



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-MAY-2006 5:55

Repository ☐

Reference No.
10158125

OWNER INFORMATION (Type or Print)

Name

Address

City

PHILADELPHIA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number
SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WVGBC67LX4D

Make

VOLKSWAGEN

Model

TOUAREG

Model Year

2004

Date Purchased
01-MAR-04

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☒

Antilock Brakes

Powertrain

4 WHEEL DRIVE

AUTOMATIC

☒

Cruise Control

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-APR-2006

Failure Mileage
29500

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE TRANSMISSION DISENGAGED WHILE DRIVING 65 MPH. THE VEHICLE ACTED AS IF IN NEUTRAL, REGARDLESS OF THE POSITION OF THE SHIFTER. THE TRANSMISSION WOULD NOT ENGAGE IN ANY POSITION INCLUDING PARK. THE ENGINE CONTINUED TO RUN, BUT THERE WAS NO POWER TO THE WHEELS. AFTER SEVERAL ATTEMPTS TO RESTART, THE TRANSMISSION REENGAGED. THE VEHICLE HAS BEEN TO THE DEALERSHIP FIVE TIMES FOR INSPECTION AND REPAIRS. THEY HAVE REPLACED THE BATTERY, ALTERNATOR, FLASHED THE TRANSMISSION CONTROL MODULE, ENGINE CONTROL MODULE, AND DIFFERENTIAL CONTROL MODULE HOWEVER THE PROBLEM STILL EXISTS. THE VEHICLE IS CURRENTLY AT THE DEALERSHIP AWAITING FURTHER INSPECTION. THE MANUFACTURER WAS ALERTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The problem is that, without warning, the vehicle STOPS sending power to the wheels. (As though you put it in Neutral) This Only happens at speeds in excess of 60 M.P.H. When it happens, you have to do your best to get off the roadway. This is a particularly dangerous hazard in that it usually happens in the fast lane or could happen while your passing on a smaller road where there is oncoming traffic.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



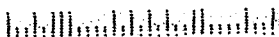
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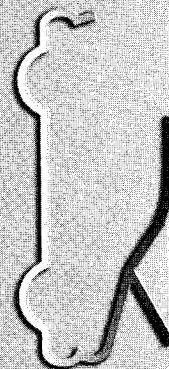
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
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