

NVP-200

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July 17, 2006



EXEMPT FROM COPIES

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TO: Administrator  
National Highway Traffic Safety Administration

FROM: Carolyn McRoy

RE: Safety Recall Notice from Daewoo Motor America

VEH # KLAVA6925 [REDACTED]

I have experienced a terrible ordeal in trying to get this safety recall problem rectified. I am enclosing a letter I sent to Daewoo with copies of receipts and information about my situation. I would appreciate any help in this matter.

I can be contacted at the above address or by telephone at [REDACTED]

Thank you for your assistance AND SUPPORT.

*Maia  
7/28/06*



Daewoo Motor America, Inc.  
1055 W. Victoria St.  
Compton, CA 90220-9709

May, 2006  
(II)

## Safety Recall Notice Lanos, Nubira, Leganza

### SECOND NOTICE

Dear Lanos, Nubira, and Leganza Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. We are writing as a follow-up to an earlier communication regarding this important subject. Our records indicate that you have not yet made your Daewoo vehicle available to your Daewoo Dealer or Authorized Service Center (ASC) allowing them to perform this important inspection procedure.

Daewoo has decided that a defect which relates to motor vehicle safety exists in certain Lanos, Nubira and Leganza model vehicles.

The problem is with the Camshaft Position (CMP) Sensor that may be installed in your Daewoo vehicle. The CMP sensor sends a CMP sensor signal to the engine control module (ECM). The ECM uses this signal as "sync pulse" to trigger the fuel injectors in the proper sequence. In rare instances, due to a possible crack in the C2 capacitor attached to the CMP Sensor PC board, CMP Sensor may malfunction, which will cause the check engine warning light in your instrument panel to illuminate. Additionally, the Camshaft Position Sensor and wiring may melt resulting in a burning smell and/or visible smoke and possibly an underhood fire.

If you have taken your Daewoo in for service since October 2001 because the Check Engine Warning Light was illuminated on your instrument panel, contact your Daewoo Dealer or Authorized Service Center (ASC) immediately to arrange for your vehicle to be inspected, because your CMP Sensor may have been replaced with one that is subject to this recall. Your dealer or ASC will inspect your vehicle and, if your CMP Sensor needs to be replaced, will replace the sensor and add an in-line fuse to the CMP Sensor wiring. If you are not the first owner of your Daewoo vehicle and/or are not sure if your vehicle has been serviced because of an illuminated Check Engine Warning Light, you should also immediately contact your Daewoo Dealer or Authorized Service Center (ASC) to arrange for your vehicle to be inspected.

If your vehicle has not been serviced since October of 2001 to address an illuminated Check Engine Light, or your vehicle's VIN\* is not within the following VIN range, your vehicle is not subject to this recall campaign, and you need take no further action at this time.

- Lanos (VIN\* numbers: 158465 to 715060)
- Nubira (VIN\* numbers: 157058 to 778128, 998142 to 998146)
- Leganza (VIN\* numbers: 105594 to 331911)

\*VIN=Vehicle Identification Number

[REDACTED]  
Tavares, Florida

July 17, 2006

Daewoo Motor America, Inc.

1065 W. Victoria Street

Compton, CA 90220-9709

RE: Safety Recall  
VEH# KLAVA692 [REDACTED]

Dear Sir / Sirs,

I received your safety recall notice regarding my Leganza and Lanos. I am sorry that it took me some time to respond back. I have a lot of information to share with you about my ordeal. so I took the liberty to locate the majority of my receipts relative to the the worst quality of car repair and customer service. Therefore, this letter is of a two-fold nature, one ; to lodge a formal complaint and the other is to inform you that the CMP defect does indeed apply to my vehicles.

When the first recall notice came out, I was already experiencing problems with my Leganza. The car was take to Classic Subaru, Mazda, Daewoo and Audi, 6249 S. Orange Blossom Trail, Orlando, Florida, 32809. As you can see from some of the receipts my main complaint was that the check engine light never went off. The car was in and out of the shop for repair with each visit lasting a minumum of one week to a maximum of one and one half month. I was never offered a rental car during these times. I continued with Classic for at least a year and a half of non repair of the problem. I confronted the Service manager and service consultant about why my car never runs like it used to before I brought it to their repair shop. Their response was that I needed other repairs which would end up costing me \$3000,00., or I could trade my car and they would make me a good deal on one of their Mazda models. I decided against their offers and vowed to keep my Leganza.

My second car, the(Lanos) started having problems with the check engine light also. I took it to the Classic repair shop. I was told that the car needed to have the timing belt changed along with an oil change. This service cost me \$600.00. The next day the check engine light came back on. I called the service consultant and I was told to drive the car for a few days as sometimes metal from the timing belt can get in the engine. Needless to say this idea did not remedy the problem, nor did taking the car back to the repair shop several times.

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VEH # KLAVA69 [REDACTED]

I trusted these people as reliable Daewoo repair representatives and all i got in return was a vehicle that was never properly repaired, towing bills and out of pocket money for unnecessary repairs.

For the first recall, I attempted to make an apointment to have CMP removed. I was placed on a list and told that they would telephone me. I went back to Classic at least one time for the next three weeks and telephoned at least three times. I was told each time that they are working hard and they will get back to me. One time I was told that they had no parts and it would take a week to ten days before more would arrive. I went on with this for another week until I grew frustrated and didn't go back. The uncaring consultant treated me like I had the plague for ever owning a Daewoo car and was unsympathetic to the inconvienece to me and my family and the possible dangerous situation we experiencēd while driving. The car caught fire under the manifold and flames were shooting from under the car. Another motorist assisted us during our trip on the highway.

I am enclosing copies of the receipts along with business cards for the consultant and the Service Manager. I went to this dealership because there weren't any others near me. Please advise me how and what I need to do about remedying the CMP problem.

Thank you for your assistance in this matter.

A loyal Daewoo customer.

[REDACTED]

Encl/ef

cc: National Highway Safety Administration

**Classic**



Mazda



Subaru



WE SELL SMILES...

**Kelly Johnson**

Subaru/Mazda Service Consultant

6239 S. Orange Blossom Trail  
Orlando, FL 32809

(407) 851-8510

Fax (407) 992-2743







[www.classicmazdasouth.com](http://www.classicmazdasouth.com)


[www.classicsubaru.com](http://www.classicsubaru.com)

**Peter Baul**  
Parts Advisor

6239 S. Orange Blossom Trail  
Orlando, FL 32809  
(407) 851-8510  
Fax (407) 851-1253

**Classic**

WE SELL SMILES... 

THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).