



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

06 JUN -3 AM 11: 29
06-JUN-2006

Reference No.
10159349

OWNER INFORMATION (Type or Print)

Name

Address

City

CLEARWATER

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your signature, please print your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 6/14/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JS1V51A92

Make

SUZUKI

Model

VL1500

Model Year

2002

Date Purchased
05-NOV-05

Dealer's Name and Telephone Number

Engine:
No. Cylinders 2

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

MANUAL

☐ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

071100 FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-JUN-2006

Failure Mileage
16000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC035)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE DRIVING AT VARIOUS SPEEDS AN ODOR WAS NOTICED AND THE VEHICLE USED EXCESSIVE FUEL. THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR NHTSA RECALL, 06V025000 REGARDING THE FUEL TANK. AFTER INSPECTING THE VEHICLE THE DEALER DETERMINED THE FUEL TANK WAS CRACKED. THE PARTS NEEDED TO REPAIR THE VEHICLE ARE NOT AVAILABLE AT THE LOCAL DEALERSHIP. THE MANUFACTURER CONFIRMED THE PARTS ARE NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



— IMPORTANT —

Dear Suzuki Customer:

Our records indicate that you are the owner of a Suzuki product that is affected by the Suzuki Modification or Recall campaign described below, and that the repair has not yet been performed. Please take the time to confirm to us whether the repair has been performed or not by checking the appropriate box on this card, and then mailing the card back to us. If the repair has not yet been performed, then please contact your Suzuki dealer, and schedule the repair as soon as possible.

Campaign: VL1500 FUEL TANK INSPECTION

Vehicle Status:

- ☐ I have not had the recall performed
☐ I never owned this vehicle
☐ The vehicle has been stolen, or Scrapped

☐ Recall has been performed

(Dealer which completed repairs)

Dealer: _____

City: _____ State: _____

Date of Recall Service: _____

[REDACTED]
CLEARWATER FL [REDACTED]

Vehicle: VL1500K2

E# [REDACTED]



AMERICAN SUZUKI MOTOR CORPORATION

February 3, 2006

**SAFETY RECALL CAMPAIGN
ALL 1998-2005 AND CERTAIN 2006 VL1500
AND C90/T BOULEVARD MODELS
FUEL TANK INSPECTION/REPLACEMENT**

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Suzuki Motor Corporation has decided that a defect relating to motor vehicle safety exists in all 1998-2005 and certain 2006 VL1500 and C90/T Boulevard model motorcycles. Suzuki Motor Corporation is conducting a voluntary Safety Recall Campaign. According to our records, you are the owner of one of these motorcycles.

What is the problem?

Suzuki Motor Corporation has determined that under certain rare operating conditions, repeated stress around the right front fuel tank mounting point can cause a hairline crack to form due to metal fatigue. This can allow fuel seepage to occur. In the presence of an ignition source, seeped fuel can cause a fire.

▲ WARNING

**SUZUKI STRONGLY RECOMMENDS THAT YOU DO NOT RIDE YOUR
AFFECTED 1998 - 2006 VL1500 OR C90/T BOULEVARD MOTORCYCLE
UNTIL THE REPAIR HAS BEEN COMPLETED**

To minimize the risk of injury or death, do not ride, or allow anyone else to ride, your motorcycle. We also recommend that you store your motorcycle in a well ventilated area away from any source of ignition (e.g. gas water heater, gas dryer etc.) until your motorcycle has been repaired by your Suzuki dealer.

What is Suzuki doing to solve the problem?

Suzuki is recalling affected units for inspection of the fuel tank and the installation of improved cushions that mount and support the fuel tank. These improved cushions better isolate the fuel tank to prevent vibration that could cause a stress crack in the fuel tank right front mount area. Any fuel tanks that are found to have a crack will be replaced. Repair time is approximately 2 hours and will be done at no cost to you for parts or labor.

How do I receive the fastest possible service?

Suzuki understands that your riding time is precious. Our suggestion is to work closely with your authorized Suzuki dealer to get your motorcycle's recall service scheduled and performed as quickly as possible. Schedule an appointment for the recall service to be performed. Parts are currently available. It will be necessary for your dealer to order the parts. It may be necessary to leave your motorcycle with the dealer overnight, so check with your dealer.

When you pick up your repaired motor cycle, please allow a few extra minutes for your dealer to prepare and complete the necessary warranty paperwork with you. If you have special circumstances, discuss them with your Suzuki dealer. Suzuki understands that some customers may have difficult circumstances in overcoming in bringing their motor cycle to the dealership for repair. We have asked your Suzuki dealer to work closely and flexibly with you to arrange alternative, but reasonable solutions for your special requests. Please remember, however, that each dealership has its own limitations in providing special assistance due to staff size, available time, and dealership location. Your dealer can also consult with Suzuki on other alternatives.

Questions & Answers

Your Suzuki dealer has been provided specific and complete instructions regarding the recall service. Please call your dealer if you have any questions. Your local Suzuki dealer can provide the fastest responses to your questions or concerns about the recall service. Your dealer can also contact Suzuki on your behalf if you have a unique question or concern.

If you have difficulty having the recall service performed on your motorcycle you may contact the American Suzuki Customer Service Department for assistance at 714 572-1490. You will need to have your Vehicle Identification Number ready when calling.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) Suzuki has failed to or is unable to perform the recall procedure to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after February 3, 2006 you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Locating an alternate dealer

Suzuki dealers can be located on the internet at www.suzukicycles.com or by calling 1 (800) 828-7433.

Customer Reimbursement

If your motorcycle is included in the recall and you have paid for the repair or replacement of the fuel tank due to a crack in the right front mount area, you may be eligible for full or partial reimbursement. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when you do not submit adequate documentation. Your authorized Suzuki dealer will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation Motorcycle Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call (714) 572-1490. You will need to have your Vehicle Identification Number ready when calling.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this campaign causes you. Your safety, satisfaction, and riding enjoyment are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation