



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

JUN 20 2006

[REDACTED]
Saugus, MA [REDACTED]

NVS-216 pe
Ref. No. 10158386

Dear Mr. Wiggin:

Thank you for your correspondence dated May 8, 2006, concerning your model year (MY) 2000 Cadillac Catera vehicle. Your correspondence was received on May 16, 2006 by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate this and the previous reports you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to problems associated with the electrical system in MY 2000 Cadillac Catera vehicles. At this time, there is insufficient evidence to warrant opening a specific safety defect investigation. The information you provided has been entered into our database. It will be considered with other reports to identify any safety defect trends that may require our attention.



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

As mentioned above, we cannot act to resolve problems between individual owners, dealers or manufacturers. If you have not done so, you may consider contacting your local Consumer Protection Agency for assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Alberto A. Jimenez". The signature is written in a cursive style with a large, looping final flourish.

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement