



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11:49
28-JUL-2006

Repository ☐

Reference No.
10163809

OWNER INFORMATION (Type or Print)

Name

Address

City NEW YORK

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4HP54K5Y4

Make

BUICK

Model

LESABRE

Model Year

2000

Date Purchased
23-FEB-00

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
11-JUN-2006

Failure Mileage
18000

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED, THE TIRE TREAD SEPARATED FROM THE TIRE ON TWO OCCASIONS. THE FIRST INCIDENT WAS WITH THE RIGHT REAR TIRE, WHILE TRAVELING IN CLEAR DRY WEATHER, AT 40 MPH. THE SECOND INCIDENT WAS WITH THE RIGHT FRONT TIRE WHILE TRAVELING IN DRY CLEAR WEATHER, AT 55 MPH. THE SERVICE DEALER SUGGESTED THAT THE CAUSE OF THE TREAD SEPARATION MAY BE DUE TO DRY ROT FROM THE VEHICLE SITTING TOO LONG. THE MANUFACTURER WAS CONTACTED, BUT HAS NOT RESPONDED. THE TIRES WERE REPLACED AT THE OWNERS EXPENSE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*I Do NOT WANT MY NAME TO BE MENTIONED,
IN THIS MATTER, PLEASE*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

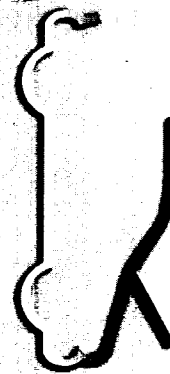
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Mr. Joseph Moses
Apt. 2E
100 Bennett Ave.
New York, NY 10033

[REDACTED]
New York, N.Y. [REDACTED]

June 14, 2006

**Buick Customer Assistance Center
P.O. Box 33136
Detroit Michigan, 48232—5136**

To Whom It May Concern:

I purchased my Buick LeSabre from Lasorsa Buick in the Bronx, N.Y. on February 23, 2000. As of today's date the car has 18341 miles on it. I am 80 years old and the only (and careful) driver of the car.

The vehicle has always been parked in an indoor garage and has been serviced by the dealer only.

When I had 15000 miles on the car my rear tire suddenly fell apart while driving on the George Washington Bridge in New Jersey. The outside layer of the tire just peeled off. I bought 2 new rear tires in order not to get stuck again. (See enclosed) Last Sunday evening while driving on the New Jersey Turnpike the same thing happened on one of my front tires. You can imagine that it no pleasure to be stuck there with passengers in the car.

I REQUEST THAT SOMEONE GET IN TOUCH WITH ME TO DISCUSS THIS MATTER AS SOON AS POSSIBLE.

Very truly yours,

[REDACTED]
Encl. 2 tire invoices totaling \$354. and other supporting documents

[REDACTED]
New York, N.Y.
[REDACTED]

July 18, 2006

**Mr. Dan Zielinski
Rubber Manufactures Association
1400 K Street NW
Washington, DC 20005**

Dear Mr. Zielinski,

As you can see from the enclosed the tires from my Buick LeSabre had a serious manufacturing defect.

The first tire's top layer completely just peeled off when the car had only 15, 000 miles on it. The second tire had the same problem while I was driving on the New Jersey turnpike on a Sunday evening. The car then had 18,000 miles on it.

General Tire has ignored my correspondence and the fact that this defect could well have killed my family and myself.

I know that General and Continental Tires are members in your organization and I would appreciate your help. I am not anxious to cause the tire company any problems or bad publicity but I do not believe this matter should be ignored.

Thank you.

Sincerely,

[REDACTED]

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).