Year 2004
Date Purchased 01-AUG-03	Dealer's Name and Telephone Number KIA OF MURIETTA		Engine: No: Cylinders 6
Original Owner <input checked="" type="checkbox"/>	Dealer's City MURIETTA	State CA	Zip Code [REDACTED]
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Fuel Type: Gas REGULAR
		Vehicle Component Code 060000 ENGINE AND ENGINE COOLING	
		Multiple Failure: 1	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-AUG-2006	Failure Mileage 15600	Failure Speed 70MPH	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE RESTARTED AND THE DEALERSHIP WAS NOT CONTACTED.
DEALERSHIP WAS CONTACTED. DEALER SERVICE MANAGER MAKE THE FOLLOWING STATEMENT AFTER WE DISCUSSED THE PROBLEM. " I AM GOING TO SPEND ALOT OF TIME ON THIS AND I WON'T FIND ANY PROBLEMS. 7/26/06

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON 7/14/06 WHILE TRAVELING 70 MPH ON THE MIDDLE LANE OF INTERSTATE 5 THE CAR'S ENGINE STOPPED RUNNING. JUST PRIOR TO ENGINE STOPPING WE HEARD A POP (IT DIDN'T FEEL OR SOUND LIKE A BACKFIRE). THE ENGINE AND CAR HAD BEEN RUNNING FOR OVER 3 HOURS VERY SMOOTHLY WITH NO ABNORMAL NOISE OR VIBRATION. ALL GAGES AND INDICATORS WERE NORMAL. AFTER PULLING TO THE SIDE OF THE ROAD CHECK FLUID LEVELS AND INSPECTED FOR MALFUNCTION OR DAMAGE COMPONENTS. EVERYTHING WAS NORMAL WITH NO VISUAL DEFECTS. RESTARTED ENGINE. ENGINE RAN SMOOTH AND NORMAL, ALL GAGES AND INDICATORS WERE NORMAL. SEE ATTACHED REPORT TO KIA ATTACH ADDITIONAL SHEETS IF NECESSARY FOR MORE DETAILS.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

SAN DIEGO CA 921

23 AUG 2006 PM 7

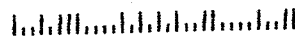
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



2004 KIA OPTIMA

VIN KNAGD 1287

THE FOLLOWING ^{↓ ARE} [Ⓡ] THE PROBLEMS WE EXPERIENCE WITH THE ABOVE KIA WHICH UNDER THE CONDITIONS THAT THEY OCCURRED I CONSIDER THEM A SAFETY ISSUE.

MILEAGE
15,540

ON 7/16/06 AT APPROX 1:30 PM TRAVELING AT 70 MPH ON INTERSTATE 5 IN THE MIDDLE LANE WE HEARD A POP FROM THE ENGINE (SOUND WAS NOT LIKE A BACKFIRE) AND THE ENGINE STOP RUNNING. THE ENGINE HAD BEEN RUNNING SMOOTH WITH NO ABNORMAL NOISE OR VIBRATION. ALL GAUGES AND INDICATORS ON THE INSTRUMENT CLUSTER WERE NORMAL. THERE WAS APPROX $\frac{1}{3}$ TANK OF GAS. WE ABLE TO COAST TO SIDE OF ROAD. INSPECT ENGINE AND CHECK FLUIDS AND FOUND NO PROBLEMS AND FLUIDS LEVELS NORMAL. RESTARTED ENGINE AND ALL GAUGES AND INDICATORS WERE NORMAL. ENGINE WAS RUNNING SMOOTH AND NORMAL. CONDITIONS, WE HAD BEEN DRIVING APPROX 3 HOURS WHEN THIS PROBLEM OCCURRED. OUTSIDE TEMPERATURE WAS 105°F, ROAD WAS IN GOOD CONDITION AND WE TRAVELING DOWN A GRADE. AFTER LETTING THE CAR IDLE FOR FIVE MINUTES WHILE MONITORING

2004 KIA OPTIMA
VIN KNAGD 1289 [REDACTED]

(II)

THE ENGINE INSTRUMENTS AND HOW THE ENGINE WAS RUNNING. WE DECIDED TO CONTINUE OUR TRAVELS BECAUSE EVERYTHING APPEARED NORMAL. I THOUGHT MAYBE THIS WAS ONE TIME EVENT.

AT APPROX 3 PM AND 60 MILES DOWN THE ROAD AGAIN THE POP BUT THE ^{ENGINE} DIDN'T STOP RUNNING, IT START RUNNING ROUGH AND LOSING POWER. PULL TO SIDE OF ROAD. ALL GAUGES AND INDICATORS WERE NORMAL EXCEPT THE TACHOMETER WAS VARYING ± 200 RPM. TURN OFF ENGINE. AGAIN INSPECTED ENGINE AND FOUND NO PROBLEMS. STARTED ENGINE AFTER A FEW MINUTES. ENGINE RAN SMOOTH AND ALL INSTRUMENTS WERE NORMAL. CONTINUAL ON OUR WAY. OUTSIDE CONDITIONS SAME AS BEFORE EXCEPT SPEED WAS APPROX 60 AND ROAD WAS LEVEL.

STOPPED AND GASSED CAR AT ARCO. (USUALLY USE SHELL OR ARCO GAS). CHECKED FLUIDS AND ENGINE.

AT APPROX 4:30 PM AND 50 MILES DOWN THE ROAD AGAIN A POP FROM ENGINE. SPEED 65 MPH AND LEVEL ROAD. PULL TO SIDE OF ROAD. ENGINE CONTINUAL RUNNING WITH NO INDICATIONS OF PROBLEMS OR MAL-FUNCTIONS. ALL

2004 KIA OPTIMA
VIN KNAG01287 [REDACTED]

(III)

SHUT ENGINE AND AGAIN INSPECT EVERYTHING. AGAIN
ALL APPEARED NORMAL. CONTINUAL OUR TRAVELS.

STOPPED OVER NIGHT.

7/17/06 DROVE HOME APPROX 100 MILES, NO
FURTHER PROBLEMS.

CAR ONLY DROVE APPROX 20 MILES FROM
7/17 UP TO 8/21/06.

[REDACTED]
LA MESA, CA [REDACTED]
[REDACTED]

Copy of my LETTER TO CUSTOMER ASSISTANCE
CENTER ENCLOSE

Copy to: DIRECTOR OF CUSTOMER ASSISTANCE CENTER
NHTSA