



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 JUL 21 JUN 2006 11:16

Reference No.
10160360

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City GOLD CANYON State AZ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize the manufacturer of your vehicle? YES NO
In the absence of your signature, please provide the name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 6/21/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3G5DA03E33S [REDACTED]
Make BUICK Model RENDEZVOUS Model Year 2003
Date Purchased 22-JAN-03 Dealer's Name and Telephone Number COURTY BUICK PONTIAC & GMC 480924u123 Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City MESA State AZ Zip Code 85206
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 060000 ENGINE AND ENGINE COOLING
Multiple Failure: [REDACTED]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 31-MAR-2006 Failure Mileage 48000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE ENGINE INTAKE GASKET IS LEAKING. VEHICLE IS AT 50000 MILES AND SHOULD NOT BE HAVING THESE PROBLEMS AT THIS POINT. CONTACT CALLED THE MANUFACTURER THEY SAID THAT IF HE HAD WENT TO A GM SERVICE DEALER THEY WOULD HAVE REIMBURSED HIM, BUT SINCE HE WENT TO HAVE IT SERVICED OUTSIDE OF THEIR SERVICE DEALERS THEY WOULD OFFER NO REIMBURSEMENT. THEIR WAS NO ENGINE STALLING, IT DID HAVE CONSISTENT LEAKING. ALSO WHEN THE ENGINE COOLANT WOULD GET LOW THE ENGINE WOULD GET HOT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.