



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

24-MAY-2006

Repository ☐

Reference No.
10158184

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CHESAPEAKE State VA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 5/24/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
187GL23X5 [REDACTED]

Make
DODGE

Model
DAKOTA

Model Year
1997

Date Purchased
01-AUG-97

Dealer's Name and Telephone Number
SOUTH LAKE DODGE

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
MERRILLVILLE

State
IN

Zip Code
46410

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-FEB-2006

Failure Mileage
~~100600~~
96,547

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 35 MPH A KNOCKING AND PINGING SOUND WAS HEARD COMING FROM THE ENGINE. THE VEHICLE WAS DRIVEN TO AN INDEPENDENT REPAIR SHOP FOR INSPECTION. THE MECHANIC DETERMINED THE ENGINE NEEDED REPLACED DUE TO OIL SLUDGE. THE VEHICLE WAS PROPERLY MAINTAINED. THE MANUFACTURER HAS BEEN ALTERED.

↑
SHOULD THIS READ AS
"ALERTED"?

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

~~BACK~~ IN THE BEGINNING OF FEBRUARY OF THIS YEAR (2006), OUR TRUCK'S ENGINE FAILED. OUR MECHANIC STATED THAT HE NEEDED A NEW ENGINE DUE TO SEVERE SLUDGE BUILD UP IN THE ENGINE. THE MECHANIC TOLD US THAT THIS WAS DUE TO THE LACK OF CHANGING THE ENGINE'S OIL. MY HUSBAND AND I KNEW THIS DEFINITELY WAS NOT THE CASE SINCE WE HAD THE OIL CHANGED EVERY 3,000 MILES. WE THEN DID RESEARCH ONLINE AND FOUND THAT THERE WAS A SEVERE PROBLEM WITH THE CHRYSLER ENGINES WITH SLUDGE BUILD UP. CHRYSLER SHOULD BE RESPONSIBLE FOR REIMBURSING US FOR THE ENTIRE AMOUNT SINCE WE WOULD NEVER HAD TO OF PAID ATTACH ADDITIONAL SHEETS IF NECESSARY BUT OVER \$4,500.00 IF CHRYSLER HAD NOT PUT OUT SUCH A DEFECTIVE ENGINE.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit

www.safercar.gov

or call

Vehicle Safety Hotline
888-327-4236



Office of Defects Investigation (ODI)
U.S. Department of Transportation
National Highway Traffic Safety Administration

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**