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July 14 2006

Mr. Johan DeNysschen,
Vice President
Audi Customer Relations
3800 Hamlin Road
Auburn Hills, MI 48326

10/63715

Re: 2003 Audi A6 3.0L Quattro
VIN # WAULT64B9N

Dear Mr. DeNysschen:

I am the [REDACTED] We specialize on DOT / highway, bridge traffic and ITS projects. We have worked over 100s of projects for NYS DOT and presently we are working on 10 projects for NYS DOT.

I have also been a member for years with the following professional societies who have thousands of members:

- American Council of engineering companies
- National society of Professional Engineers
- Society of American Military Engineers
- Society of fire Protection engineers
- Institute of electrical & electronic engineers
- Long Island association

My 2003 Audi A6 3.0L Quattro was leased to service my DOT projects. I chose the Audi A6 based solely on the Audi's stellar reputation for superior safety and performance.

However, I have experienced significant safety and tire problems with the low profile tires that are OEM on my car--Pirelli P6 Four Season (P235/45, R17, 94 V M+S) tires.

Please refer to my letter dated 12/23/2004 addressed to Audi America.

In the past two years on FOUR separate occasions, I have been forced to replace four failed tires because of failure of tire sidewall. After the above incidents, exact replacement (Pirelli) tires were purchased (at @\$ 150.00) each. The cars (and tires) were never abused or mishandled, no pot holes or going over the curb. What is happening is when we touch the curb while parking, the side walls being so thin and low profile simply crack, fail and puncture and the side walls can not be fixed. This has occurred four times in the last two years or so and I have only 22,500 miles on the car to date.

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I am concerned that it has happened again and again and will happen again on highways. This situation is UNACCEPTABLE from the safety point of view and I am scared to drive this car.

In addition I can not afford to spend \$150 every time the tire fails. I am not the only one who has experienced this problem. Other Audi owners have confirmed that low profile/ thin sidewalls are a well-documented problem with the subject Pirelli P6 Four Seasons tires--especially on heavier cars like the A6.

To sum up there are two problems. One, it is a very poor design by Pirelli. If the tires can not withstand normal driving, let us dump them. It is a poor choice by Audi to select the subject Pirelli Tires as OEM and hence Audi is responsible for this problem.

Based on the above, I am requesting Audi to replace all the tires with thick walled proven safe ones and to reimburse me for the cost of the three tires' (as you have already paid me for one tire I believe;) or please take over the lease immediately and lease me to get another car

I am also requesting the ODI (Office of Defects and Investigation) at NHTSA to start an investigation regarding the safety and performance of the Pirelli Four Season tires used as OEM with heavier cars like the Audi A6. and for a recall to replace the subject defective tires.

For your information, I have used and am using other cars during the last 35 years with no such problem whatsoever.

Please feel free to contact me directly at my office at [REDACTED] if you have any questions.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]

cc.
Marc Trahan
Director of Product Management & Quality
Audi USA
3800 Hamlin Road
Auburn Hills, MI 48326

cc.
U.S. Department of Transportation
National Highway Traffic Safety Administration
Ms. Kathleen DeMeter
Office of Defects Investigation (NVS-211)
400 7th Street, SW
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