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July 16, 2006

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EXECUTIVE SECRETARIAT

To: Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street SW  
Washington, D.C. 20590

2006 JUL 26 A 9:37

THOMAS...

Dear Sir or Madam:

I am writing to you regarding a recall that was done improperly to my 2000 fifth wheel travel trailer. I am very concerned the recall done by Loveland RV, Authorized by Fleetwood (recall letter inclosed) was done improperly, (not welded correctly) I almost had a serious accident while traveling west on Hwy 14 from Fort Collins, Colorado, on a Friday evening June 30<sup>th</sup> 2006. I had what I thought was a simple blowout on the right rear tire. I then discovered it was much more serious. The center support for the axle and frame had broken at the welds, also breaking the support for the leaf springs. I had to leave the trailer off the side of the road, coming up the next day with some help to get the RV down for repairs.

I sent an e-mail (letter attached) to Fleetwood.

I believe if the recall was done properly, I would not be writing these letters.

The repairs have been completed, I told Fleetwood I thought this was their responsibility, the repairs should have lasted for a number of years. I wonder how many other Trailers with this recall have not been done or done improperly.

Sincerely, [Redacted] LOVELAND CO [Redacted]

*Amc Mari  
7/28/06*



Fleetwood Enterprises, Inc.  
Travel Trailer Division Consumer Affairs  
3030 Myers Street, P.O. Box 7638  
Riverside, California 92513-7638  
(800) 445-3307  
(909) 353-7040 FAX

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*Travel Trailers • Fifth Wheels • Truck Campers • Park Trailers*

## **IMPORTANT RECALL INFORMATION**

December, 2000

Dear Valued Fleetwood Fifth Wheel Travel Trailer Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has determined that a defect relating to motor vehicle safety exists in all 2000 model year and certain 2001 model year Prowler LS, Wilderness GL, and Terry EX 30 5G model fifth wheel travel trailers, manufactured at our plants in: Winchester, Virginia; Rialto, California; Pendleton, Oregon; Longview, Texas; and Crawfordsville, Indiana.

**What is  
the  
problem?**

The subject fifth wheel travel trailers can experience excessive flexing and/or twisting of the chassis structure that supports and secures the center axle hangers. If excessive flexing is present at the center axle hangers, this can cause unusual tracking of the fifth wheel travel trailer and tearing of the chassis main rails. This can lead to a loss of vehicle control and result in personal injury and/or a vehicle accident.

**What will  
Fleetwood  
do?**

The repair for this potential problem consists of reinforcing the chassis by adding steel supports to the main chassis rails above the center axle hanger and adding a cross-member in the same area. These repairs will be performed at no charge to you. This should require minimal time and result in little inconvenience to you. Please rest assured that this repair will be performed only by an authorized, experienced repair facility.

**What  
should  
you do?**

Since this defect affects motor vehicle safety, it is recommended that you immediately have your fifth wheel travel trailer repaired by contacting your selling dealer and making an appointment to have the repairs performed. The total length of time your fifth wheel will be out of service will depend on the dealer's work schedule at the time of repairs.

It is recommended that until your fifth wheel travel trailer is repaired you are particularly sensitive to its towing reactions. Fleetwood believes that unless any warning signs are evident, your fifth wheel travel trailer should be safe to tow until the recall repair is made. Warning signs to look for include the positioning of your tires within their wheelwell area and the position of the center axle hangers. Your tires and center axle hangers should all be in a vertical position.

If you observe other unusual changes in the wheelwell/axle area or feel that there is damage that cannot be seen, stop towing and contact your dealer for immediate assistance.

When you deliver your fifth wheel travel trailer for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order and ask your dealer to return it to us.

(cont)

**What  
should  
you do?  
(cont)**

Please fill out the enclosed *Vehicle Information Update Card* and return it to Fleetwood. If you no longer own this vehicle, please take a moment to provide the name and address of the person you sold it to, or notify Fleetwood by calling our Consumer Affairs Department at (800) 445-3307. This will enable us to send this important recall information to the new owner.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood RV Towable Group  
Fleetwood Enterprises, Inc.  
PO Box 7638  
Riverside, CA 92513-7638  
(800) 445-3307

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

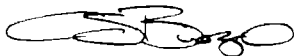
*Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street SW  
Washington D.C. 20590*

or call the toll-free Auto Safety Hotline at (888) 327-4236.

While this letter does not constitute an acknowledgment of legal liability, Fleetwood Enterprises, Inc., regrets any inconvenience this situation may cause you. We are taking these steps in the interest of your safety. We appreciate your prompt assistance in eliminating this potential hazard.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Craig Biazio  
Service Administrator  
RV Towable Group

to: [REDACTED]

July 16, 2006

Recall repairs for center axle hangers:

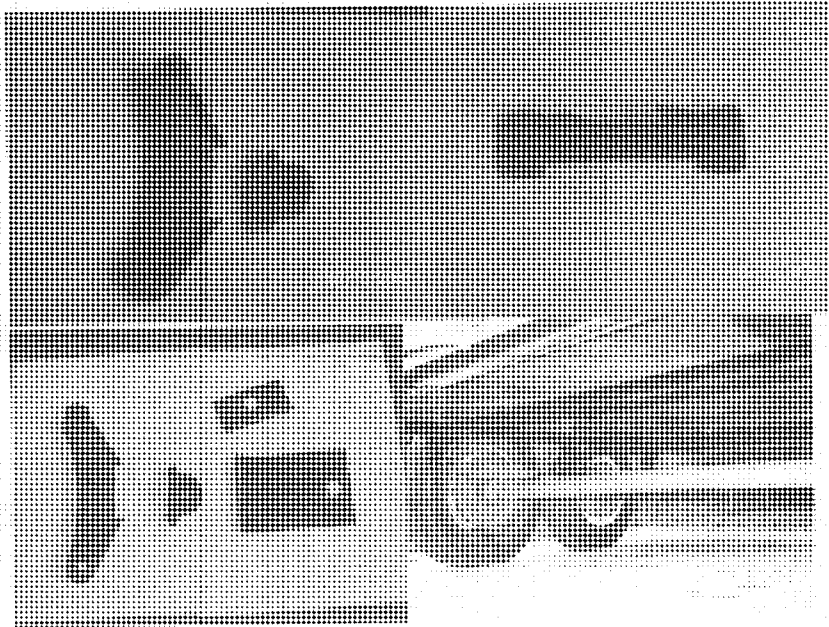
Via #1BC5G30 [REDACTED]

I spoke to you on the phone a couple of weeks ago about my 2000 prowlcr 5th wheel, and the recall that was not done properly by Loveland RV in Loveland, Colorado. The supports have been replaced and reinforced by Tripple T welding in Loveland. I also told you that even though Loveland RV did the repairs, I feel that Piecewood has the final responsibility for making sure the repairs are done properly. I am attaching pictures of the broken parts and pics of the new reinforced undercarriage. I am also forwarding a copy of this E-mail to the Administrator of the National Highway Traffic Safety Admin in Washington DC. Also going to call them and Report to them what has happened. The total cost of the repairs were \$1198.95 for Tripple T welding completed on 7-12-06 and Cost of a new tire \$125.00. If I do not get a response in 30 days I will take it further.

Sincerely:

[REDACTED]  
Loveland, Co

cell: [REDACTED]



7/1/2006

0373

Windsorworth Dick

Due on receipt

7/1/2006

07/0006

lance's tickets  
lance's tickets

retrieve 5th wheel from Poudre canyon  
torch off old brackets & fabricate heavy duty hanger  
brackets, change out axle bolts  
2001 CNTY Sales tax

Thank You and Have a Wonderful day!

Received By (sign here) \_\_\_\_\_