



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

02-JUN-2006

Reference No.
10158853

OWNER INFORMATION (Type or Print)

Name

Address

City SAINT PETE BEACH

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an address or address to the vehicle manufacturer.
Signature of Owner Date 6/9/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G4HR54K5

Make
BUICK

Model
LESABRE

Model Year
2000

Date Purchased
24-APR-02

Dealer's Name and Telephone Number
DINMITH CHEVORLEY 727-791-1818

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
CLEARWATER

State
FL

Zip Code
33763

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-JUN-2006

Failure Mileage
33000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM123ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED WHILE DRIVING AT VARIOUS SPEEDS AND ON VARIOUS OCCASIONS ALL FOUR POWER WINDOWS FAILED WITHOUT WARNING. WHEN THE AUTOMATIC WINDOW CONTROLS WERE APPLIED THE WINDOWS WOULD NOT MOVE. UPON INSPECTING THE DEALERSHIP DETERMINED ALL FOUR POWER WINDOW REGULATORS NEEDED TO BE REPLACED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We purchased Buick window regulators for the two front windows at a cost of \$500 plus Dollars copy of bill enclosed. We had not had the use of the drivers side window for over two years. The second front window like the back ones just drop inside the door.

We finally got up our courage and replaced these regulators ourselves, which was no easy task. We contacted Buick on many occasions and all we got was the run a round no information or help from Buick. They have known for a long time that they had a Problem with their window regulators (just check the internet) and choose not to do anything about it. This is not right. We then propped up the two back windows with pieces of wood to keep them up. I have the four broken regulators in my possession and would be happy to give them back to Buick.

I would think that Buick should help defray the cost of their defective parts they put in their cars. It is not a comfortable feeling to stop at a traffic light and know someone could just reach in and open the door or if your grandchild is in the back seat just have the window drop with no warning, why do they put child safety locks on the door when the Windows are of no use??



6-05-06

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



IF SO:

**Call the toll-free
number to file a report.**

or write:

Vehicle Safety Hotline

or call:

888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

