



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

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**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: MIAMI State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an address to the vehicle manufacturer, address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 11/18/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JT3AC12R [Redacted]  
Make: TOYOTA Model: PREVIA Model Year: 1992  
Date Purchased: 01-OCT-05 Dealer's Name and Telephone Number: PRE-OWNED  
Original Owner: [Redacted] Dealer's City: [Redacted] State: FL Zip Code: [Redacted]  
Transmission Type: AUTOMATIC  
 Antilock Brakes  
 Cruise Control  
Powertrain: FRONT WHEEL DRIVE  
Vehicle Component Code: 133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 24-MAY-2006  
Failure Mileage: 44000  
Failure Speed: 0 MPH  
Failure Description: WINDOW

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOT16AL9ABC036): [Redacted] Original Equipment Prior Repair:  Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No  
Fire:  Yes  No  
Number of Persons Injured: 1  
Number of Deaths: 0  
Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (4) parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED THE PASSENGER SIDE POWER WINDOW WAS ACCIDENTALLY POWERED UP AND THE PASSENGERS HAND WAS PINNED TO THE TOP OF THE WINDOW. THE POWER WINDOW WOULD NOT RELEASE NOR WOULD IT POWER DOWN. THE WINDOW WAS PHYSICALLY PULLED DOWN ENOUGH TO RELEASE THE HAND. MINOR INJURIES TO THE HAND WERE SUSTAINED. THE DEALER AND MANUFACTURER HAVE NOT BEEN ALERTED.  
I was on the driver's seat and my daughter, [Redacted] was on the passenger seat. I was not aware that her hand was on the window, which was almost closed, and I pressed the button located on my door to close her window all the way. When I did that, her hand got stuck. I kept trying to open the window by pressing the button, but it would not open at all. Someone had to physically pull it down, in order for her hand to be released.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I later discovered that also on my door, next to the windows buttons, there is a button that "locks" the windows. Apparently, I had also accidentally pressed that button, when I closed her window. As I was unaware of its existence, I did not press it again to unlock, while attempting to open the window.

This could happen to babies or pets! Therefore, there should be sensors on each window, to prevent them from being locked shut when there is something on them, something STUCK.