



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

26-JUL-2006

Reference No.
10163537

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WEST VALLEY CITY State UT Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 8/12/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5SFGF30277E [REDACTED] Make HEARTLAND Model BIGHORN Model Year 2007
Date Purchased 07-JUN-06 Dealer's Name and Telephone Number MOTOR SPORTSLAND 18005984001 Engine: No: Cylinders Fuel Type:
Original Owner Dealer's City MURRAY State UT Zip Code 84107
Transmission Type Antilock Brakes Cruise Control Powertrain Vehicle Component Code 106000 POWER TRAIN:AXLE ASSEMBLY
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 26-JUN-2006 Failure Mileage 400 mi Failure Speed 60 MPH
21-JUL-2006 1500 mi 92MPH
Axle broke - wheel came off
Axle broke - stopped before wheel came off

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THAT THE 5TH WHEEL TRAILER'S FRONT AND REAR AXLES FRACTURED. THE VEHICLE WAS TRAVELING 60 MPH WHEN A BUMP WAS FELT, AND THE DRIVER SIDE WHEEL WAS OBSERVED TO BE DETACHED FROM THE FRONT AXLE. UPON INSPECTION, THE FRONT AXLE WAS OBSERVED TO BE DAMAGED. THERE WAS NO WARNING PRIOR TO THE FAILURE WHICH OCCURRED UNDER NORMAL DRIVING CONDITION. THE MANUFACTURER WAS CONTACTED ON 06/26/06 WHO DETERMINED THAT THE VEHICLE WOULD NEED A NEW FRONT AXLE WHICH WAS OFFERED AT NO CHARGE. AN INDEPENDENT SERVICE COMPANY HIRED BY THE MANUFACTURER, BROUGHT THE NEW AXLE ON 06/29/06 AND REPLACED THE FRONT AXLE. ON 07/21/06, THE VEHICLE WAS PULLING OUT OF A PARKING LOT WHEN THE REAR DRIVER SIDE WHEEL WAS OBSERVED TO BE DETACH FROM THE REAR AXLE. THE MANUFACTURER WAS CONTACTED ON 07/21/06 WHO SENT A REPLACEMENT UNDER WARRANTY ON 07/22/06. THE VEHICLE IS A 2007 HEARTLAND BIG HORN 3055 RL *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

