



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUN-2006

Repository ☐

Reference No.
10160616

OWNER INFORMATION (Type or Print)

Name

Address

City

MORRISTOWN

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WVWPD63B93P

Make

VOLKSWAGEN

Model

PASSAT

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number
DCH 9737628500

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

MAPLEWOOD

State

NJ

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

092100 FUEL SYSTEM, OTHER:DELIVERY:FUEL PUMP

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-JUN-2006

Failure Mileage

70000

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING ON A NORMAL ROAD CONDITION AT 45 MPH THE VEHICLE DECELERATED UNTIL IT BECAME COMPLETELY STALLED. THE VEHICLE WAS TOWED TO THE DEALERSHIP WHERE THE FUEL PUMP WAS REPLACED. THERE IS A RECALL FOR THE FUEL PUMP BUT THE VIN IS NOT INCLUDED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MY VW PASSAT LOST ALL ENGINE POWER WHILE I WAS ACCELERATING ONTO RT 287 SOUTH, ENTERING FROM ROUTE 24 WEST. MY APPROX SPEED WAS 55 TO 60 MPH. FORTUNATELY, I WAS ABLE TO COAST TO THE RIGHT SHOULDER, OUT OF HARM'S WAY. IT TURNS OUT THAT VW HAD A RECALL OF 75,000 FUEL PUMPS. ACCORDING TO THE MANUFACTURER, ONLY CERTAIN VEHICLES W/ CERTAIN VIN #'S WERE PART OF THIS RECALL. I BELIEVE THIS IS A MORE WIDE SPREAD PROBLEM THAN THE MANUFACTURER WOULD ADMIT. TO. I FEEL THAT IF I WERE STRANDED IN THE FAST LANE THAT DAY SOMEONE MIGHT HAVE UNAVIDABLY HIT MY VEHICLE, CAUSING SERIOUS INJURIES. VW REPLACED MY FUEL PUMP, COSTING ME \$600.00. I FEEL THEIR REASON FOR NOT COVERING MY REPAIRS AS PART OF THE RECALL'S SELF SERVING. BY REFUSING TO ADDRESS THEIR MECHANICAL/ DESIGN PROBLEMS, THEY ARE PLACING 1000'S OF PEOPLE AT RISK.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

DVD KEARNY NJ 070

07 SEP 2006 PM 7 L

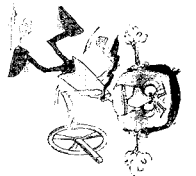
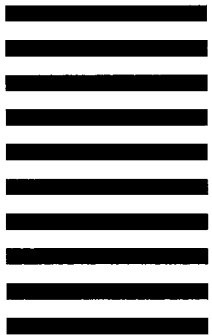
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NECESSARY
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IN THE
UNITED STATES

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FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

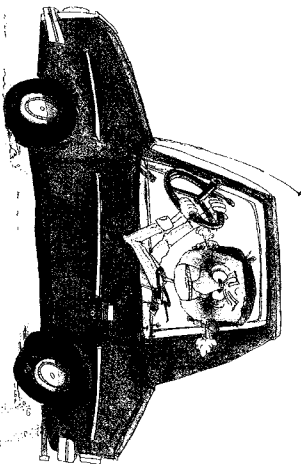
**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

DASH2DOT

and dial toll free at

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1-888-327-4236**

DOT Auto Safety Hotline
(DASH) 2 DOT



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