



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 09-AUG-2006
Repository
Reference No. 10165030

OWNER INFORMATION (Type or Print)

Name [Redacted] Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Address [Redacted] Evening Telephone Number [Redacted]
City LYNN State MA Zip Co [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 8/23/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KL5JD52Z94K [Redacted]
Make: ~~NISSAN~~ SUZUKI Model: ARMADA Forenza Model Year: 2004
Date Purchased: 21-APR-04 Dealer's Name and Telephone Number: Kelly Nissan 978-922-1405 Engine: No: Cylinders Fuel Type: Gas
Original Owner: Dealer's City: Beverly State: MA Zip Code: 01915
Transmission Type: AUTOMATIC Antilock Brakes: Powertrain: ALL WHEEL DRIVE Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Cruise Control: Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 09-AUG-2006 Failure Mileage: 27400 Failure Speed: 5
Hard start in morning and engine attempting to stall while driving car.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment: Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE VEHICLE STALLED OUT WHILE DRIVING AT 5 MPH AND OCCASIONALLY WOULD NOT START. THE PROBLEM USUALLY OCCURRED WHILE STOPPED AT A STOP LIGHT AND ATTEMPTING TO PULL OUT. THE VEHICLE WOULD RESTART AFTER THREE ATTEMPTS. THE DEALERSHIP HAD THE VEHICLE FOR TWO MONTHS, BUT THE VEHICLE WAS STILL HAVING THE SAME PROBLEMS. THE DEALERSHIP DETERMINED THE ETHANOL BEING PUT IN THE GASOLINE WAS AFFECTING THE WAY THE VEHICLE WAS RUNNING, BUT COULD NOT OFFER AN EXPLANATION AS TO WHY. Dealership reported vehicle was fixed and I picked it up. within 48hrs problems returned. Dealership giving me the "run around" and will not take car back. I was told on 8/11/06 that a specialist would be coming to fix car and they would contact me when to bring car in. They have not contacted me to date. Car running poorly, still sounds like it will stall. Car still under bumper to bumper warranty.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.