

[REDACTED]
Medina, Oh
[REDACTED]

2006 MAY 30 PM 3:10

May 19, 2006

NHTSA
400 7th Street S.W.
Washington, DC 20590

Attn: Office of Defects & Investigation

To Whom It May Concern:

Please be advised that we are a small Township with a Police cruiser that I feel has a lot of problems, possibly unsafe problems, which Ford Motor Company refuses to address.

Our vehicle is a 2004 Ford Crown Victoria, purchased in 2003 and took delivery in February, 2004 with the reading of 10 miles. On June 5, 2005 the car was worked on by Legacy Ford Inc. Brunswick, Ohio, for concerns of the transmission slipping and the problem was verified (I have enclosed a copy of the work order), the mileage was 30988/30994, now ten months later April 6, 2006 with mileage of 55046 we have the same problem and another transmission, this time we were charged, Legacy and Ford Motor Co. both say the transmission warranty was 12 months or 12,000 miles, I have to disagree with that, I have found out in talking to several people that the original warranty should still be in place since the first transmission was defective and replaced with another defective transmission, it should carry over on the 3 yrs or 36,000 miles and none of the transmissions reached 36,000, the first was at 30988 and the second at 24,058 miles. (I have enclosed a copy of this work order also).

I feel there is a definite problem with this transmission, I called the State Highway Patrol and spoke with [REDACTED] who keeps the records for all of their vehicles for the Medina County Division on Route 3, he states they have 4- 2004 Crown Victoria's and 2 of the cars had transmission problems, the same problems as ours.

On behalf of our Township and Police Dept. I would greatly appreciate any and all help we can receive from you in this matter.

If you have any questions pertaining to the above, please do not hesitate to contact me.

Sincerely,
[REDACTED]

Perry
5/31/06

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**