



U.S. Department of Transportation  
**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **2006 OCT 17 PM 2:15**  
 16-JUN-2006 2:15  
 Repository   
 Reference No. 10160007

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City QUEEN CREEK State AZ Zip Code [REDACTED]  
 Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
 Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorized signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner [REDACTED] Date 10/16/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 4S7NT9K09SC [REDACTED] Make SPARTAN Model IC CHASSIS Model Year 1995  
 Date Purchased 01-JAN-03 Dealer's Name and Telephone Number Engine: No: Cylinders 6 Fuel Type: Diesel  
 Original Owner  Dealer's City State Zip Code  
 Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE  
 Vehicle Component Code 180000 VEHICLE SPEED CONTROL  
 Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 16-JUN-2006 Failure Mileage 73955 Failure Speed 60

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)  
 DOT No. (Example: DOTMAL9ABC036)  Original Equipment  Prior Repair Failure Location:  
 Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
 Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED THE VEHICLE SPEED CONTROL ACTIVATED UNEXPECTEDLY AND RESULTED IN THE RPMS HOLDING STEADY. THE PROBLEM APPEARED AFTER DRIVING FOR A HALF HOUR AT 55-60MPH. THE VEHICLE WAS SEEN BY SEVERAL DIFFERENT DEALERS WHO WERE UNABLE TO DUPLICATE THE PROBLEM. THERE IS A RECALL, NHTSA 96V201000, CONCERNING THE VEHICLE SPEED CONTROL, HOWEVER THE VIN WAS NOT INCLUDED IN THE RECALL. THE CONTACT DISCONNECTED THE VEHICLE SPEED CONTROL TODAY AND ALERTED THE MANUFACTURER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

*CRUISE CONTROL ACTIVATED RANDOMLY WHETHER TURNED ON OR OFF, APPLYING BRAKE DID NOT DE-ACTIVATE. THIS CREATED AN EXTREMELY DANGEROUS SITUATION. THROTTLE HAD TO BE FULLY DEPRESSED AND QUICKLY RELEASED - TWICE - TO GET RPMs BACK TO IDLE SPEED. CRUISE CONTROL SHOULD HAVE BEEN RECALLED ON ALL VEHICLES, NOT JUST SOME. MANUFACTURER STATED THAT MY PARTICULAR CHASSIS SERIES WAS NOT INCLUDED IN ORIGINAL RECALL. THEIR DESIRE TO SAVE MONEY PUT ME AND MY WIFE IN AN EXTREMELY VULNERABLE POSITION. WE SPENT THOUSANDS OF DOLLARS IN FUTILE ATTEMPTS TO RESOLVE THE PROBLEM AND IDENTIFIED IT QUITE BY ACCIDENT ON-LINE.*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

11 OCT 2006 PM 2

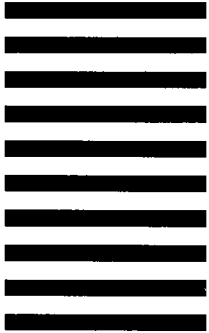
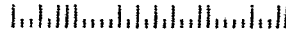
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

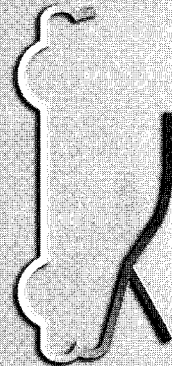
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
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