

6-27-06

10162664

River-ton Wyo.

National Highway Traffic Safety Administration,

On 5-24-06 I purchased a new '06 XL1200L Harley Davidson Sportster Motorcycle.

Within a few hundred miles the transmission started making noise; at 556 miles on 6-3-06 I changed the engine oil and filter, and the transmission oil.

The transmission drain plug has a magnet which had metal shavings stuck to it, some of them at least $\frac{1}{2}$ " long.

I took the bike to a local motorcycle shop (Strokers in Lander), the mechanic listened to and rode it (at no charge).

He said the transmission was excessively noisy and he thought it had problems.

On 6-20-06 I trailered the bike to Thunder Mountain Harley Davidson in Loveland Colo. where I purchased it for its 1000 mile service, I told them of my concerns about the transmission.

After servicing the bike which they had for 2 hours and charged me for 3 rate hours at \$70⁰⁰ an hour they said the metal shavings and noise were normal, I do not beleive this at all.

On 6-23-06 the left turn signal quit working, on 6-26-06 when I started the bike to take it to Lost Legends motorcycle shop, the left turn signal would not shut off, after turning off and on the switches several times it started working normally.

In the next few days of riding the left turn signal has come on all by itself a couple of times, this is dangerous.

Since it is doing this in frequently it will be hard for a shop to diagnose the problem.

I feel the Harley Davidson Sportster I've purchased is of

Edison
7/14/06

poor quality and is unsafe, I've only had this bike a little over a month and shudder to think what future problems I will have with it.

Sincerely

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P.S. Today before mailing this letter, I took the bike to R&R Motor Sports Inc. a Suzuki dealer, the mechanic there owns a Sportster, he listened to mine and said it definitely had problems.