NVS-200

DaimlerChrysler Corp
Customer Assistance Center
PO Box 1040
St. Charles, MO 63302

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Charlotte, NC [redacted]

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At the end of November 2002 I leased a new 02 Jeep Cherokee. By April of 2003 I needed to have the driver side window regulator replaced. By September 2005 the window regulator on the passenger side broke and needed to be replaced. Now, May 2006 the window regulator on the drover side is broken again. Don't you think there is a problem with your window regulators? I feel DaimlerChrysler should recall all Cherokees and replace the window regulators for free. There seems to be a problem with the regulators and your corporation should address this problem.
Why should I as a consumer keep paying for repairs when there is a problem with the product not because of wear and tear but with the manufacturing of the part.

Sincerely

[redacted]

CC: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590

WAP
7/25/06