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**PORT JEFFERSON, NEW YORK** ██████████

**Phone:** ██████████

**Fax:** ██████████

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September 15, 2006

NHTS Headquarters  
400 Seventh Street SW  
Washington, DC 20590

*Administration*

*Office of Defect Investigation  
NHTS - 216*

*Adm #  
10159757*

**RE: ODI # 10159757**

**Ford: 2002 F550 Super Duty**

**Consumer information:** ██████████

**Same address listed above:**

To whom it may concern:

As noted in our complaint of 06/13/06 with regards to the fuel tank of the above vehicle requiring replacement of the entire tank when the vehicle had approx: 108,000 miles (+or-); we wish to inform you of continual problems with said item.

A new tank was ordered and installed in the vehicle on 06/21/06; with approx: 10,000 miles (+or-) on the new fuel tank the item again began to exhibit the same break down of particles and flakes; thus causing blockage of the fuel lines causing the engine to shut off.

We were advised by our trusted mechanic to order yet **another** tank and have it sent out to a specialty shop to be boiled and coated with a **special** epoxy coating. To date this is the 3<sup>rd</sup> tank we have put on this vehicle.

In addition to the continued replacement of this tank we also had to replace the electric fuel pump as this was damaged due to the flakes and substance coming from the deficient tank. We have expended over \$3,100.00 to date for this item; and do hope that the epoxy coating will be the long range cure.

We do recognize the requirements of maintaining a vehicle and the fact that mechanically issues will happen; to replace a fuel storage tanks 3X is beyond my understanding of reasonable!

*Amber  
10/5/06*

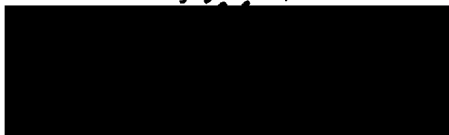
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I realize that the fuel industry in certain regions has a right to put certain additives in their fuels, gas etc. If our North East Region has something with-in their diesel that could be causing this problem then most certainly Ford should **NOT** be utilizing this type of tank.

Is the loss of a life required in order for the Ford Motor Company to acknowledge this problem and step up to the plate to honor their responsibility?

Please enlighten us as to what else we may do to prevent such from happening; we await your reply.

Sincerely yours,



Enc: cc/gg

1-800-327-4232

www.SAKUCAR.gov ✓ for current or pass complaints  
✓ for investigation



# Office of Defects Investigation

NHTSA Headquarters  
400...  
Washington DC 20590

## VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10159757

### Your Complaint Information

#### Consumer Information

**Name :** [REDACTED]  
**Org. Name :** [REDACTED]  
**Address :** [REDACTED]  
**City, State, Zip :** port jefferson, NY [REDACTED]  
 USA  
**Daytime Phone :** [REDACTED] **Ext :** none  
**Evening Phone :** [REDACTED] **Fax :** [REDACTED]  
**Email :** [REDACTED]

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#### Complaint Information

**Description :** fuel tank on 2002 F series ford dump trucks are coated with a substance that breaks down and causes blockage of fuel lines; original tank replaced august 2005 same problem with replacement tank, 6/06: coating breaking down; causing engine to shut off; extremely dangerous and offers NO warning

**Incident Date :** 8/8/2005 **Fire :** No  
**Num. Failures :** 2 **Property Damage :** No  
**Num. Deaths :** 0 **Crash :** No  
**Num. Injured :** 0 **Police Report :** No  
**Referral Source :** DEALER

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#### Vehicle Information

**VIN :** 1FDAW56F62E [REDACTED] **Purchase Date :**  
**Manufacturer :** FORD MOTOR COMPANY  
**Year, Make and Model :** 2002/FORD/F550 **Original Owner :** Yes  
**# of Cylinders :** 8 **Trans. Type :** AUTOMATIC  
**Engine Size :** 7.3Ldiesel **VehicleDetails Usage :** TRAILER  
 COMMERCIAL

<b>Cruise Control :</b>	No	<b>Antilock Brakes :</b>	Yes
<b>Current Mileage :</b>	130000	<b>Speed :</b>	65
<b>Failure Mileage :</b>	108000	<b>Powertrain :</b>	REAR WHEEL DRIVE
<b>Body Style :</b>	4-DOOR	<b>Fuel System :</b>	FUEL INJECTION
<b>Fuel Type :</b>	DIESEL	<b>Vehicle Type :</b>	

Vehicle Component Information

<b>Component 1:</b>	FUEL SYSTEM, DIESEL:STORAGE:TANK ASSEMBLY	<b>OEM:</b>	Yes
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Vehicle Dealer Information

<input checked="" type="checkbox"/> Dealer :	1		
<b>Name :</b>	ramp ford	<b>Dealer Type :</b>	SALES DEALER
<b>Address :</b>	4869 nesconset highway  port jefferson station NY 11776		
<b>Dealer Phone:</b>	631-473-1550	<b>Dealer Fax:</b>	631-473-3493
<b>Email:</b>	auto fill		

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