



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUN-2006

Repository ☐

Reference No.
10160570

OWNER INFORMATION (Type or Print)

Name

Address

City

SARASOTA

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1WH52K0

Make

CHEVROLET

Model

IMPALA

Model Year

2003

Date Purchased
23-APR-06

Dealer's Name and Telephone Number

Auto Truck Chevrolet

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Deer Park

State

Zip Code

FL

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

190000 TIRES

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
30-APR-2006

Failure Mileage
320000

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Goodyear

Tire Model (Name or Number)

P235 60 R16

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type Worn Tires

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE FIRST WEEK AFTER PURCHASING THE VEHICLE, THE TIRES STARTING MAKING NOISES WHILE DRIVING AT 35 MPH. THE ENGINE LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO LOCAL DEALER WHO DETERMINED THE VEHICLE WAS DRIVEN OUT OF ALIGNMENT CAUSING TIRES TO WEAR DOWN. NO REPAIRS WERE MADE. THE VEHICLE WAS TAKEN TO ANOTHER DEALER WHO DETERMINE ALL FOUR TIRE SHOULD BE REPLACED AT A COST. THE TIRES WERE NOT REPLACED BECAUSE THE CONTACT DID NOT WANT TO PAY FOR THE REPLACEMENT. THE TIRES WERE ROTATED BY THE CONTACT TO REMEDY THE PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I pushed car in April did not notice noise in car until
later called Dealer took over month for an answer while
they would replace tire at there cost 7100 each the
car came with bad tires had someone rotate tires was
told they are very hard in front all were worn out
due to driving car out of alignment dealer did not get
satisfactory from Dealer - [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Quest for a
U.S. Department of Transportation
National Highway Traffic Safety Administration



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