

DATE: JUNE 8, 2006 TO: FAX# (202) 493-2833

TO: TECHNICAL INFORMATION SERVICES (NHTSA/DOT)

RE: DEADLY MALFUNCTION

IMMEDIATE INVESTIGATION REQUESTED

2006 JUN 12 AM 9:05

ODI ID NUMBER: 10159164

*add to 10159164*

VIN# SAJEA01T23A [REDACTED]

YOUR DATA BASE OF COMPLAINTS INDICATES A TREND REGARDING THIS SAME DEADLY PROBLEM WITH JAGUAR CARS SUDDENLY, WITHOUT WARNING, ACCELERATING WHEN BRAKE PEDAL IS APPLIED! CRASHES REPORTED. COULD BE DEADLY! PLEASE INVESTIGATE CAR IMMEDIATELY— SHOULD BE RE-CALLED, SINCE MANUFACTURER IS UNABLE TO DIAGNOSE OR FIX PROBLEM! PROBLEM CAN—AND DOES— RE-OCCUR!

PLEASE NOTE: JAGUAR ADMITS THEY USE MOST OF THE SAME COMPONENTS IN ALL OF THEIR PASSENGER CAR MODELS SINCE YEAR 2000. THEY ADMIT ONLY MINOR CHANGES WERE MADE FROM YEAR 2000 TO 2005, MOSTLY COSMETIC. JAGUAR S-TYPE (MY MODEL) WAS INTRODUCED IN 2000. WHILE YOUR DATA BASE HAS JAGUAR COMPLAINTS REGARDING OTHER JAGUAR MODELS + MODEL YEARS—JAGUAR ADMITS COMPONENTS CAN BE IDENTICAL. PLEASE SEARCH FOR:

- ODI ID# 10138121, ODI ID# 10108966,
- ODI ID# 10109561, ODI ID# 10108940, ODI ID# 8001639,
- ODI ID# 10106003, ODI ID# 10121408

*M. Minic 6/13/06*

PLEASE PHONE ME [REDACTED] OR FAX [REDACTED] TO TELL ME IF AND WHEN YOU WILL INVESTIGATE. THANK YOU [REDACTED]

**Complaint Detail**

13-JUN-2006

**Complaint Information**

<b>Case:</b> 10199164	<b>Referral Source:</b> FEDERAL AGENCY	<b>Num. Injured:</b> 1	<b>Property Damage:</b> Y	
<b>Received Date:</b> 07-JUN-2006	<b>Incident Date:</b> 04-APR-2006	<b>Num Occurrences:</b> 1	<b>Police Report:</b> Y	
<b>Description:</b> I APPLIED BRAKE & MADE RIGHT TURN INTO PARKING SPACE. I THEN APPLIED MORE PRESSURE TO BRAKE TO STOP CAR. CAR DID NOT STOP, BUT CONTINUED TO MOVE FORWARD AS IF I HAD NOT APPLIED MORE PRESSURE TO BRAKE. REALIZING I MAY HIT CURB, I PUSHED BRAKE PEDOLE DOWN HARD, & ADDED LEFT FOOT TO BRAKE PEDAL ALONG WITH RIGHT FOOT. BRAKE PEDAL LOST ALL RESISTANCE, & MY FEET WENT DOWN TO THE FLOOR. CAR ACCELERATED FORWARD & CRASHED INTO CEMENT STEPS. CAR WAS TOWED TO JAG AUTHORIZED BODY SHOP, THEN TOWED TO DEALER TO DIAGNOSIS. DEALER SENT COMPUTER READOUT TO JAGUAR ENGINEERS TO ANALYZE. THEY COULD NOT "FIND" THE PROBLEM, SO JAGUAR TOLD ME THAT THERE IS NO PROBLEM! JUST BECAUSE JAGUAR COULD NOT "FIND" THE PROBLEM, DOES NOT MEAN THERE IS NO PROBLEM! JAGUAR WILL NOT DISCLOSE TO EITHER MYSELF OR DEALER WHAT PARTS WERE TESTED, OR RESULTS OF TESTS. JAGUAR JUST SAYS CAR CONFORMS TO MANUFACTURER SPECIFICATIONS. JAGUAR REFUSES TO PUT IN WRITING THAT THIS CAR IS SAFE TO DRIVE. ANOTHER INDICATION OF A MALFUNCTION IS THAT 3 DAYS BEFORE THE ACCIDENT I RE-LEASED THIS 2003 CAR, DEALER LOOKED AT THE MILEAGE ON IT AND WROTE IT ON THE LEASE. THEN, 3 DAYS LATER WHEN IT CRASHED & GOT TOWED TO THE BODY SHOP, THE BODY SHOP WROTE DOWN THE MILEAGE UPON ARRIVAL. (CAR WAS NOT ABLE TO BE DRIVEN). MY INSURANCE APPRAISER AND THEIR INVESTIGATOR ALSO WROTE DOWN THAT SAME MILEAGE NUMBER. THE ODOMETER HAD REGISTERED 440 MILES MORE THAN ON THE DATE OF THE LEASE, YET I HAD ACTUALLY ONLY DRIVEN IT A MAXIMUM OF 100 MILES! DEALER & JAGUAR SAID THEY HAVE NO WAY TO DIAGNOSE THIS & PUT BLAME ON CLERICAL ERROR. NO CLERICAL ERROR COULD EXPLAIN 440 MILES! JAGUAR CANNOT EXPLAIN THIS, SO THEY IGNORED IT. THEY CANT EXPLAIN WHY THE CAR DID NOT STOP, AND ACCELERATED, SO THEY BLAME THAT ON DRIVER ERROR! NOTICING SO MANY OTHER COMPLAINTS FROM JAGUAR OWNERS ON YOUR WEB-SITE FOR THE VERY SAME THING, I BELIEVE THERE IS A VERY SERIOUS SAFETY ISSUE THAT JAGUAR REFUSES TO ACKNOWLEDGE AND CANT FIX! *NM	<b>Creates:</b> Y	<b>Num Deaths:</b> 0	<b>Confidential:</b> Y	
	<b>Free:</b> N			

**Consumer Information**

<b>Title:</b> MRS.	<b>Address:</b> [REDACTED]	<b>Zip Code:</b> [REDACTED]	<b>Working Phone:</b> [REDACTED]	<b>Country Phone Code:</b>
<b>Name:</b> KAREN KENT	<b>City:</b> WEST CHESTER	<b>Country:</b> UNITED STATES	<b>Mobile:</b>	
<b>Org.:</b>	<b>State:</b> PENNSYLVANIA	<b>Daytime Phone:</b> 610 918-4691	<b>Fax:</b> 610 918-4692	

**Product Information**

**Vehicle Information**

<b>Product:</b>	<b>Product Type:</b> VEHICLE	<b>Product Category:</b> LIGHT VEHICLES	<b>Make Mileage:</b> 27428	<b>AntiLock Brakes:</b> Y
	<b>Manufacturer:</b> JAGUAR CARS LTD	<b>Make:</b> JAGUAR	<b>Body Styles:</b> 4-DOOR	<b>Speed:</b> 0
	<b>Model Year:</b> 2003	<b>Type:</b> PASSENGER CAR	<b>Fuel Types:</b> GAS	<b>Powertrain:</b> REAR WHEEL DRIVE
<b>VIN:</b> SAJEA01T [REDACTED]	<b>Original Owner:</b> Y		<b>Purchase Date:</b> 30-DEC-2002	<b>Fuel System:</b> FUEL INJECTION
<b># of Cylinders:</b> 6	<b>Engine Size:</b> 3.0			
<b>Cruise Control:</b> Y	<b>Vehicle Usage:</b> RECREATIONAL			
<b>Current Mileage:</b> 27428	<b>Transmission Type:</b> AUTOMATIC			

Component: 180000 VEHICLE SPEED CONTROL

**Dealer Type:** SALES DEALER  
**Address1:** 1568 WEST CHESTER PIKE  
**Address2:**  
**City:** WEST CHESTER  
**Country:** US

**Dealer Name:** LAND ROVER JAGUAR W  
**Work Phone:** 610 436-0600  
**Home Phone:**  
**Fax:** 610 692-4798  
**Email:** [REDACTED]

**State:** PA  
**Zip Code:** 19382  
**Country ISO:**