



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

JUN 29 2006

[REDACTED]
Corsicana, TX [REDACTED]

NVS-216 aac
Ref. No. 10158411

Dear [REDACTED]

Thank you for your correspondence concerning your 2004 Fleetwood Prowler motor home. Your correspondence was received by the National Highway Traffic Safety Administration (NHTSA) Office of Defects Investigation on May 23, 2006. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

A review of our database relative to problems associated with the axle, outer rails, and other problems you described, which you experienced with your 2004 Fleetwood Prowler vehicle revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with other reports to identify any safety defect trends that may require our attention.

We sympathize with you concerning the problems you have encountered. As mentioned above, NHTSA cannot resolve problems between vehicle, owner, dealerships, or manufacturers. We can only suggest, if you have not done so, to consider contacting your local Consumer Protection Agency, Better Business Bureau, or the Texas Office of the Attorney General regarding your problems.

151



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236