



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-JUL-2006

Repository ☐

Reference No.
10161763

OWNER INFORMATION (Type or Print)

Name

Address

City

BELLEAIR

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of your signature, this report will be sent to the vehicle manufacturer.
Signature of Owner _____ Date 6/21/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WDBNG703 _____

Make

MERCEDES BENZ

Model

S CLASS

Model Year

2001

Date Purchased
01-JAN-01

Dealer's Name and Telephone Number
LOKEY MOTOR COMPANY

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner
☒

Dealer's City
BELLEAIR

State
FL

Zip Code
33756

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-JUN-2006

Failure Mileage
33000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED DUE TO INADEQUATE DASHBOARD ILLUMINATION, ONE IS UNABLE TO READ THE GAUGES AND INDICATORS. THERE IS A NHTSA RECALL, # 06V028000 REGARDING THE INTERIOR LIGHTING. THE VIN WAS NOT INCLUDED IN THE RECALL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The instrument panel behind steering wheel just went blank - no warning. This occurred right after installation of new battery adjustment. Dealer says there was no connection. Very dangerous situation, situation blank, they charge \$1100 to fix. Parts & labor in another position. These things may cause serious damage. Large bill! Should be provided by Shop. Had state. Manager.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhitsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Instrument Panel Control Module: Recalls
Recall 06V028000: Inadequate Instrument Illumination
MAKE/MODELS: MODEL/BUILD YEARS:

Mercedes Benz/CL Class 2000-2002 2004-2005

Mercedes Benz/S Class 2000-2002 2004-2005

MANUFACTURER: Mercedes-Benz USA, LLC.

NHTSA CAMPAIGN ID NUMBER: 06V028000 MFG'S REPORT DATE: February 01, 2006

COMPONENT: Interior Lighting

POTENTIAL NUMBER OF UNITS AFFECTED: 36911

SUMMARY:

On certain vehicles, the instrument cluster is experiencing electrical malfunctions. The instrument cluster contains gauges and indicators that must be illuminated whenever the vehicle is in operation.

CONSEQUENCE:

Due to inadequate illumination, the driver will be unable to read the gauges and indicators, such as the speedometer, which could increase the risk of a crash.

REMEDY:

Dealers will replace the instrument cluster modules. The manufacturer has not yet provided an owner notification schedule. Owners may contact Mercedes-Benz at 1-800-367-6372.

NOTES:

Customers may also contact The National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

(Holding)
webmaster@nhtsa.gov
all

