

To: Honda Motor Co. Customer Service, Safety Department

RE: Honda CRV Serious Safety/Quality Concerns

Dear Sir or Madam,

10161569

I purchased a Honda CRV 2005 model in 2005 (VIN# SHSRD78895U340215). Shortly after the purchase, I found there is a safety defect in this model's trunk system. When I drive in highway or in rough road surface, the tailgate (trunk) ajar light is ON illustrating the tailgate (door) might be open. Sometimes, this is just a false alarm as the door is do closed but in some cases the door is really slightly open or not securely closed.

This has caused a huge concern for the driving safety. Every time, in highway when I found the tailgate (trunk) ajar light is ON, I need to pull over the vehicle to the road side and check whether the door is securely closed or not. This is extremely dangerous in highway driving.

I have brought my vehicle to the White Plains Honda Service for repair for at least three times. However, the problem just be repaired for a few days then come out again and again. Now my vehicle is still in unsafe situation for everyday driving as I believe there is no way to solve this problem because this is either a design or part defect.

I sincerely hope you could understand and address this safety/quality concern immediately. Giving this vehicle is till in the warranty coverage, I would like to request replacement or recall of the vehicle as soon as possible.

Attached are detailed repair records with my vehicle VIN number, I believe you can trace the problem from the invoices and computer system.

My contact information is as follows: (email communication is preferred)

Email: [REDACTED]
Tel: [REDACTED]

(Updated) Mailing address:

[REDACTED]
White Plains
NY [REDACTED]

Thank you very much. I am looking forward to hearing from you soon.

Best regards,

[REDACTED]
[REDACTED]

June 17, 2006

Edin
6/28/06

2006 JUN 27 AM 9:09

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**