



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-AUG-2006

Repository ☐

Reference No.
10164913

OWNER INFORMATION (Type or Print)

Name

Address

City

HENDERSON

State

NV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JHLRD6856

Make

HONDA

Model

CR-V

Model Year

2005

Date Purchased
01-JUN-05

Dealer's Name and Telephone Number
SHACK FINDLAY HONDA

Engine:
No: Cylinders 4

Fuel Type:
Gas

Original Owner

☒

Dealer's City
HENDERSON

State
NV

Zip Code
89014

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

010000 STEERING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-AUG-2006

Failure Mileage
8200

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE MAKING RIGHT TURNS AND ACCELERATING AT ANY SPEED, THE STEERING WHEEL JERKED TO THE RIGHT. THE DEALERSHIP DETERMINED THIS WAS HOW THE VEHICLE WAS MANUFACTURED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

August 14, 2006

To whom:

Sequence of events:

1. September 12, 2005

See attached service order

2. February 23, 2006

Contacted Honda Customer Service in California.

1-800-999-1009 Case # NO12006-02-2300708

Talked to person called Marjair. She stated that there had been a few other injuries of the same problem.

3. February 27, 2006

Talked to Honda Customer Service, only this time it was with Todd Yamatsuka. He stated there had been no problems and to work with Shack Findlay.

4. From February 24, 2006 I got alot of run-around.

5. March 24, 2006

See attached service order - seems there is a problem.

6. April 27, 2006

met with Honda Area Representative Pat Thomas. We took test drive. It did grab, but he said it seemed OK and that Honda could not change engineering just for that. He said maybe I could work with dealer on another vehicle.

7. August 8, 2006

Found your number

8. August 14, 2006

I hope there is a way to solve this very dangerous situation. Happens only on 2wdr LX.

Case #

2-23-06

NOI 2006-0

Called - talked to Marjori - said that they would contact me Fri 24th or 27th. They will call shock-Findlay - there have been a few other inquiries of the same problem. Very nice

2-27-06

at ~~5:20~~ 4:20 PM.

Rack & Pinion - steering =

4:20 P.M.

1. Compare -

2. Take for ride

2/28/06 3:03 PM. called Brian - left message for return call.

1-1-06 2:37 PM. talked Brian. Will meet with him at 9 A.M. Fri. 1-3-06. at dealer.

3-8-06 1:42 PM. Returned call to Todd - He will E-Mail shock-Findlay that I'm waiting for them to test another 2005

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**