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Overland Park, KS [Redacted]

Voice/Fax: [Redacted] • Email: [Redacted]

May 14, 2006

General Motors Corporation
P.O. Box 33170
Detroit, MI 48232-5170

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Via Facsimile and US Mail

RE: Nonmoving airbag deployment upon engine start.
2003 Chevrolet Suburban Z71, VIN: 3GNFK16Z23G [Redacted]
Vehicle mileage: 37,802.

I am writing to inform you that on Saturday, May 13, 2006 my family experienced a quadruple airbag deployment upon starting the engine on the above mentioned vehicle, while sitting in our driveway.

Following is a brief description of the event:

We loaded the children (four children under three years of age) into the vehicle while parked in the garage, and I pulled the vehicle out of the garage and onto the driveway. Then, I turned the engine off to wait for my wife, while she gathered a few final items for our picnic. Within a short time, my wife opened the rear lift gate to place a stroller in the rear of the vehicle (this cannot be accomplished with the vehicle inside the garage—it must be pulled out onto the driveway, at least partially, in order to accomplish this task).

My wife entered the vehicle and sat in the front passenger seat. I was already in the driver seat with the key in the ignition and the transmission in "Park". I turned the key to start the engine and experienced an immediate deployment of all four airbags installed in the vehicle (steering wheel, passenger dashboard, and side-impact bags on the door-side of both the driver seat and front passenger seat).

The noise was deafening for all six occupants of the vehicle. My wife and I experienced the force of the deployment including skin abrasions on our arms and my wife's legs.

I turned off the engine, which was then running. I took some photos of the deployed airbags and the vehicle sitting (unmoved) in the driveway with the children still in their seats (in the photos, my wife is sitting in the rear seat because she had moved back there to comfort and reassure the children that they would be okay. The entire vehicle can be clearly seen in the photos.

*Mark
5/24/06*

General Motors Corporation
May 14, 2006
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As I am sure that you can understand, we have experienced vehicle damage and resulting financial loss. I would welcome you to investigate this event to determine what defect might have caused this to happen.

Although I don't have any idea what the actual cost of this event will be, I am confident that it will be considerable. I don't know how the cost of this event might be covered, but I am requesting your assistance in determining how I should proceed.

Your prompt reply will be appreciated.

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED]