



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-JUL-2006

Repository

Reference No.  
10163985

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City WENATCHEE State WA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 7/1/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
5B4LP57C [REDACTED] Make WINNEBAGO Model SIGHTSEER Model Year 2003  
Date Purchased 29-JUL-03 Dealer's Name and Telephone Number RUSS DEAN 509-545-9500 Engine: No: Cylinders 8 Fuel Type: Gas  
Original Owner  Dealer's City PASCO State WA Zip Code 99302  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 017000 STEERING:LINKAGES  
Multiple Failure: 1 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 02-JUL-2006 Failure Mileage 12000 Failure Speed 11.774

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHEN THE VEHICLE WAS PURCHASED, IT WAS RECOMMENDED THAT THE VEHICLE BE LOADED AND TAKEN IN FOR WHEEL ALIGNMENT. WHILE HAVING THE FRONT END ALIGNED, THE INDEPENDENT REPAIR SHOP DETERMINED THE FRONT LINKAGES, IDLER ARM AND RELAY SWITCH NEEDED TO BE REPLACED. THE PARTS WERE REPLACED AND THE FAILURE RECURRED. THE MANUFACTURER INDICATED THE PARTS MIGHT NOT BE HEAVY ENOUGH FOR THE VEHICLE AND COULD FAIL AGAIN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

AS YOU CAN SEE THERE IS ONLY ABOUT 8,000 MILES BETWEEN  
BREAK DOWNS. AND I DON'T KNOW WHEN OR WHAT THE ACTUAL MILEAGE WAS.  
THESE PARTS SHOULD LAST ALMOST FOREVER, I'E TAKEN CARE OF.  
I'VE HAD 2 OTHER MOTOR HOMES AND NEVER HAD A PROBLEM WITH  
THEM. THE MECHANIC SHOWED ME THE STOP IN THE ~~STARTER~~ IDLER  
AND RELAY ARM. THE MECHANIC SAID THAT IS NOT VERY SAFE.  
WHO KNOWS HOW LONG THIS ONE WILL LAST. I TALKED TO A  
TECH PERSON AT WORKHORSE AND HE SAID THEY GOT A LOT OF  
THEM BACK AND THEY WERE THINKING THE PARTS ARE NOT HEAVY  
enough FOR THE WEIGHT ATTACH ADDITIONAL SHEETS IF NECESSARY OF THE VEHICLE

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

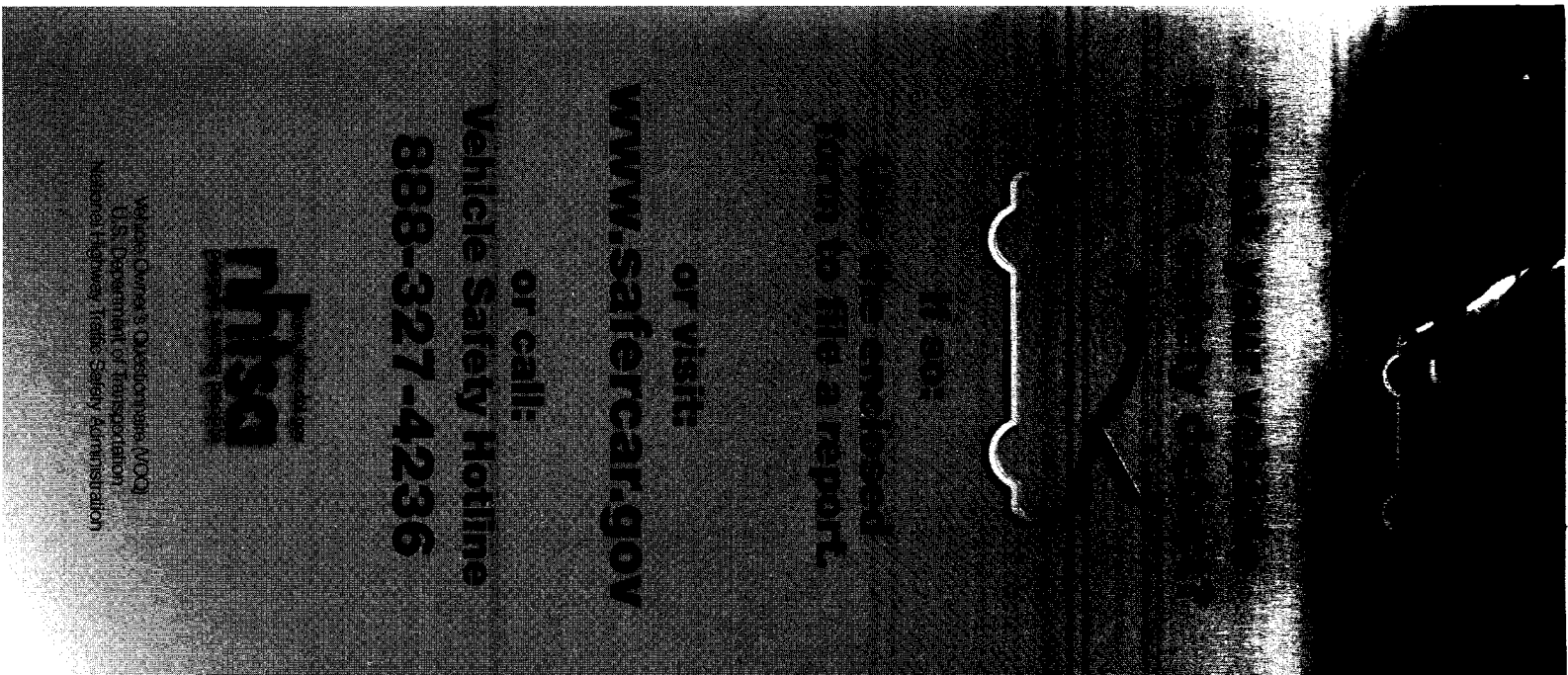
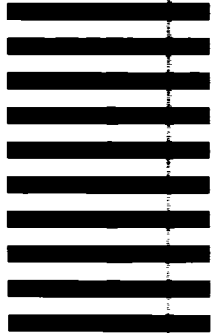


**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



888-327-4236

Vehicle Safety Hotline

or call:

www.safercar.gov

or visit:

to file a report.

the enclosed

is for:

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**