



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2010 FEB 26 PM 1:59
20-JUL-2006

Repository ☐

Reference No.
10162952

OWNER INFORMATION (Type or Print)

Name

Address

City DESTIN

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BF30K45U

Make

TOYOTA

Model

CAMRY

Model Year

2005

Date Purchased
19-AUG-04

Dealer's Name and Telephone Number
BOB TYLER TOYOTA UNKNOWN

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☒

Dealer's City
PENSACOLA

State
FL

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-JUL-2006

Failure Mileage
17300

Failure Speed

ALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE APPLYING BRAKE PRESSURE AT VARIOUS SPEEDS, THE FRONT OF THE VEHICLE INTERMITTENTLY PULLED TO THE LEFT OR RIGHT. THE VEHICLE WAS INSPECTED BY THE DEALER WHO ALIGNED THE FRONT END OF THE VEHICLE. AFTERWARDS, THE PROBLEM PERSISTED. THE MANUFACTURER WAS NOT ALERTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS FORM WAS NOT FILLED OUT BY ME OTHER THEN WHAT I
REPORTED INITIALLY. I DIDN'T THINK ANY ONE WAS INTERESTED.
THE CAR STILL PULLS TO THE RIGHT AND SOMETIMES TO THE
LEFT WHEN THE BRAKES ARE APPLIED. IT NO LONGER
STARTS ME BY SURPRIZED AS I AM NOW USED TO IT. MILEAGE IS
NOW 34501 MILES. INCLUDED IS COPIES OF REPAIR ORDERS.
PLEASE NOTE IN & OUT MILEAGE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



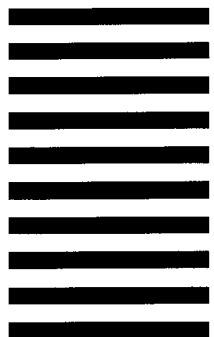
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

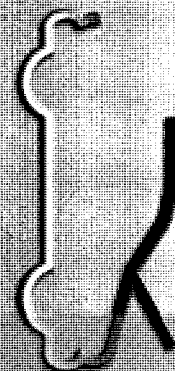
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
U.S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, D.C. 20590

CUSTOMER #:71883

298040

WORKORDER

PAGE 1

QUALITY IMPORTS

TOYOTA MAZDA Mercedes-Benz BMW

1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802

Motor Vehicle Repair Registration
#MV-05308

DESTIN, FL

HOME: [REDACTED] BUS:

SERVICE ADVISOR: 1337 HINNANT, STEVEN O

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	05	TOYOTA CAMRY	4T1BF30K45U [REDACTED]		11139/	T8392	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
06AUG04 IS			** WAITER **		0.00	DEFAULT	
R.O. OPENED	READY	OPTIONS: DLR:09046					
09FEB2006 13:23							

LINE	OP CODE	FLAT TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A				WTOYX CUST REPORTS VEH DRIFTING LEFT AND RT, ALSO WHEN BRAKING HARD

HOW ARE MY WIPER BLADES?
CK TIRE WEAR ON ALL CARS
PUT MEASUREMENTS BELOW
LF RF
LR RR

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.00.

☐ I REQUEST A WRITTEN ESTIMATE.

☐ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ _____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

DO NOT REQUEST A WRITTEN ESTIMATE.

CANCELLATION OF REPAIR: In the event the customer cancels the repair work, the vehicle shall be reassembled to a condition reasonable similar as when received unless the customer waives reassembly or the reassembled vehicle would be unsafe. The repair shop may charge for the cost of teardown, the cost of parts and labor to replace items destroyed by teardown and the cost to reassemble the vehicle.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs hereto. The dealership is not responsible for damages from freezing due to lack of antifreeze. Customer or Responsible Party agrees to pay in full Quality Imports, Inc. for all repair work not covered or paid for by Factory Warranty for any reason.

NAME OF ADDITIONAL PERSONS WHO MAY AUTHORIZE REPAIRS

SHOP SUPPLIES: A small charge is included for supplies used on your vehicle. These items are nuts, bolts, screws, washers, aerospray, solvents, cleaning cloths, sealers, silicone treatment, ATC, a complete list from cashier is available.

TECHNICIAN COPY

Name
Address

Telephone
Vehicle (VIN)
License
Technician
Mileage
Time Printed

2/9/06 2:58 PM

Toyota : Camry : 2002-05 : 3.0L (except Sport) : with 16" Wheel

Front : Left

Actual	Before	Specified Range
-0.9°		-1.5° 0.0°
		1.9° 3.4°
0.02°		-0.10° 0.10°
		10.7° 12.2°
		9.2° 12.2°

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-1.2°		-1.5° 0.0°
		1.9° 3.4°
0.00°		-0.10° 0.10°
		10.7° 12.2°
		9.2° 12.2°

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
0.2°		-0.8° 0.8°
		-0.8° 0.8°
		-0.8° 0.8°
0.02°		-0.20° 0.20°

Rear : Left

Actual	Before	Specified Range
-1.1°		-2.0° -0.5°
0.17°		0.09° 0.28°

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-1.3°		-2.0° -0.5°
0.18°		0.09° 0.28°

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
0.2°		-0.8° 0.8°
0.36°		0.18° 0.55°
-0.01°		

71883

270478

QUALITY IMPORTS

INVOICE

TOYOTA ~~MAZDA~~ Mercedes-Benz BMW1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802Motor Vehicle Repair Registration
#MV-05308

5369

DESTIN, FL
HOME: [REDACTED]

BUS:

PAGE 1

SERVICE ADVISOR: 1337 STEVEN O HINNANT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	05	TOYOTA CAMRY	4T1BF30K45U		5351/5352	T9895	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	AVG RATE	PAYMENT	INV DATE
06AUG04 IS			14:00 02MAY05		0.00	DEFAULT	06MAY05
R.O. OPENED		READY	OPTIONS: DLR:09046				

09:47 02MAY05 07:35 06MAY05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST REPORTS VEH ULLING LEFT

OK INSPECTED VEHICLE AT CUSTOMERS

REQUEST/OPERATING NORMALLY / NO REPAIRS
NEEDED

1316 ADAMS, ALBERT N LIC#: 1316

WTOYX

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

5351 RECHECKED ALIGNMENT ??? SWITCHED FRONT TIRES SIDE TO SIDE IT GOT A
LITTLE BETTER THEN I DID A ROTATION FRONT TO BACK WITH THE TIRES IT WAS
A LOT BETTER*****
B WARRANTY RENTAL APPROVED BY MANUFACTURER FOR MAX OF 3 DAYS ONLY

DRENT DAILY RENTAL / CUSTOMER PAY

399ISPTO

(N/C)

SUBL RENTAL INV#34947

PO#107260

ISPTO

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

IF FOR ANY REASON YOU ARE NOT COMPLETELY
SATISFIED, PLEASE LET US KNOW. IF YOU ARE
COMPLETELY SATISFIED, WE HOPE YOU WOULD
DEFINITELY RECOMMEND US TO A FRIEND. THANKYOU
*THIS CHARGE REPRESENTS COST AND PROFITS TO
THE MOTOR REPAIR FACILITY FOR MISCELLANEOUS
SHOP SUPPLIES OR WASTE DISPOSAL.

TOYOTA ~~MAZDA~~ Mercedes-Benz BMW

ALL PARTS ARE FACTORY NEW OR REBUILT UNLESS SPECIFIED OTHERWISE

SUPPLIES-A token is included for supplies used on your vehicle. Applicable supply items are: Nuts, bolts, washers, tape, pins, solvents, carburetor cleaner, solder, wire, sealers, lubricants, ETC. It also includes costs and profits for waste disposal. The charge for both equivalent to 8% of the total labor charge up to a maximum of \$26.00.

REPAIRS ARE GUARANTEED FOR 12 MOS. OR
12000 MILES WHICHEVER COMES FIRST.

*This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.***FS.403.718 mandates a \$1.00 fee for each new tire sold in the State of Florida. ***FS.403.7185 mandates a \$1.50 fee for each new or remanufactured battery sold in the state of Florida.

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those that may be offered by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or service sold under the terms of this estimate. Seller does not guarantee that the work performed in accordance with the estimate will correct any problem specified on the description of the complaint.
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER

71883

268521

INVOICE

QUALITY IMPORTS

TOYOTA MAZDA Mercedes-Benz BMW

1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802Motor Vehicle Repair Registration
#MV-05308

DESTIN, FL

PAGE 1

HOME BUS:

SERVICE ADVISOR: 1337 STEVEN O HINNANT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	05	TOYOTA CAMRY	4T1BF30K45U		5034/5035	T5962	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	AVG RATE	PAYMENT	INV. DATE
06AUG04 IS			WAIT 11APR05		0.00	DEFAULT	18APR05
R.O. OPENED		READY	OPTIONS: DLR:09046				

10:06 11APR05 08:26 18APR05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	FIRST SERVICE	TOYOTA/MAZDA					

CAUSE: TOYOGUARD PLUS

OC0000 TOYOGUARD PLUS: FIRST OIL AND FILTER CHANGE

1376 GILMORE, CHUCK LIC#: 1376

WTOYX

1 08922-02011 FILTER S/A, OIL

(N/C)

5 5-30 CASTROL GTX 5W30

(N/C)

1 90430-12028 GASKET

(N/C)

1 82-14-1-468-857 WIND WASH SINGLE BOT

(N/C)

FC: T1-99/T2-99

PART#: 00016-TGOIL

COUNT:

CLAIM TYPE: LW

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

5034 FIRST SERVICE. .4 COMPLETE.

B CUST REPORTS VEH PULLING WHEN BRAKING (BADLY)

CAUSE: TSB ST002-04

ST3007 VEHICLE PULL IMPROVEMENT TSB

1332 RAMOS, JERRY LIC#: 1332

WTOYX

2 48131-AA351 SPRING, COIL, FR

(N/C)

ST3007A SWITCH FRONT TIRE/WL & TEST

(N/C)

1332 RAMOS, JERRY LIC#: 1332

WTOYX

ST3007B REPLACE FRONT COIL SPRINGS

(N/C)

1332 RAMOS, JERRY LIC#: 1332

WTOYX

ST3007C CHECK FRNT WHEEL ALIGNMENT

(N/C)

1332 RAMOS, JERRY LIC#: 1332

WTOYX

ALL PARTS ARE FACTORY NEW OR REBUILT UNLESS SPECIFIED OTHERWISE

SUPPLIES-A token is included for supplies used on your vehicle. Applicable supply items are: Nuts, bolts, washers, tape, pins, solvents, carburetor cleaner, solder, wire, sealers, lubricants, ETC. It also includes costs and profits for waste disposal. The charge for both equivalent to 8% of the total labor charge up to a maximum of \$26.00.

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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER

71883

268521

QUALITY IMPORTS

TOYOTA ~~mazda~~ Mercedes-Benz BMW1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802Motor Vehicle Repair Registration
#MV-05308

INVOICE

PAGE 2

DESTIN, FL

HOME: [REDACTED] BUS:

SERVICE ADVISOR: 1337 STEVEN O HINNANT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	05	TOYOTA CAMRY	4T1BF30K45U		5034/5035	T5962	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	AVG RATE	PAYMENT	INV. DATE
06AUG04 IS			WAIT 11APR05		0.00	DEFAULT	18APR05
R.O. OPENED		READY	OPTIONS: DLR:09046				

10:06 11APR05 08:26 18APR05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	ST3007D	AJUST	FRONT WHEEL ALIGNMENT				
			1332 RAMOS, JERRY LIC#: 1332				
			WTOYX				(N/C)
			FC: 31/99				
			PART#: 48131-AA110				
			COUNT: 2				
			CLAIM TYPE: TSB				
			AUTH CODE: BH				

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

5034 REFER TO TSB (ST002-04) PEFROMED COMBO A,B,C,D TEST DROVE VEH.VEH
DOES NOT PULL

C** ROTATE TIRES / CK TREAD DEPTH AND TIRE CONDITION / ADJUST TIRE
PRESSURES / RECORD AND REPORT / TORQUE TO FACTORY SPECS

F05 ROTATE TIRES / CK TREAD DEPTH AND TIRE
CONDITION / ADJUST TIRE PRESSURES / RECORD
AND REPORT / TORQUE TO FACTORY SPECS

1376 GILMORE, CHUCK LIC#: 1376

CPTOY 14.95 14.95

PARTS: 0.00 LABOR: 14.95 OTHER: 0.00 TOTAL LINE C: 14.95

5034 .2 COMPLETE.

D** WARRANTY RENTAL APPROVED BY MANUFACTURER FOR MAX OF 3 DAYS ONLY

WRENT WARRANTY RENTAL APPROVED BY MANUFACTURER
FOR MAX OF 3 DAYS ONLY

399WTOYX (N/C)

SUBL RENTAL INV#34543

PO#106834

WTOYX

(N/C)

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SUPPLIES-A token is included for supplies used on your vehicle. Applicable supply items are: Nuts, bolts, washers, tape, pins, solvents, carburetor cleaner, solder, wire, sealers, lubricants, ETC. It also includes costs and profits for waste disposal. The charge for both equivalent to 8% of the total labor charge up to a maximum of \$26.00.

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LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER

71883

268521

INVOICE

QUALITY IMPORTS

TOYOTA ~~MAZDA~~ Mercedes-Benz BMW1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802Motor Vehicle Repair Registration
#MV-05308

DESTIN, FL

PAGE 3

HOME [REDACTED] BUS:

SERVICE ADVISOR: 1337 STEVEN O HINNANT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	05	TOYOTA CAMRY	4T1BF30K45U [REDACTED]		5034/5035	T5962

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PD NO.	AVG RATE	PAYMENT	INV. DATE
06AUG04 IS			WAIT 11APR05		0.00	DEFAULT	18APR05

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: DLR:09046

10:06 11APR05 08:26 18APR05

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE LET US KNOW. IF YOU ARE COMPLETELY SATISFIED, WE HOPE YOU WOULD DEFINITELY RECOMMEND US TO A FRIEND. THANKYOU

*THIS CHARGE REPRESENTS COST AND PROFITS TO THE MOTOR REPAIR FACILITY FOR MISCELLANEOUS SHOP SUPPLIES OR WASTE DISPOSAL.

TOYOTA ~~MAZDA~~ Mercedes-Benz BMW

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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.

DESCRIPTION	TOTALS
LABOR AMOUNT	14.95
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	14.95
DISCOUNT	0.00
SALES TAX	0.90
PLEASE PAY THIS AMOUNT	15.85

CUSTOMER

71883

262090

INVOICE

QUALITY IMPORTS

TOYOTA ~~MAZDA~~ Mercedes-Benz BMW1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802Motor Vehicle Repair Registration
#MV-05308DESTIN. FL
HOME: [REDACTED]

BUS: [REDACTED]

PAGE 1

SERVICE ADVISOR: 1323 RICHARD GOODE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	05	TOYOTA CAMRY	4T1BF30K45U		3449/3450	T9574	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PD NO.	AVG RATE	PAYMENT	INV. DATE
06AUG04 IS			WAIT 02FEB05		0.00	DEFAULT	02FEB05
R.O. OPENED		READY	OPTIONS: DLR:09046				

08:24 02FEB05 11:25 02FEB05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	27	POINT	MAINTENANCE	INSPECTION			
	SC27	27	POINT	MAINTENANCE	INSPECTION		
			1380	BEYER, MANUEL LIC#: 1380			
			CPTOY			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

3449 27 PMI .1 NO PROBLEMS FOUND AT THIS TIME

B SSC40M RIGHT FRONT POWER SEAT BUCKLE SWITCH

OP PARTS HAVE BEEN ORDERED FOR YOUR VEHICLE

1380 BEYER, MANUEL LIC#: 1380

WTOYX

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

3449 RECALL 40M ORDERED SEAT BUCKLE SWITCH

C CUSTOMER REQUEST UPDATES DVD NAVIGATION TO BE INSTALLED

CAUSE: REPLACED GENERATION 4 NAVIGATION SYSTEM DVD

4623J3 REPLACE GENERATION 4 NAVIGATION SYSTEM DVD

1380 BEYER, MANUEL LIC#: 1380

WTOYX

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: LW

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
--------	------	--------	------	--------	------	---------------	------

3449 RECALL 40J .2 INSTALLED UPDATED DVD, PER RECALL 40J

D CUSTOMER REQUEST WE INSTALL BODY PLUGS

NC NO CHARGE

1380 BEYER, MANUEL LIC#: 1380

ALL PARTS ARE FACTORY NEW OR REBUILT UNLESS SPECIFIED OTHERWISE SUPPLIES-A token is included for supplies used on your vehicle. Applicable supply items are: Nuts, bolts, washers, tape, pins, solvents, carburetor cleaner, solder, wire, sealers, lubricants, ETC. It also includes costs and profits for waste disposal. The charge for both equivalent to 8% of the total labor charge up to a maximum of \$26.00. REPAIRS ARE GUARANTEED FOR 12 MOS. OR 12000 MILES WHICHEVER COMES FIRST. <i>"This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." ***FS.403.718 mandates a \$1.00 fee for each new tire sold in the State of Florida. ***FS.403.718 mandates a \$1.50 fee for each new or remanufactured battery sold in the state of Florida.</i>	LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those that may be offered by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or service sold under the terms of this estimate. Seller does not guarantee that the work performed in accordance with the estimate will correct any problem specified on the description of the complaint. CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		DISCOUNT	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

CUSTOMER

71883

262090

INVOICE

**QUALITY
IMPORTS****TOYOTA**~~MAZDA~~**Mercedes-Benz****BMW**1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802Motor Vehicle Repair Registration
#MV-05308DESTIN. FL
HOME:

BUS:

PAGE 2

SERVICE ADVISOR: 1323 RICHARD GOODE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	05	TOYOTA CAMRY	4T1BF30K45U		3449/3450	T9574	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PD NO.	AVG RATE	PAYMENT	INV. DATE
06AUG04 IS			WAIT 02FEB05		0.00	DEFAULT	02FEB05
R.O. OPENED		READY	OPTIONS: DLR:09046				

08:24 02FEB05 11:25 02FEB05

LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL
			CPTOY				0.00	0.00
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

3449 INSTALL BODY PLUGS .3 COMPLETE

E CUSTOMER STATES THE TRUNK REMOTE WILL NOT OPEN HAS TO USE THE KEY
OK INSPECTED VEHICLE AT CUSTOMERS
REQUEST/OPERATING NORMALLY / NO REPAIRS
NEEDED

1380 BEYER, MANUEL LIC#: 1380

WTOYX

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

3449 INOP TRUNK BUTTON COULD NOT DUPLICATE PROBLEM, ADVISE CUST TO OP
EN TRUNK WITH REMOTE, THEY NEED TO HOLD TRUNK BUTTON FOR 3 SECONDS OR
LONGER

F REPORTS VEH PULLING RT THEN LEFT WHEN BRAKING
CAUSE: OUT OF ALIGNMENT

043233 WHEEL ALIGNMENT INS

1363 COPELAND, DAVE LIC#: 1363

WTOYX

(N/C)

043233A COMB: FRONT TOR-IN

1363 COPELAND, DAVE LIC#: 1363

WTOYX

(N/C)

043233B COMB: FRONT CAMBER

1363 COPELAND, DAVE LIC#: 1363

WTOYX

(N/C)

043233D COMB: REAR TOR-IN

1363 COPELAND, DAVE LIC#: 1363

WTOYX

(N/C)

FC: T1-3B/T2-57

**ALL PARTS ARE FACTORY NEW OR
REBUILT UNLESS SPECIFIED OTHERWISE**

SUPPLIES-A token is included for supplies used on your vehicle. Applicable supply items are: Nuts, bolts, washers, tape, pins, solvents, carburetor cleaner, solder, wire, sealers, lubricants, ETC. It also includes costs and profits for waste disposal. The charge for both equivalent to 8% of the total labor charge up to a maximum of \$26.00.

REPAIRS ARE GUARANTEED FOR 12 MOS. OR
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LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those that may be offered by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or service sold under the terms of this estimate. Seller does not guarantee that the work performed in accordance with the estimate will correct any problem specified on the description of the complaint.
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER

71883

262090

QUALITY IMPORTS

TOYOTA ~~MAZDA~~ Mercedes-Benz BMW1006 N. Beal Parkway * FT Walton Beach, FL 32547
(850) 863-2161 * Fax (850) 863-6802Motor Vehicle Repair Registration
#MV-05308

INVOICE

DESTIN, FL

HOME: BUS:

PAGE 3

SERVICE ADVISOR: 1323 RICHARD GOODE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	05	TOYOTA CAMRY	4T1BF30K45U		3449/3450	T9574	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	AVG RATE	PAYMENT	INV. DATE
06AUG04 IS			WAIT 02FEB05		0.00	DEFAULT	02FEB05
R.O. OPENED		READY	OPTIONS: DLR:09046				

08:24 02FEB05 11:25 02FEB05

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

PART#: 42611-35140

COUNT:

CLAIM TYPE: LW

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

3449 PULLS LEFT. ALIGNMENT, ADJSUT CAMBER, AND TOE

G CUST REQ RECALL CHILD RESTR.

NOTE

1380 BEYER, MANUEL LIC#: 1380

WTOYX

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

3449 ADVISE CUST THERE CAR DOES NOT HAVE A RECALL FO R CHILD RESTRAINT

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE LET US KNOW. IF YOU ARE COMPLETELY SATISFIED, WE HOPE YOU WOULD DEFINITELY RECOMMEND US TO A FRIEND. THANKYOU

*THIS CHARGE REPRESENTS COST AND PROFITS TO THE MOTOR REPAIR FACILITY FOR MISCELLANEOUS SHOP SUPPLIES OR WASTE DISPOSAL.

TOYOTA ~~MAZDA~~ Mercedes-Benz BMW

ALL PARTS ARE FACTORY NEW OR REBUILT UNLESS SPECIFIED OTHERWISE

SUPPLIES-A token is included for supplies used on your vehicle. Applicable supply items are: Nuts, bolts, washers, tape, pins, solvents, carburetor cleaner, solder, wire, sealers, lubricants, ETC. It also includes costs and profits for waste disposal. The charge for both equivalent to 8% of the total labor charge up to a maximum of \$26.00.

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER