



National Highway Traffic Safety Administration

# Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS  
888-327-4236  
www.safercar.gov

FOR AGENCY USE ONLY	
Date Received <b>7-31-06</b>	Repository <input type="checkbox"/>
Reference No.	

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Street	[REDACTED]		Apt. No. _____
City <b>ST Louis</b>	State <b>Mo</b>	Zip Code [REDACTED]	
Daytime Telephone Number			[REDACTED]
Evening Telephone Number			<b>SAME</b>
E-mail _____			

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance or [REDACTED]

Signature of Owner [REDACTED] Date **07/24/06**

VEHICLE INFORMATION					
17 digit Vehicle Identification number located at bottom of windshield on driver's side <b>I J 4 F F 5 8 S 0 I L [REDACTED]</b>		Make <b>JEEP</b>	Model <b>Cherokee</b>	Year <b>2001</b>	Current Mileage <b>60,000</b>
Date Purchased <b>15 MAR 01</b>	Dealer's Name and Telephone Number <b>DISA LVO'S Chrysler Jeep</b>		Engine:	Fuel Type: <input type="checkbox"/> Diesel <input type="checkbox"/> Hybrid <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Other	
<input checked="" type="checkbox"/> Original Owner	Dealer's City <b>ST Louis Mo</b>	State <b>Mo</b>	Zip Code	No. Cylinders <b>6</b>	
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain <input type="checkbox"/> All-Wheel Drive <input checked="" type="checkbox"/> Front-Wheel Drive		<input type="checkbox"/> Rear-Wheel Drive <input type="checkbox"/> Four-Wheel Drive	

FAILED COMPONENT(S)/PART(S) INFORMATION				
Component Name <b>TILT ADJUSTABLE Steering wheel</b>	Incident Date(s) <b>08-JUL-2006</b>	Failure Mileage <b>59,650</b>	Failure Speed <b>- 0 -</b>	Failure Location <input checked="" type="checkbox"/> Driver <input type="checkbox"/> Passenger <input type="checkbox"/> Front <input type="checkbox"/> Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make/Brand	Tire Model/Line	Tire Name	Tire Size (Example: P215/65R1105)
Failed Structure <input type="checkbox"/> Tread <input type="checkbox"/> Sidewall <input type="checkbox"/> Bead		DOT No. (Example: DOT MAL9ABC036 on sidewall)	
Failure Type: <input type="checkbox"/> Blowout <input type="checkbox"/> Blister <input type="checkbox"/> Crack <input type="checkbox"/> Torn <input type="checkbox"/> Tread Separation <input type="checkbox"/> Road Hazard <input type="checkbox"/> Out of Round		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make	Date Manufactured	Model Number and Name	
Seat Type <input type="checkbox"/> Infant <input type="checkbox"/> Booster <input type="checkbox"/> Integrated <input type="checkbox"/> Convertible <input type="checkbox"/> Other	Installed in Vehicle using the: <input type="checkbox"/> Vehicle safety belt <input type="checkbox"/> LATCH system* <small>*Vehicle info required</small>		
Failed Part. Describe Failure Below <input type="checkbox"/> Base <input type="checkbox"/> Harness/Buckle <input type="checkbox"/> LATCH Connector <input type="checkbox"/> Shell <input type="checkbox"/> Handle <input type="checkbox"/> Other			

APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured _____	Number of Deaths _____	Police Report No. _____

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).  
**Pushed Steering wheel forward upon exiting the vehicle, upon doing this IT moved forward, but made a funny noise, now IT will no longer move AT ALL into the normal driving position, called selling Dealers service Dept, was given Chrysler's customer number, called told them the problem, they told me that the Jeep was no longer in warranty, and sometimes they make repairs out of good will even**

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Though The Vehicle Is No Longer In Warranty But This Was Not One Of These Times, I Then Said To Them That This Is A Defect, And A Safety Hazard As The Dealers Service Dept Seemed To Be Familiar With The Problem And Said The Steering Wheel Could Come Off If Not Repaired, I Told The Chrysler Person I Talked To On The Phone That I would be Calling You, And That This Is An Unsafe Thing, He Was Completely Unconcerned I will Never Again by A Chrysler Product

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

ST LOUIS MO 631

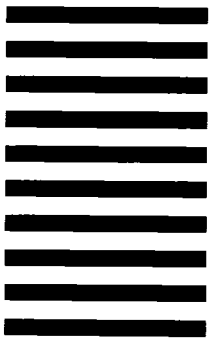
25 JUL 2006 PM 5 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 400 7th Street, SW Washington, DC 20590



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration