



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2006 AUG -8 AM 11:42
24-JUL-2006
Repository
Reference No. 10163267

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LOUISVILLE State KY Zip Code [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 7/24/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4A3AB76S65E [REDACTED] Make MITSUBISHI Model GALANT Model Year 2005
Date Purchased 26-AUG-05 Dealer's Name and Telephone Number _____ Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City _____ State _____ Zip Code _____
Transmission Type Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 036100 SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/M
AUTOMATIC Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 06-JUL-2006 Failure Mileage 6300 Failure Speed 3

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location: _____
 Prior Repair
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED, ON TWO SEPARATE OCCASIONS THERE HAVE BEEN MULTIPLE TIMES THE ABS/TCL (TRACTION CONTROL) HAS DISENGAGED WITHOUT WARNING. EACH OCCURRENCE WAS AT DIFFERENT SPEEDS. THE DEALER'S SERVICE TECHNICIANS HAVE INSPECTED THE VEHICLE ON SEVERAL OCCASIONS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
888-327-4236
www.safercar.gov

FOR AGENCY USE ONLY	
Date Received	Repository <input type="checkbox"/>
Reference No.	

OWNER INFORMATION (Type or Print)

Name: [Redacted] Daytime Telephone Number: [Redacted]
 Street: [Redacted] Apt. No.: [Redacted] Evening Telephone Number: [Redacted]
 City: Louisville, State: KY Zip: [Redacted] E-mail: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of authorization, this report will be used for vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner: [Redacted] Date: 08/01/06

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side: 4A3AB76S65 [Redacted]
 Make: Mitsubishi Model: GALANT GTS Year: 05 Current Mileage: 6390

Date Purchased: Aug 26, 05 Dealer's Name and Telephone Number: SAM SWOPE AUTO GROUP LLC 502-499-5030
 Original Owner Dealer's City: Louisville State: KY Zip Code: 40299 Engine: [Redacted] Fuel Type: Gas Diesel Hybrid Other

Transmission Type: Automatic Manual
 Antilock Brakes/TCL Cruise Control Powertrain: Front-Wheel Drive All-Wheel Drive Rear-Wheel Drive Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name: TCL/ABS - disengage on own Incident Date(s): 10-10-05 / 7-1-06 Failure Mileage: 2845 / 6398 Failure Speed: -72 / -3.5 Failure Location: Driver Passenger Front Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand: [Redacted] Tire Model/Line: [Redacted] Tire Name: [Redacted] Tire Size (Example: P215/65R1105): [Redacted]

Failed Structure: Tread Sidewall Bead DOT No. (Example: DOT MAL9ABC036 on sidewall): [Redacted] Original Equipment Prior Repair

Failure Type: Blowout Blister Crack Torn Tread Separation Road Hazard Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model Number and Name: [Redacted]

Seat Type: Infant Booster Integrated Convertible Other Installed in Vehicle using the: Vehicle safety belt LATCH system* **Vehicle info required*

Failed Part. Describe Failure Below: Base Harness/Buckle LATCH Connector Shell Handle Other

APPLICABLE INCIDENT INFORMATION
 (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Police Report No.: 0

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
 see attached owner notes/letter/work order/MAS-TSB/shop notes.
 When the TCL disengages while at speed w/ or w/o cruise control on I feel that ABS system is also at question. This flat has been on 04, 05, 06, Galant, Endeavor, Eclipse models - and is only reported by dealer service reps - they state "it will re-set when you turn motor off", "they all do it at some time frame" - NO TSB-Recall, Safety Issue

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

10-10-05

05 Mitsubishi Cabnet CTS
4A 2013 76 865E

30 miles
per hour 8-28-05
7 9/30/05 mileage end of
(3) Issues 2845

(1) T/C goes off w/o driver parking
dash button, stays on until motor
& stopped stay off (dash) - First @ 1970f
300 miles @ 1970f to 2000 miles at bumper
& light Bulbs pedal to disengage cruise
plan by pointing rear w/o cruise & Bulb
pedal 1970f 800 miles (again) and when turned off
@ 1100 miles - 100 miles @ 1970f
@ 2000 miles @ 1970f
" @ 2300 miles @ 1970f
" @ 2500 miles @ 1970f
Some thing is wrong with
cruise on @ 1970f
70 cruise @ 1970f

(2) 11-lack issues Engine Control Mod - recall
As reported in Consumer Guide (11-05) see attached

(3) New belts slip cold start up 2-3 sec
glazed - Adjustment 3.37?

(4) Comp oil / few amount of top off Phages

FILE
COPY

7-1-06

05 Mitsubishi Galant BTS - 3.8L
4A3A1376S655E

Miles:

in Service 11 months.

(1) See Service Ticket # 170560220 - 10-14-05
same issue. "TCL" disengages/goes off
while driving or by Pushing down on Brake -

This Issue - as of Trip started @ 2:00 AM, AIR Temp
68° - in PA -

@ 2:06 PM - @ miles into trip @ 308 + 7 hrs + 49 mins
of driving AIR Temp @ 89° - Road Temp approx 110°
The "TCL" AGAIN (4th time) disengaged on its own, 1st
(no set when motor stop re-start same as before,
happen @ 4-8 mph & when placed foot on Brake Pedal.

2nd Time same Trip @ 4:07 PM, after gas fill up.
@ mileage into trip @ 489 Time into trip 9 hours -
Placed foot on Brake Pedal to shift out of Park while
sitting and (A Service Engineer seen) came on at the the Time

(13) The TCL OFF lighted up Both at same Time? -

Total trip time approx 11 hours, miles driven 590.2

SWOP COPY

7-1-06

05 Mitsubishi GALANT GTS - 3.8L
4A3A13765655E [REDACTED]

in Service 11 months.

(1) See Service Ticket M12560220 - 10.14.05
~~same Issue "TCL" disengages/goes OFF~~
~~while driving or by pushing down on Brake~~

This Issue - as of Trip started @ 7:00 AM, AIR Temp
68° - 12 FA -

1st Time, @ 2:06 PM - @ miles into trip @ 308 + 7 hrs + 49 mins
of driving AIR Temp @ 89° - Road Temp approx 110°
The "TCL" AGAIN (4th Time) disengaged on its own, !!!
(re-set when motor stop + re-start same as before,
happen @ 4-8 MPH + when placed foot on Brake Pedal.

→ 2nd Time same Trip @ 4:07 PM, after gas fill up.
@ mileage into trip @ 489 Time into trip 9 hours -
Placed foot on Brake Pedal to shift out of Park while
sitting and (A) Service Engine soon) came on at the the time
(B) The TCL OFF lighted up Both at same time? -

Total trip time approx 11 hours, miles driven 590.2

check w/ Mitsubishi TSB's + [REDACTED]

Something is wrong !!!

714 - 373 1021 Tech Line Allan

July 20, 2006

Swp
data

MR. Sam Swope
90 Swope Auto Group LLC
#11 Swope Auto Center
I-64 + 50, Hurstbourne Parkway
Louisville, Ky 40299

Ref: Mitsubishi Outlander GTS
del. date 8-26-05
SN# --- 040560

Louisville, Ky

Dear MR. Swope.

Please allow me to start off by saying that your auto group has the best customer representatives, in so much they never lose their cool, are always ready to help and take the time to listen to your complaints / or concerns as to your auto problems, and the reply is always "we'll take care of it!!" - I've been dealing with Mr Todd Bickelhauser, Director Service/Parts, and also Mr Terry Thompson, Service writer at Mitsubishi - Both are top flight in the professional manner they both have with me, timely they want to help in getting a Resolution to my problem on the warranty.

AT Issue in this case is my unit w/ 2,941 miles had the habit to disengage on its own while driving the ABS/TEL systems - in your shop. 10-10-05 - 10-14-05 - unable to locate. Again in your shop 7-6-06 - 7-19-06 - mileage 6,417 - same issue. Todd and

Mitsubishi in Calif - Tech Service unable to fix this issue but in Feb 06, a note out advised of this issue in 2004, 2005, & 2006 models - I take this issue and problem as a SERIOUS safety issue for me and my family should I need to custom the ABS/TEL to work as designed or for the systems to fail as had happen two times w/ 6,400 miles and 10 months of owner ship -

I feel as tho. Mitsubishi has not kept forth the talent, or research, time or money to resolve this problem w/ 3 years this model has been out, something needs to be done!!!

(we own)

I am writing this letter to you as a step in the
dispute Resolution Process as outlined - a \$27,000.00 +
per should not have this Problem after three years!!!

Do you know, or have you read, that in August 06
Issue of Motor Trend, a "MR Shiroeki Kurikawa,
Mitsubishi, US market Product development chief
states: Redesigned Vehicles must be successful
here (USA) for Mitsubishi to stay in the US market"!
Sales 2005, 123995 units down from 345,111 units in
2002, in the US market,

I had researched data in the public Press &
printed on my Mitsubishi - but found NO public
release of this Problem to the general consumer. As of
Aug 05, I wish I had known of this issue early on
so as to have a full understanding of what I was
spending my money on,

I submit this issue to you, your staff and
Mitsubishi USA, for your handling and prompt response
As to these issues - I remain, Thanking in advance for your help

Yours truly,

cc-copy file



TECH TALK

Volume 123 February 2006

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GROUP 13 Fuel

No Engine Crank/No Start / No Dash Lights—2006 Raider. This condition may be caused by misalignment of one of the connectors underneath the Power Distribution Center (PDC). Remove the plastic screws securing the PDC to access the connectors. (NOTE: Tab underneath locking bar must be depressed before pushing down on locking bar.) Inspect C3, C4 and C5 for bent pins. Straighten the bent pins, then reinstall the PDC, making sure the connectors are drawn up evenly and pushed squarely into their sockets before ratcheting down on the locking bar.

TCL Light On and DTC U1120 — 2004–on Galant & Endeavor, 2006–on Eclipse. The TCL and TCL OFF indicator lights may come on with CAN Bus DTC U1120 stored in PCM memory. First check for and diagnose any stored or pending MFI DTCs. DTC U1120 usually indicates that an MFI DTC is stored, and the Traction Control system recognizes that there is an error in the PCM data. Repairing the MFI DTC concern should allow the CAN Bus DTC U1120 to be cleared.



GROUP 35 Brakes

ABS Wheel Speed Sensor Readings — 2006 Raider. ABS data on the scan tool may display a wheel speed sensor reading of 655 km/hr that does not change with vehicle speed. On Raider models equipped with rear ABS, both front wheel speed sensors and the LR sensor will read 655, and only the RR sensor reading will display the correct vehicle speed. On 4-wheel ABS Raider models, the LR sensor will read 655 km/hr and all of the other sensors will display the correct vehicle speed. These displays are normal. No repairs are necessary.

Wheel	Speed (km/hr)
FR Wheel Speed	655.00 km/hr
RR Wheel Speed	655.00 km/hr
FL Wheel Speed	655.00 km/hr
RL Wheel Speed	655.00 km/hr



GROUP 42A Body

Galant SE Model — 2006 Galant 2.4L SE model. The new 2006 Galant SE model has the following features:

- Black finished center panel
- Black HVAC knobs with chrome trim rings
- Black leather seats
- Sport-wrap steering wheel with audio controls
- Aluminum accelerator and brake pedals
- Tire Pressure Monitoring System (TPMS)
- Automatic A/C
- Trip computer

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).