

NHTSA

5-12-06

400 Seventh St.

JUL -3 AM 11:29

U.S. Department of Transportation

Washington, D.C. 20590

10161604

Gentlemen or Ladies:

I'll just re-write what I sent to
Ford Motor Co.

Product Control

This is the second time I have asked
for your help. My wife & I purchased a 2005
Mercury Grand Marquis problem is the passenger side
Air Bag light stays on unless the person sitting there
weighs 170 lb or more.

One of your representatives did call me &
informed that they did everything they could and to
wait until they send for a recall. That hasn't happened
and did they get anything in writing.

1st Trip To King Lincoln Mercury - Gaitherburg
Requested work on the bag - They worked on car
for 2 days - I sat with Service Manager who informed
me he used all the tools the manufacture provided the
Air Bag light will go off if you weigh 170 lbs or +.

2nd Trip re-call on Baker cable - The still had
no word from manufacture on Air Bag

Edison
7/5/06

#3 - 5000 Mile check - still no word from Ford

My wife doesn't really care but it would
effect re-selling the vehicle

Please Advise

John J. Cannon



Rockville, MD
Chesapeake Bay Foundation

