



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-JUL-2006 4:42

Repository

Reference No. 10162975

OWNER INFORMATION (Type or Print)

Name, Address, City (DES PLAINES), State (IL), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number (2MEFM74W64X...), Make (MERCURY), Model (GRAND MARQUIS), Model Year (2004)

NOTE CHANGE

Date Purchased (28-NOV-03), Dealer's Name and Telephone Number (NAPLETON LINCOLN MERCURY 8478250770), Engine: No: Cylinders (8), Fuel Type: Gas

Original Owner (checked), Dealer's City (PARK RIDGE), State (IL), Zip Code (60068)

Transmission Type (AUTOMATIC), Antilock Brakes (checked), Cruise Control (checked), Powertrain (REAR WHEEL DRIVE), Vehicle Component Code (036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK), Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (09-JUL-2006), Failure Mileage (18900), Failure Speed (5)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM9ABC036), Original Equipment (unchecked), Prior Repair (unchecked), Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths, Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED THAT THE VEHICLE ACCELERATED WHILE BRAKING DURING GOOD WEATHER AND NORMAL BRAKING CONDITIONS. THERE WAS SPORADIC FAILURE AND THE PROBLEM OCCURRED THREE TIMES. THE DEALER CHECKED THE PEDAL SPACING AND THERE WERE NO PROBLEMS FOUND BUT ACCORDING TO THE DEALER, THE PROBLEM MAY BE THAT THE CONTACT WAS PRESSING THE PEDAL AND THE BRAKES AT THE SAME TIME. THE BRAKES ARE 4-WHEEL ANTILOCK. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

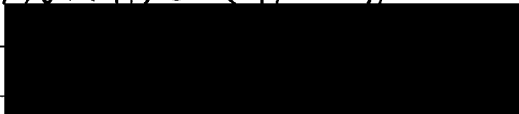
ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PLEASE NOTE ERROR IN MODEL NAME. MODEL NAME SHOULD BE GRAND MARQUIS FOR THE ~~RECOR~~ RECORD. PLEASE SEND ME CORRECTED FORM.

THANK YOU



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

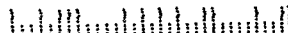


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590

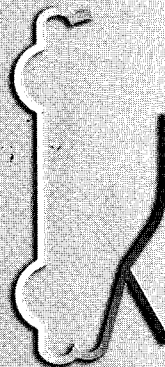


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Think your vehicle has a safety defect?

[safercar.gov](http://safercar.gov)



If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



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