

File a Complaint

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Contact

1-888-327-4236

TTY

1-800-424-9153 or

1-202-484-5238

Consumer

Complaint Information

* Denotes required field

Please enter the complaint details and then click on "Proceed" to select a Complaint

Details

Complaint Type

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe

- (1) events leading up to the failure,
- (2) failure and its consequences, and
- (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is a

Do not include any personal information in your description such as names, email address, or phone

Any information furnished within this field will be made available to the general public.

Traveling from FLA to Newport News Va (Home) Rested 2 Hours checked tires NOT HOT air OK 15 miles from HOME 1 1/2 Hour later 25 miles an hour Passenger Rear outside sidewall blew out Purchased new one 3600 MHS

Incident Date: * Month: 4 Day: 2 Year: 03

Was there a Fire: ☐ YES ☒ NO

Number of Failures:

Property Damage: ☐ YES ☒ NO

Number of Deaths:

Was there a Crash: ☐ YES ☒ NO

Number of Persons Injured:

Reported to Police: ☐ YES ☒ NO

What source referred you to this site: Please select one

Internet

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*could not
Tires maintained 100-105 PSI
TGI Tire Center had ordered one for a M/H like mine bad tire blown
sold me his ordered another one for him
508 Oyster Point Rd Newport News Va 23602 Stated many sidewall
rips Michelin NOT warrentying them*

#1
4/2/03

#10157984

Nar
ad.
6-16-06

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Consumer » Complaint » Tires »

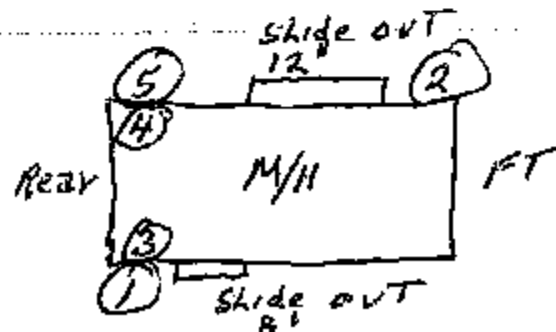
Vehicle Information

* Denotes required field

Vehicle	Components	Details	Dealer
VIN :	4U2AAHEV11C	Purchase Date :	Jan 1 2001
Engine Size :	300	Original Owner :	Yes ☒ No ☐
# Of Cylinders :	8	Trans. Type :	AUTOMATIC <i>a Manual</i>
Cruise Control :	Yes ☐ No ☒	Antilock Brakes :	Yes ☒ No ☐
Current Mileage :		Speed (at time of incident) :	25 MPH
Failure Mileage :	37,000	Powertrain :	REAR WHEEL ☒
Body Style :	OTHER Motor Home	Fuel System :	FUEL INJECTOR yes
Fuel Type :	DIESEL	Vehicle Usage :	RECREATIONAL

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36 FT DISCOVERY Fleetwood Motor Home
SN 04479540
VID 790T14
Plant Decatur 12/30/2001
Chassis ID 4U2AAHEV11C



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Consumer » Complaint » Tires » Vehicle » 1-2-3-4-5-6-7-8-9-0

Vehicle Information

* Denotes required field

Vehicle

Components

Details

Dealer

Select Vehicle Model Year and click 'Go':* 2001

Select Vehicle Category and click 'Go':* BUSES, MEDIUM & HEAVY VEHICLES

Select Vehicle Manufacturer and click 'Go':* FLEETWOOD ENTERPRISES, INC.

Select Vehicle Make and click 'Go':* FLEETWOOD

Select Vehicle Model and click 'Go':* DISCOVERY

[Click Proceed to enter Vehicle Component Details...](#)

NOTE MOTOR HOME HAS TWO SLIDE OUTS
 L/ROOM APP 12 FT DRIVER SIDE
 B/ROOM CLOSET 8 FT PASSENGER SIDE REAR
 DIESEL GENERATOR FRONT
 WASHER DRYER
 TWO OF EVERYTHING
 AIR BAGS SEATBELTS

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 - TTY
 - 1-800-424-9153 or
 - 1-202-484-5238

Consumer » Complaint » Tires » Michelin » XRV » 255 80 R 22.5

Tires	Components	Details	Dealer
Select Tire Manufacturer and click go: * MICHELIN <i>TIRE CORP</i> Select Tire Brand Name and click go: * MICHELIN Go Select Tire Line then click go: * XRV Go Select Tire Size then click 'Proceed': * 255 80 R 22.5			
Start Over Back			

*NOTE Side wall Air Pressure Marked
MAX 105 PSI Cold*

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TTY

- 1-800-424-9153 or
- 1-202-484-5238

Consumer » Complaint » [Add New](#) » [Edit](#) » [Delete](#)

Tires Information

* Denotes required field

Tires

Components

Details

Dealer

Adding Dealer information to this complaint is optional. However, if you choose to enter Dealer fields marked with an asterisk (*) are required.

Dealer Name : * Dealer Type : *

Address 1 :

Address 2 :

City : Zip Code :

State : Please select state Country :

Dealer Phone : Ext :

Dealer Fax : Country Ext :

Dealer Email :

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➤ Low Volume Manufacturer

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■ 1-800-424-9153 or
■ 1-202-484-5238

Tires Information

* Denotes required field

Tires	Components	Details	Dealer
DOT Number :	B6HGAK	3Y 2100	Spare : ☐
Purchased :	JAN 1 2001		Designated Spare : ☐
Run Flat Tire :	HPP 1/2 ML dual wheel		Failure Mileage : 37,000
Repaired :	☐		Mileage on Vehicle at Purchase : 1100
Repair Date :	Month : Day : Year :	Failure Location :	PASSENGER SIDE R/R/O
Repair Mileage :			Tire Pressure : 105 HOT
Repair Location :			Failure Type : BLOWOUT Sidewall ZIPPER
Retread :	☐		Tire Size : 255-80R 22.5 X RV
Repair Type :	NOT REPAIRABLE		No. of Retreads :
Original Equip. :*	ORIGINAL		

Start Over

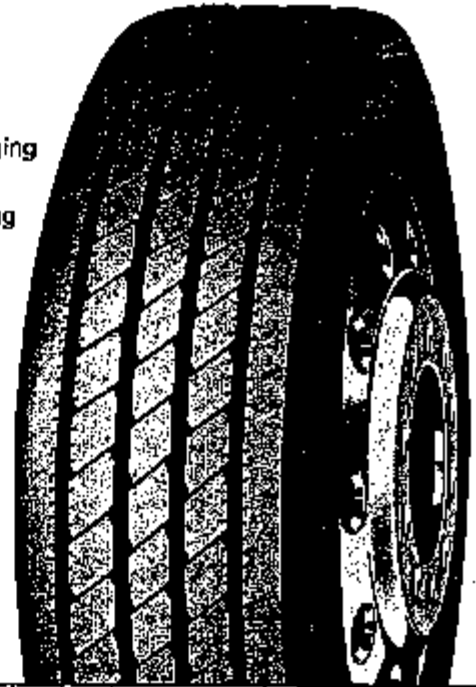
Back

XRV®

OLD
Did Fleetwood use as guide?

The all-wheel position/all-steel radial designed specifically to provide exceptional performance for recreational vehicles.

- Enlarged sidewall print makes load-pressure information easy-to-read, encouraging proper use and maintenance.
- See-through grooves promote drainage efficiency to help combat hydroplaning and improve wet traction.
- Multi-siping helps deliver better grip and longer, more even wear.
- Shallow, stable tread generates lower heat and is built for greater durability, and reduced squirm for improved handling.
- Cool-running tread compound designed to improve durability
- Increased ozone resistance in sidewalls helps provide excellent weathering resistance.



Specifications for Tread Design: XRV®

Size	Tread	Load Range	Catalog Number	Loaded Radius		Overall Diameter		Overall Widths		Approved Rims	Min. Dual Spacing ‡		Revs per Mile	Tread Depth 32nds	Max. Speed (1)	Max. Tire Load Single			Max. Tire Load Dual			Life
				in.	mm.	in.	mm.	in.	mm.		in.	mm.				lbs.	kg.	psi	lbs.	kg.	psi	
225/70R19.5	XRV	F	58916	14.9	379	32.0	813	8.7	222	6.00, 6.75	9.9	251	648	13	75	3640	1650	95	3415	1550	95	660
245/70R19.5	XRV	F	67140	15.5	393	33.3	846	9.6	245	6.75, 7.50	10.9	276	625	14	75	4080	1850	95	3860	1750	95	660
245/70R19.5	XRV	G	69042	15.5	393	33.3	846	9.6	245	6.75, 7.50	10.9	276	625	14	75	4540	2060	110	4300	1950	110	760
235/80R22.5	XRV	G	77604	17.4	441	37.1	943	9.2	233	6.75, 7.50	10.4	264	556	16	75	4675	2120	110	4410	2000	110	760
255/80R22.5	XRV	G	59634	17.8	452	38.2	972	9.9	251	7.50, 6.75, 8.25	11.2	284	541	17	75	5205	2360	110	4805	2180	110	760

Note: Rim listed first is the measuring rim.

‡ Overall widths will change 0.1 inch (2.5 mm) for each 1/4 inch change in rim width. Minimum dual spacing should be adjusted accordingly.

(1) Exceeding the level speed limit is neither recommended nor endorsed.

Michelin® tires and tubes are subject to a continuous development program. Michelin North America, Inc. reserves the right to change product specifications at any time without notice or obligations. Please consult the manufacturer's load and inflation limits. Never exceed rim manufacturer's limits without permission of component manufacturer.

MyRV

EXISTING

LF 4200 LBS

RF 4500 LBS

LR 7800 LBS

AR 8600 LBS

9.9 W

5205 LBS S

4805 LBS D X 2 = 9600 LBS

FLA DEPT OF Transportation
Motor Carrier of Compliance
Individual Scales Weight

Roger Hershey

[REDACTED]
[REDACTED]
Cumming, Ga. [REDACTED]

Vin # 770vy [REDACTED]

Re: To make aware of possible problems with

Michilin RV tires sidewall blow outs

November 30, 2004

To Whom it May Concern;

I own a 2000 Fleetwood Discovery Motor Home, and by request of [REDACTED] another Discovery owner, I am by this letter let it be know there is a potential for Michelin tire failure and all should be aware. My problem that I had was the side wall blew out at 2000 miles on my then new Discovery. I was told after many confrontations with Fleetwood and Michelin representatives that my tires were old tires on my new Discovery. I insisted that I purchased a Fleetwood vehicle and that's who I wanted to replace all of my tires. The tires were replaced with a new Michelin tire and I have not had any problems since. [REDACTED] has told me he has had 3 tires sidewalls blow out on his 2000 Discovery Motor Home purchased January 2001.. It's possible that he has the same problem as I. We both wish to let others know incase they are experiencing the same problem with their tires and our situation and my solution.

Sincerely
[REDACTED]

Purchased

Sim Johnston Camping Center

Marion NC

Tel 770 713 2871

(5)

5 SIDEWALL BLOWOUTS

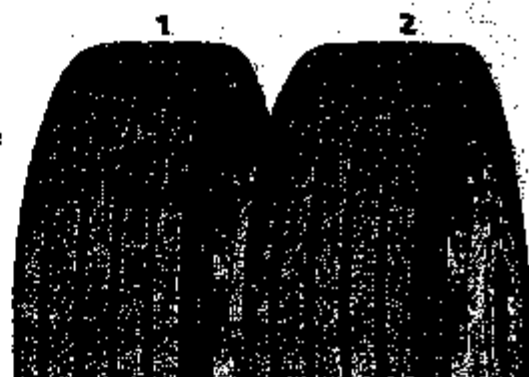
Yorktown, Va.

36' Discovery Fleetwood Motor Home
SN# 04479540 VID 770T14479540
Chassis ID 4UZAABV11CH58721
PLANT DECATUR 12-30-01
MICHELIN TIRES NORTH AMERICA INC.
255 80R 22.5 XRV
DOT B6 H6 AK 3X 2100
AR 548 06-66168 01

\$318.89	#1 Pass R/R/O 4/2/03 37,000 MLS Tc 1 Tire Centers 508 Oyster Point Rd. Newport News, Va. 23602
\$497.17	#2 Driver L/F 5/14/04 37,900 installed (2) Used on front
545.00	Estimated cost to repair damaged drivers side fender skirt Coxton Gold Team 1809 GEORGE WASH.MEM.HWY. Yorktown, Va. 23693
\$45.00	#3 Pass R/R/I 11/10/04 38,800 installed spare Johns Auto Truck Service 1103 N US1 P.O.Box 360721 Palm Coast, Fl. 32136
\$786.42	2/14/05 Replaced 2 used installed 2 on Front Goodyear 285 75R 22.5 G 159 McGee Tire Stores 148 N Ridgewood Ave Daytona Beach, Fl. 32114
\$37.71	#4 Driver L/R/I 2/14/05 39,000 Travel Center of America 3014 Paxville Hwy Manning SC 29102
	#5 Driver L/S/O 40,713 3/23/06
\$2,031.20	4/19/06 installed 4 Goodyear 275 70R 22.5 G670 RV McGee Tire Store 28919 Highway 27 Dundee, Fl 33838
<u>\$4,261.49</u>	

The all-position radial designed specifically for exceptional performance on recreational vehicles and motorhomes

- Wide, "see-through" grooves promote drainage efficiency to improve traction on wet surfaces
- Multi-siping helps deliver dependable grip and long, even wear
- Enlarged sidewall characters makes load/pressure information easier to read, facilitating proper use and maintenance
- Stable tread with cool running compound engineered to reduce squirm and lower heat for improved handling and durability



Five

Size	LR	OTD 32	Loaded Radius in.	Overall Diameter in.	Overall Width in.	Approved Rims	RPM	MSPN	Base Price	FET
225/70R19.5 [®]	F	13	14.9	32.0	8.7	6.00, 6.75	648	58916	\$360.00	\$1.32
245/70R19.5 [®]	F	14	15.5	33.3	9.6	6.75, 7.50	625	67140	\$370.00	\$5.48
235/80R22.5 [®]	G	16	17.4	37.1	9.2	6.75, 7.50	556	77604	\$410.00	\$11.06
255/80R22.5 [®]	G	17	17.8	38.2	9.9	7.50, 8.25	541	59634	\$485.00	\$16.07
305/70R22.5 [®]	L	16	18.1	39.1	12.3	9.00, 8.25	531	83499	\$605.00	\$40.92

Note: Rim listed first is the measuring rim.
(1, 2) Tread design as indicated above the tire picture.

The premium all-position radial with extra-wide, extra-deep tread designed to deliver our best wear in high scrub applications

- Beefy, buttressed shoulders resist tearing and accelerated wear in high scrub applications
- Extra strong curb guards protect sidewalls against most impacts and abrasions for long casing life
- Groove bottom protectors deliver additional defense against stone drilling
- Application specific high scrub compound for chip and cut resistance in versions with [®] designation make the XZE[®] tire our longest wearing regional steer tire
- Deep, wide tread and optimized footprint shape deliver long, even treadwear



Size	LR	OTD 32	Loaded Radius in.	Overall Diameter in.	Overall Width in.	Approved Rims	RPM	MSPN	Base Price	FET
225/70R19.5	F	17	14.9	32.2	8.9	6.00, 6.75	646	81473	\$365.00	\$1.32
225/70R19.5	G	17	14.9	32.2	8.9	6.00, 6.75	646	91043	\$380.00	\$4.44
245/70R19.5	F	18	15.6	33.6	9.7	6.75, 7.50	619	63523	\$370.00	\$5.48
245/70R19.5	H	18	15.6	33.6	9.7	6.75, 7.50	619	75997	\$385.00	\$13.61
9R22.5	F	18	17.8	38.2	8.9	6.00, 6.75, 7.50	543	75473	\$365.00	\$9.83
10R22.5	F	21	18.7	40.1	10.2	6.75, 7.50	517	79883	\$460.00	\$16.07
10R22.5	G	21	18.7	40.1	10.2	6.75, 7.50	517	99141	\$480.00	\$20.51
11R22.5	G	22	19.2	41.3	11.2	8.25, 7.50	502	62165	\$515.00	\$25.23
11R22.5 [®]	H	22	19.2	41.4	11.3	8.25, 7.50	501	95283	\$530.00	\$29.39
12R22.5 [®]	H	22	19.8	42.6	11.4	8.25, 9.00	486	85335	\$670.00	\$36.76
235/80R22.5	G	19	17.4	37.4	9.3	6.75, 7.50	555	68749	\$425.00	\$11.06
255/80R22.5	G	20	17.9	38.5	10.0	7.50, 8.25	538	94390	\$500.00	\$16.07
255/70R22.5 [®]	H	18	17.2	36.7	10.2	8.25, 7.50	563	61737	\$490.00	\$18.99
275/80R22.5	G	22	18.6	40.2	11.1	8.25, 7.50	517	73348	\$515.00	\$25.23
275/80R22.5	H	22	18.7	40.2	11.1	8.25, 7.50	516	01637	\$530.00	\$34.59
11R24.5	G	22	20.3	43.5	11.1	8.25, 7.50	476	93749	\$560.00	\$29.39
11R24.5 [®]	H	22	20.3	43.5	11.1	8.25, 7.50	478	65618	\$575.00	\$34.59
275/80R24.5	G	22	19.3	41.3	10.8	8.25, 7.50	502	57425	\$560.00	\$25.23

NOTE: Rim listed first is the measuring rim. [®] With chip and cut resistant tread compound.

⑤

CASE NO. 593SC

* MELVIN A. MITCHON, SR.
1736 Palmer Ivy Rd.
Huntington, Tx 75949

§

IN THE SMALL CLAIMS COURT

§

JUSTICE OF THE PEACE

vs.

§

PRECINCT THREE

MICHELIN NORTH AMERICA
P. O. Box 19001
Greenville, South Carolina 29602

§

ANGELINA COUNTY, TEXAS

§

HONORABLE L. L. MOREHEAD

MICHELIN NORTH AMERICA, INC.'S ORIGINAL ANSWER TO
PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW Michelin North America, Inc. ("MNA"), in its own capacity and formerly known as Michelin Tire Corporation, defendant in the above-styled and numbered cause, and files this its Original Answer to Plaintiff's Original Petition and would show the Court as follows:

A. General Denial

MNA invokes the provisions of Rule 92 of the Texas Rules of Civil Procedure and exercises its legal right to require plaintiffs to prove all of the allegations contained in their pleadings, if plaintiffs can so prove them, which is denied. Accordingly, MNA denies generally the allegations in Plaintiff's Original Petition and demands strict proof thereof by a preponderance of the evidence.

MELVIN A. NITCHON, SR.
PLAINTIFF

VE.

MICHELIN NORTH AMERICA
DEFENDANT

WE THE JURY FIND IN FAVOR OF THE PLAINTIFF, MELVIN A. NITCHON, SR.

JUDGMENT FOR: 1196.55

Walter Blum
JURY FOREMAN

WE THE JURY FIND IN FAVOR OF THE DEFENDANT, MICHELIN NORTH AMERICA

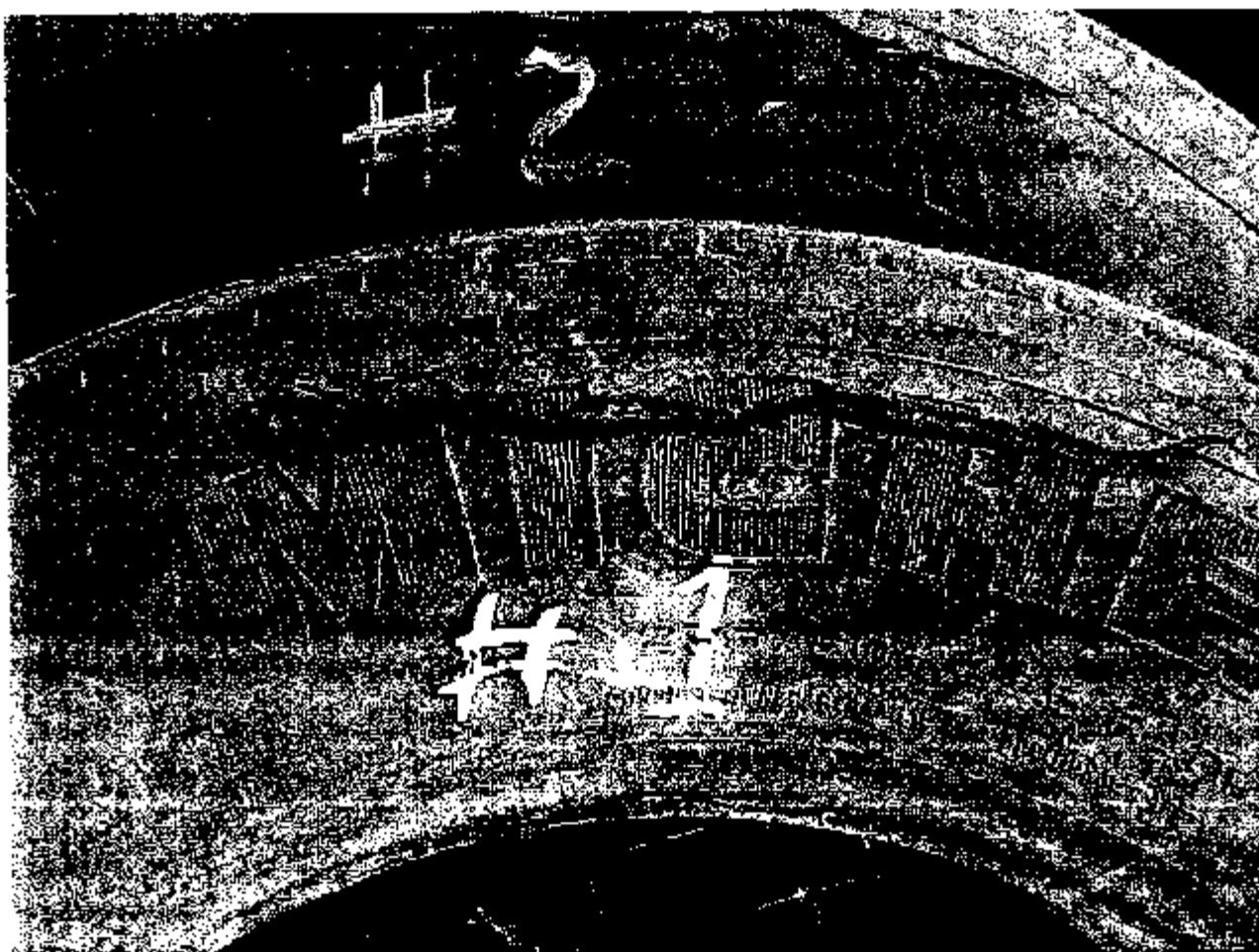
JURY FOREMAN

IN THE EVENT THE DECISION IS 3 TO 1, ALL FIVE WILL SIGN UNDER
THE FINDING. IF THE DECISION IS UNANIMOUS ONLY THE FOREMAN SIGNS.

L MOREHEAD PA TRICIA GRUBBS
JUSTICE OF THE PEACE CHIEF COURT CLERK
PRECINCT THREE 936 422-5533
HUNTINGTON SUB-COURTHOUSE 936 876-9912 fax
P.O. BOX311
HUNTING TON~ TEXAS 75949

Betty

From: [REDACTED]
To: [REDACTED]
Sent: Thursday, April 06, 2006 1:52 PM
Attach: MVC-183F.JPG
Subject: MVC-183F.JPG

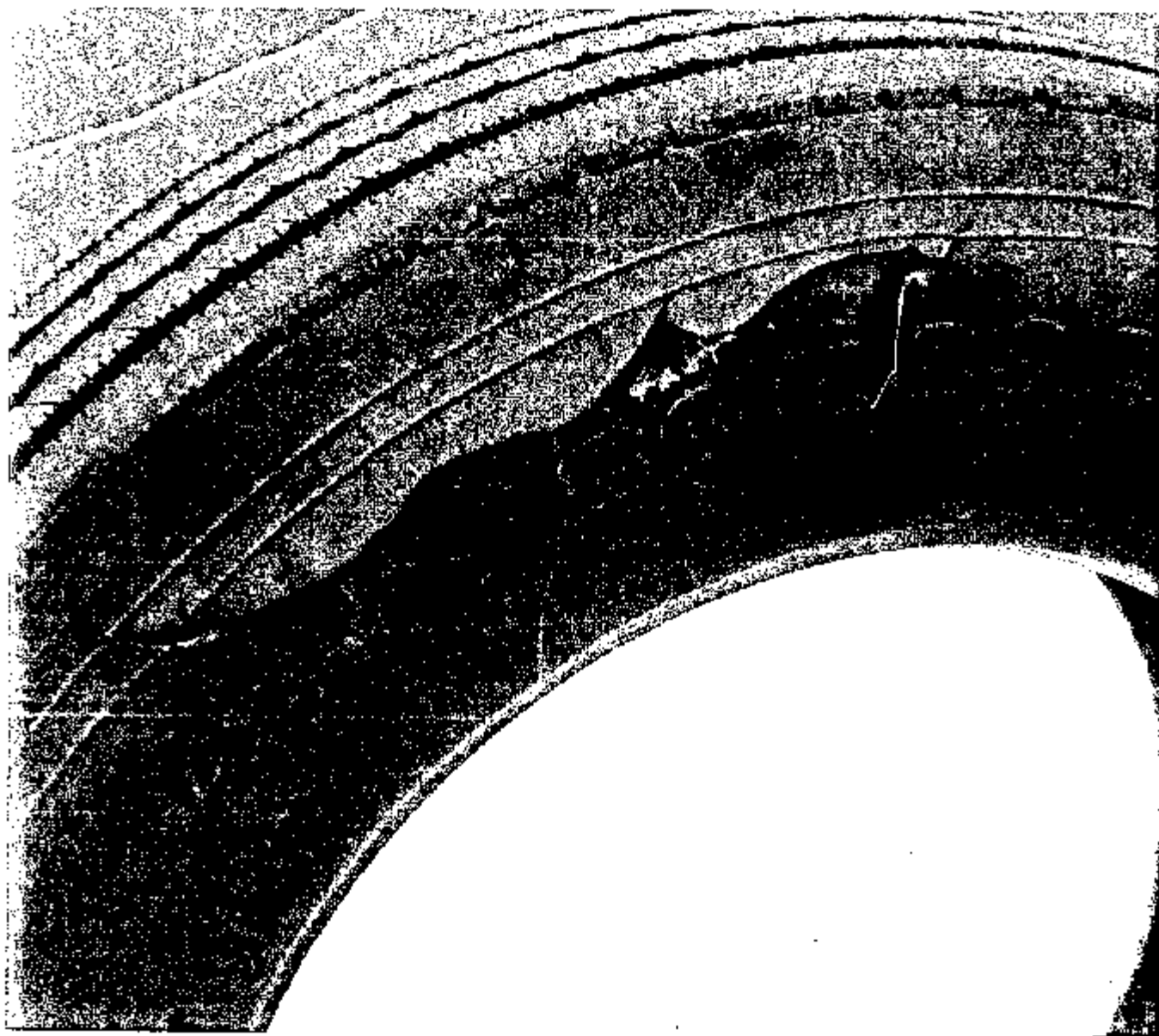


Mitch side walk blown

4/23/2006

49
~Betty~

From: [REDACTED]
To: [REDACTED]
Sent: Tuesday, April 18, 2006 3:58 PM
Attach: 103-0374_IMG.JPG



Mine

4 Tires Side walk R.P

1 hole in Side walk

4/18/2006

6

10



36 FT DISCOVERY
NOTE SLID OUTS

7

IMPORTANT (12)

* Please note that the standard Michelin load/inflation charts have been altered for RV usage only.

did Fleetwood youse older Specification chart

S = 1 tire on 1 side of single axle	[-----] Single Axle
D = 2 tires on 1 side	[-----] Dual Axle
For Tag axle, use applicable Single or Dual chart	

235/80R22.5 LRG (2) - XRV

Lbs per	S	3595	3815	4035	4280	4545	4675						
Position	D	6790	7190	7630	8070	8555	8820						
Kg per	S	1629	1730	1830	1940	2060	2120						
Position	D	3080	3260	3460	3660	3880	4000						

235/80R22.5 - ALL TIRES (NEW MARKINGS - see Technical Bulletin on page 12)

Lbs per	S	3070	3255	3440	3625	3805	3980	4160	4330	4505	4675		
Position	D	5790	6140	6490	6840	7180	7510	7840	8170	8500	8820		
Kg per	S	1390	1470	1560	1640	1730	1800	1890	1960	2030	2120		
Position	D	2640	2760	2960	3080	3260	3400	3580	3700	3840	4000		

255/80R22.5 LRG (1) - XZE

Lbs per	S	4235	4465	4710	4960	5205							
Position	D	7820	8270	8710	9150	9620							
Kg per	S	1921	2025	2137	2250	2360							
Position	D	3547	3752	3951	4151	4360							

255/80R22.5 LRG (2) - XRV MINE

Lbs per	S	3750	4000	4235	4465	4710	4960	5205					
Position	D	6935	7390	7820	8270	8710	9150	9620					
Kg per	S	1702	1815	1921	2025	2137	2250	2360					
Position	D	3147	3352	3547	3752	3951	4151	4360					

255/80R22.5 LRG - ALL TIRES (NEW MARKINGS - see Technical Bulletin on page 12)

Lbs per	S	3875	4070	4300	4440	4620	4805	4975	5150	5205			
Position	D	7050	7410	7720	8080	8410	8820	9050	9370	9610			
Kg per	S	1760	1850	1950	2010	2100	2180	2260	2340	2360			
Position	D	3200	3360	3500	3660	3820	4000	4100	4250	4360			

My RV EXIST, MY
4500 LBS S
8600 DUAL

4960 Single
9150 Dual

How To Use The Actual RV Weight Information With The Tire Data Load Chart

Let's consider an RV running on 275/80R22.5 XZA2 LRG tires, with actual corner weights of 5,400 lbs. on the left front tire, 5,175 lbs on the right front tire, 8,500 lbs. on the left rear duals and 9,200 lbs. on the right rear duals. For control of your RV, it is critical that the tire pressures be the same across an axle. Therefore, we must "overinflate" the right front tire and the left rear duals. Checking the load/inflation table below shows that a cold tire pressure of 100 psi will support 5,510 lbs. on a single front tire.

To determine the air pressure for the rear duals, again take the heaviest position, in this instance the right rear weighs 9,200 lbs. The load/inflation table below shows that a cold pressure of 90 psi will support 9,380 lbs on 2 dual tires. It is important to note that the cold inflation pressure for the tire must never exceed the maximum inflation rating that is stamped on the wheel.

REMEMBER: For control of your RV, it is critical that the tire pressures be the same on both sides of an axle.



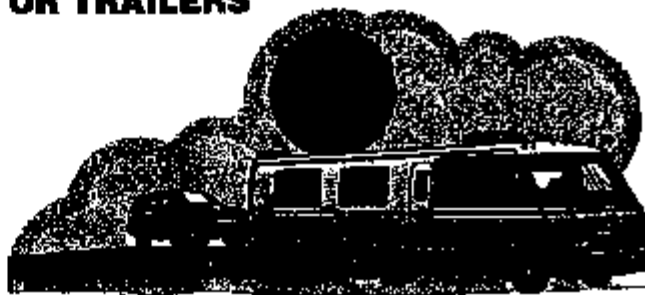
Please note that the standard Michelin load/inflation charts have been altered for RV usage only.

S = 1 tire on 1 side of single axle	[—] Single Axle
D = 2 tires on 1 side of dual axle	[[—]] Dual Axle
For Tag axle, use applicable Single or Dual chart	

275/80R22.5 LRG - ALL TIRES

PSI	75	80	85	90	95	100	105	110	115
Lbs per Position	S 4500	4725	4940	5155	5370	5510	5760	5980	6175
D 5190	5600	6080	6560	7040	7520	8000	8480	8960	9440
Kg per Position	S 2040	2140	2240	2340	2440	2500	2620	2710	2800
D 2370	2500	2600	2700	2800	2900	3000	3100	3200	3300

EFFECT OF TOWED VEHICLES OR TRAILERS



You've just read about your RV's G.V.W.R. (Gross Vehicle Weight Rating) and your RV's G.A.W.R. (Gross Axle Weight Rating). If you are towing a vehicle or trailer, you need to know your RV's G.C.W.R. (Gross Combined Weight Rating). This is the total actual loaded weight of your RV plus total actual loaded weight of the towed vehicle. The total actual loaded weight of the RV and towed vehicle should not exceed the G.C.W.R. While the G.C.W.R. has more to do with the drivetrain (engine, transmission, axle, brakes, and bearings) design limits, this additional weight can also affect the tires and how your RV handles. And finally, please don't forget to consider the tongue weight of the trailer and its impact on vehicle handling.

WHEN TO CHECK YOUR RV TIRES' AIR PRESSURE

Now that you have found what the correct air pressure per axle needs to be for your RV, you need to know when to check your air pressure. You should check the air pressure every two weeks or at least once each month and before any major trip. Your RV tires' air pressure should be checked every "drive" morning on trips. On short trips of a day or less driving each way, your tires should be checked before you leave on your trip and again before you start your trip home. If your vehicle is stored for any length of time, air pressure should be checked prior to storage but, more importantly, when it comes out of storage.

Check your tires when they are "cold" and have not been driven for more than one mile. The stated load capacity for a given cold inflation pressure is based on ambient outside temperature. Be aware that the pressure in the "hot" tire may be as much as 10-15 psi higher than the "cold" inflation pressure. If you must check your tires when they are warm or hot, do allow for an

10

8460 Front
16520 Rear
4040 Jeep

29020

Florida Department of Transportation
Motor Carrier Compliance
30403 Commerce Dr.
San Antonio, Florida 33576

Inspector
Danell Sherma
352-588-5999

141



INTERSTATE SCALES

P.O. Box 6730, Evansville, IN 47719-0730
Ph. (812) 421-8212 Fax: (812) 421-8325
www.interstatescales.com

No. 95

☐ IF P

FIRST T



11:18:42 AM 18 Jan, 2005 38269

COMMERCIAL TRUCK
U.S. 27 NORTH
HAINES CITY, FL



FLEET COPY

U

0

Total Gross Weight

8380
Standard 1,50 Rear

THE GROSS WEIGHT IS THE CERTIFIED WEIGHT
ENTIRE TRUCK MUST BE ON SCALE TO BE CERTIFIED
MULTIPLE DRAFT WEIGHTS ARE NOT LEGAL FOR TRADE

This is to certify that the following described merchandise was weighed, counted or measured by a public or deputy weighmaster, and when properly signed and sealed shall be prima facie evidence of the accuracy of the weight shown as prescribed by law.

Tractor # _____ Trailer # _____ Company motor

#1 Driver Code

P.O.#

Trip #

Weighmaster _____

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P.O. Box 6730, Evansville, IN 47719-0730
Ph. (812) 421-8212 Fax: (812) 421-8325
www.interstatescales.com

No. 951

☒ IF RE

FIRST TC



11:20:45 AM 18 Jan, 2005

COMMERCIAL TRUCK
U.S. 27 NORTH
HAINES CITY, FL



FLEET COPY

Front 16260

0

16260

Total Gross Weight

THE GROSS WEIGHT IS THE CERTIFIED WEIGHT
ENTIRE TRUCK MUST BE ON SCALE TO BE CERTIFIED
MULTIPLE DRAFT WEIGHTS ARE NOT LEGAL FOR TRADE

REWEIGH \$0.00

This is to certify that the following described merchandise was weighed, counted or measured by a public or deputy weighmaster, and when properly signed and sealed shall be prima facie evidence of the accuracy of the weight shown as prescribed by law.

Tractor #

Trailer #

Company

MOTOR

#1 Driver Code

P.O.#

Trip #

Weighmaster

--	--	--	--	--	--

--	--	--	--	--	--

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*Truck Tire Operator's Manual and Limited Warranty,
including Applicable Limited Warranty Coverage for Commercial use,
for the Michelin® Long Haul Tires with Extended Warranty, and
for Limited Warranty Coverage for Consumer use*

► MICHELIN® TRUCK TIRE LIMITED WARRANTY

ABOUT THIS WARRANTY

As the original purchaser of a Michelin® brand truck tire, you are covered by all the benefits and conditions (subject to the maintenance recommendations and safety warnings) contained in this booklet. To ensure your understanding of and compliance with the terms and conditions of this warranty, please read it carefully. It is essential that you also read and understand the safety and maintenance recommendations for your tires beginning on page 6.

WHAT IS COVERED AND FOR HOW LONG – COMMERCIAL USE

Workmanship and Materials

Except as limited below, Michelin® truck tires bearing the Michelin® name and complete serial and identification numbers, used in commercial service according to the instructions contained in this Operator's Manual, are covered by this limited warranty against defects in workmanship and materials for the life of the original tread. At that time, all warranties, express or implied, expire.

Long Haul Tires with Extended Warranty

Certain Michelin® truck tires bearing the Michelin® name and complete serial and identification numbers, used only in long-haul service according to the instructions contained in this Operator's Manual, are covered by this limited warranty against defects in workmanship and materials for 700,000 miles, and up to 3 retreads for 7 years from the date of manufacture. At that time, all warranties, express or implied, expire. (See Reference Chart for list of tires covered by this extended warranty on page 4.)

Casings covered under this Extended Warranty which become unserviceable due to a covered condition, will be replaced under Extended Warranty coverage only if:

- 1) The tires have been used in long haul highway service for the life of the casing.
- 2) The tires have been inspected and retreaded by a participating Michelin® dealer, in accordance with the retreading standards set by the American Retreader's Association, the National

► 1

can build a Tire for 700,000 Miles?
all RV Tires blown 1200 — 40,000?
How come NHTS Arn't Regs protecting us?

► MICHELIN® TRUCK TIRE LIMITED WARRANTY

Tire Dealers/Retreader's Association, Michelin® Retread Technologies, Inc. (MRTI), Bandag or Oliver Rubber Company, and in accordance with Michelin's specifications for the particular tire treads/sizes covered. (see retread specifications listed on page 5.)

- 3) The casings have not become unserviceable due to a condition listed under "WHAT IS NOT COVERED" (see below).

WHAT IS COVERED AND FOR HOW LONG - CONSUMER USE

* Michelin® truck tires bearing the Michelin® name and complete serial and identification numbers, used in consumer service, such as on a motorhome, according to the instructions contained in this Operator's Manual, are covered by this limited warranty against defects in workmanship and materials for the life of the original tread, or five years from the date of purchase, whichever occurs first. At that time, all warranties, express or implied, expire.

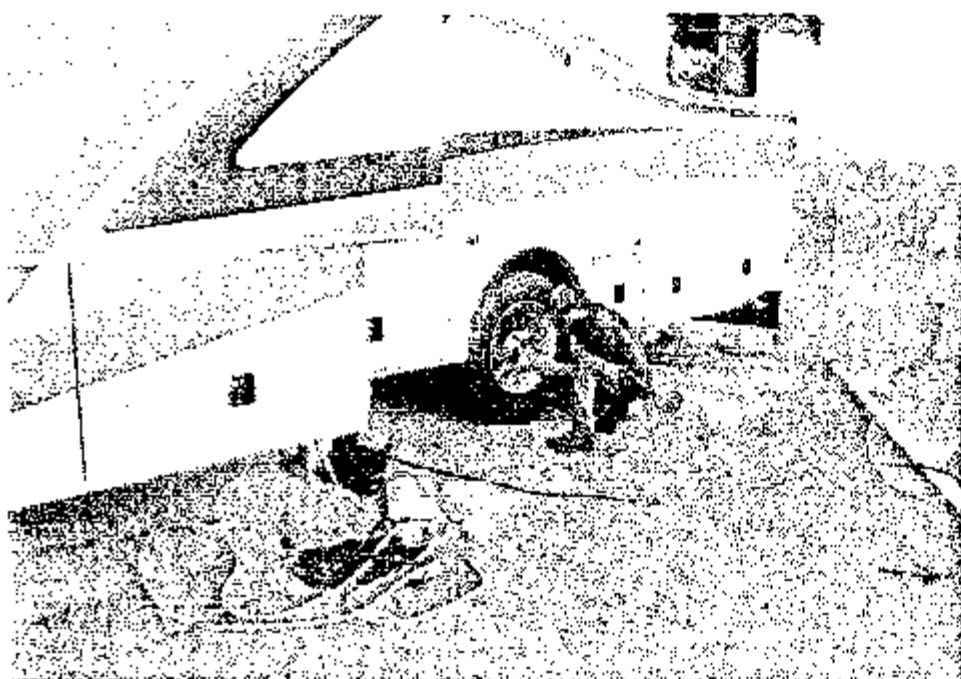
Definitions

The life of the original usable tread is the original tread down to the level of the treadwear indicators - 2/32nds of an inch (1.6mm) of tread remaining. Date of purchase is documented by new vehicle registration or tire sales invoice. If no proof of purchase is available, coverage will be based on the date of manufacture, as molded on the sidewall. The date of manufacture is based on the original Michelin® DOT number molded on the tire sidewall. The mileage received will be based on fleet records. Replacement will be made in accordance with the terms and conditions described under "HOW REPLACEMENT CHARGES ARE CALCULATED."

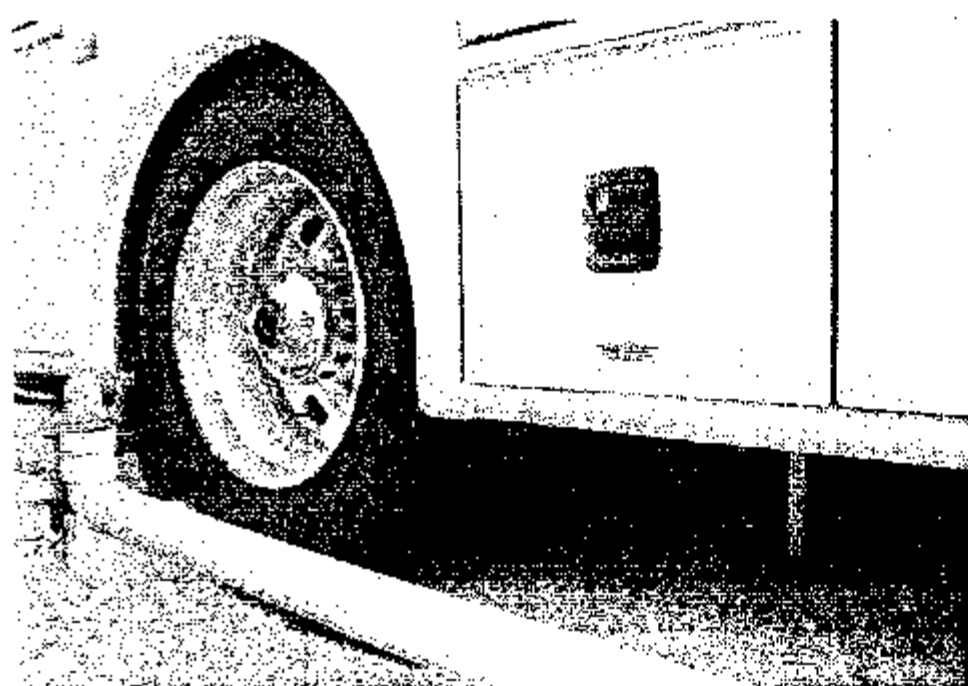
► 2
Important

11

14



This is a House
Protect us



Hyd
Jacks

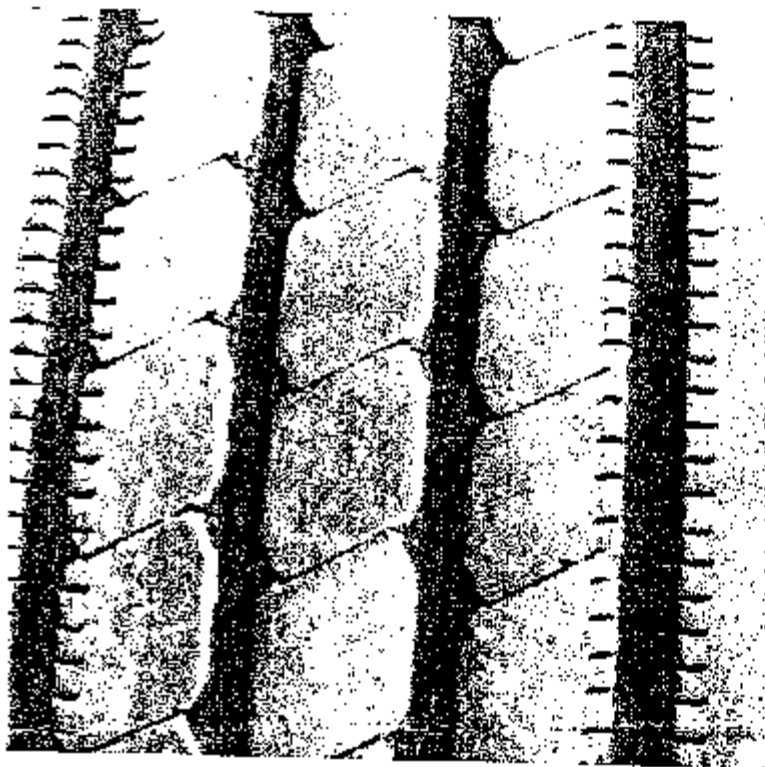
Keeping weight off
Tires should last
longer?

6 MONTHS AT A TIME





Blown hole
white on Jacks
?
80° weather



NOTE 2H Treads

12/32 - 17/32

No wear edges

Well Balanced



← Driver Side
L/R/OUTSIDE
Tire blown



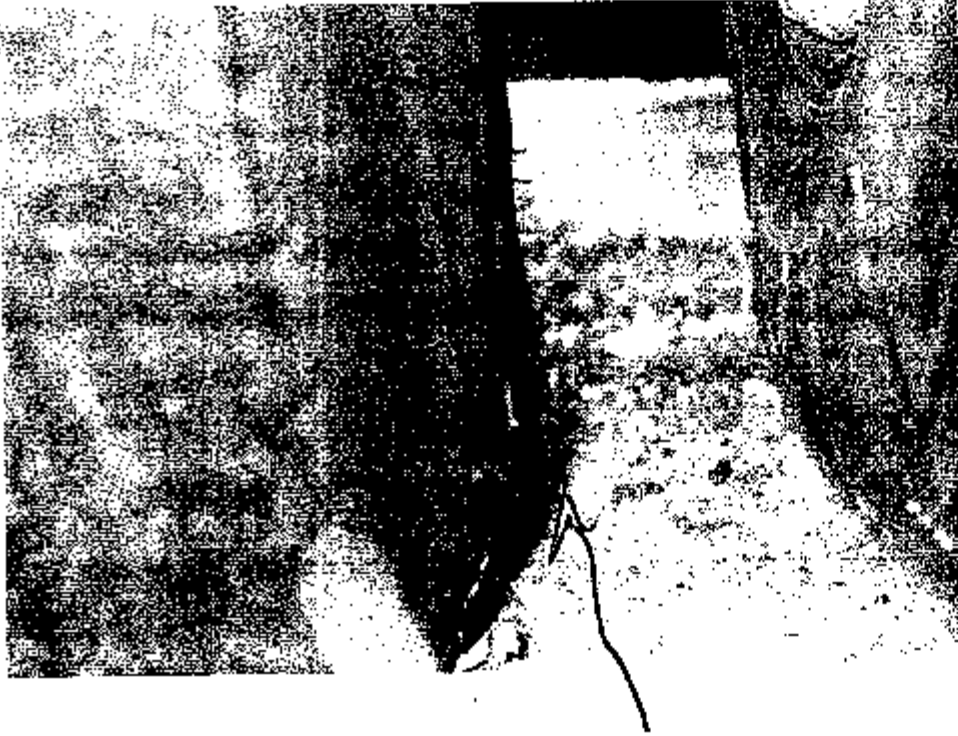
Note bulge where ^{Tire} blows
100 PSI cold Normal
after 5½ MONTHS SITING ON
JACKS 98 PSI

DRIVING 4 HOURS HOT gains
To 108 PSI

check before Trip and
each time get gas
APP 4 HOURS



Passenger side
NOTE weight off Tires
Tire walls straight



Passenger side Rear
weight on Note bulge
98 PSI

[REDACTED]
[REDACTED]
Cumming, Ga. [REDACTED]

Vin # 770vy [REDACTED]

Re: To make aware of possible problems with

Michelin RV tires sidewall blow outs

November 30, 2004

To Whom it May Concern;

I own a 2000 Fleetwood Discovery Motor Home, and by request of [REDACTED] another Discovery owner, I am by this letter let it be know their is a potential for Michelin tire failure and all should be aware. My problem that I had was the side wall blew out at 2000 miles on my then new Discovery. I was told after many confrontations with Fleetwood and Michelin represenatives that my tires were old tires on my new Discovery. I insisted that I purchased a Fleetwood vehicle and that's who I wanted to replace all of my tires. The tires were replaced with a new Michelin tire and I have not had any problems since. [REDACTED] has told me he has had 3 tires sidewalls blow out on his 2000 Discovery Motor Hom purchased January 2001.. It's possible that he has the same problem as I. We both wish to let others know incase they are experiencing the same problem with their tires and our situation and my solution.

Sincerely
[REDACTED]

Fleetwood Owner Relations
P.O. Box 59033 / Riverside, CA 92517
Phone: (800) 322-8216 / Fax: (800) 294-1842
www.fleetwoodrv.com

December 21, 2004

[REDACTED]

[REDACTED]
Pungoteague, VA [REDACTED]

FIN: 770T1 [REDACTED], 2001 Discovery

Dear [REDACTED]

We are writing in response to your recent telephone call regarding the concern you are having with your 2001 Discovery motor home.

As we have advised, we are unable to assist with the tire concern that you have experienced. You requested that we send you in writing the address and fax number to contact us, and the information is at the top of this letter.

Sincerely,

Veronica Sady
Customer Service Representative

(23)

██████████
Yorktown, Va. ██████████
██████████

Florida address until February 1st
2000 Main St.
Frostproof, Fl. 33843

Don Wallace CEO Lazy Days
Lazy Days Blvd.
Seffner, Fl. 33584-2868

January 28, 2005

Re: Customer Satisfaction and making danger awareness

Dear Mr. Wallace;

In reading your guide making customers for life and your mission statement: "Our purpose is to make our customers feel so good about the product they bought and their decision to buy from us that they become our "Customers for life". The fact that I personally have purchased three motor homes from Lazy Days in the previous years, I can truly say that your staffing really tries to follow your mission. My past problems have not been with Lazy Days but with the quality of work put out by the factories in the motor home products. Lazy Days has always come through for us and made us feel welcome. This letter is to inform you of a serious dangerous product and a solution. After 13 yrs military experience as a mechanic, inspector, and a quality control of motor pool and then aircraft depot overhaul. My last job was to investigate aircraft crashes and their components making suggestions for their improvements. I feel I am qualified to make you aware.

Problem (1.) The safety problem is the Michelin Tires sidewall blowouts on size 255 80R 22.5XR and 235 80 R22.5. It appears the side walls are over rated causing Fleetwood and others to install them on heavier vehicles.

Problem (2.) These tires are not readily available at retailers.

Solution: 1. Install them on lesser weight vehicles being that they are 14 ply tires and Michelin is replacing sidewall blow outs (after the fact) with 275/70 R 22.5 a 16 ply tire.

Solution: 2. Lazy Days as a purchaser must require the motor home industries to install the 16 ply 275 / 70 R 22.5 Michelin tire on the heavier vehicles especially ones with slide outs. I have found many owners and others are going to Good Years 255 70 R 22.5 as attached describes a tire more available to the motor home owner when he is in trouble.

Important, the cost of a Good Year is \$264.73 vs. Michelin \$346.90 - \$435.00.

I say the above due to having 3 side wall blow outs on my 2001 36' Discovery

with two slide outs. I have the Michelin 255 80 R 22.5 X RV. The first sidewall blew out while only 15 miles from my home in Newport News Virginia a very large city and no one had a tire. Special order was \$435.00.

The second blowout was the left front sidewall blew in the South Carolina mountains and no one within 50 miles had a tire. I had to have 2 used 235 80 R 22.5's at \$200.00 each installed to get me back on the road again going home. Ironically those tires came off of a motor home traveling from Canada who had a sidewall blowout. He was tied up for four days waiting for replacements. I had no choice but to pay for used tires.

The third sidewall blow out was the inside right rear coming back to Florida this past November right outside of Palm Coast. Again no one had a tire. This was a Friday evening and I had to wait until Tuesday for a tire. Michelin should require retailers to stock at least two tires for motor homes.

Good Year tires are available at truck stops and no one wants to stock Michelin because of sidewall problems. One truck dealer sent in 80 sidewall blown Michelin tires and Michelin replaced them with the 275 / 70 R 22.5 16 ply tire. Why should we the motor home owner suffer the dangers, discomfort, and extra expenses plus possibly damaging the rim and or motorhome. I still have 2 used tires on the front and a sidewall blown spare because Fleetwood and Michelin refuse to recognize a problem. Michelin is losing customers as tire dealers are switching them to Good Year and Bridgestone.

I intend to continue my request to Michelin for 6 tire replacements with the heavier tire. Michelin is stating that Fleetwood is requesting what tires they want on the frames. Fleetwood is stating their installed according to manufactures specifications. Michelin requested I weigh my Discovery which I did. The motorhome is within the weight described on the sidewall, however everyone knows except Michelin and Fleetwood that their is a problem. They know but just won't admit. I can understand Michelin has all these tires manufactured for motorhomes but they could use them on lighter vehicles. I need to get this resolved on my motorhome before going back to Virginia February 10th as I am scheduled for shoulder replacement surgery March 3rd and have to have test done.

I intend to go on writing, advertising and documenting this campaign of this dangerous situations until Michelin and Fleetwood corrects this problem and notifies the public. This is my notification to you and I would appreciate your help.

If the Fleetwood Rep Roger Hersey or others at Lazy Days wants documentation of the problem, they can go with me to some of the retailers who can show them that the problem is real. There are many owners who have had sidewall blowouts but disgusted and for lack of time switched to Good Year and others going undocumented to Fleetwood and Michelin.

I also spent 13 yrs assisting with changing bills in the Virginia General Assembly helping the aged and disabled so I have no problem in research and

documentation. Will be waiting your reply and thanking you for any help that you can give myself and your customers. My local phone number here in Florida until February 1st is [REDACTED] or you can reach me anytime on my cell phone at [REDACTED]. Recently I spoke with some people at the Rally Park for Holiday Rambler and many have complained already of sidewall blowouts. Do we wait until someone gets killed. Enclosed are some documentation collected for you.

Sincerely

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
Yorktown, Virginia [REDACTED]
[REDACTED]

CEO

Michelin Tires

North America Inc.

P.O. Box 19001

Greenville, S.C. 29602-9001

1-800-847-3435 FAX 864-458-6650

February 8, 2005

Re: Request for an immediate response by letter faxed to [REDACTED]
your intentions to resolve my troubles with your tires installed on my motor home.

To Whom it May Concern;

I have been in touch with your South Carolina office and am in your computer by phone number [REDACTED]. To date I have done everything requested even though I am under weight and within the tire specifications, I cannot get a satisfactory response at your first level. I feel I should first notify you prior to a civil suite to resolve a serious problem.

I am a 100% disabled Vietnam Veteran and I was crushed in a gunship helicopter and with numerous heart, legs, hands, back, neck and shoulder problems and am unemployable. I became a motor home owner with insurance monies collected from the death of our 17yr old Son in a hunting accident. I purchased our 2001 Discovery the end of December 2000 receiving it January 2001. The motor home came with Michelin 255 80 R 22.5 X RV tires dated 2200 requiring a maximum 105 lbs air pressure with up to 5205 lbs single wheel and 9150 lbs dual weight.

I maintained 100 PSI in my tires and was under weight according to the side wall tire rating. Due to having 3 side wall blow outs, my family and I have suffered physical, emotional and financial distress due to Michelin and Fleetwood installing marginal safe tires on my motor home. The sidewalls are not designed sufficient enough to prevent sidewall blow outs taking in consideration that the motor home is driven at high speeds, used as a home staying lengthy times in one spot requires us to load needed supplies and driven by handicap and seniors all with the intent to follow their dreams. Truckers tell me that they get 100,000 miles out of their tires and can be recapped.

Talking with other motor home owners at club rally meetings, many have complained of sidewall blow outs and even occurred as little as 1000 miles and one in a garage. On talking with tire dealers, this is a wide spread problem and common knowledge that your sidewalls are weak. You have lost many auto and RV customers as they are switching to Good Year and Bridgestone rather than take any more risk of blow outs. Problems like this doesn't get to your attention. One tire dealer told me that they sent back 80 sidewall blowouts. Some dealers tell me you won't admit it, but your 2000 yr model tires had a problem? Your staff tells me I should put 105lbs in my tires and I won't have the problem. This is ridiculous as your tires should be designed to cover many situations. I should not have to inspect my tires all of the time to keep the maximum 105lbs. A tire should be designed not to blow with even 80 lbs in them. Forget the comfort, get us safety.

Going home from Florida my first blow out was in April 2003 just 15 miles from our home in Virginia. The right rear outside dual blew at approximately 37,000 miles. Another problem is NO one had a replacement. I finally found one at a truck dealer 3 days later, they had special ordered one for a motor home who also had a blow out.

Being that they didn't normally stock the tire, it cost me \$450.00 and ordered another one as the owner was not in a hurry. We come to Florida for 8 months to relax, get out of the cold and get physical therapy for operations. I've had stents put in my heart 2001, 2002, back operation 2002, and right knee replaced in 2003. Last year 2004 I had my right shoulder replaced and am scheduled for the left shoulder March 3rd. On our way home from Florida last May, I had a second sidewall blow out on the left front at 39,600 miles. Again I was unable to find within a 50 mile radius a replacement tire. I had to accept two used 23.5 80 R 22.5 coming off of a motor home traveling back from Canada who also experienced sidewall blowouts. They had to wait 5 days for their replacements. Their used tires cost me \$200 each plus labor, tires being balanced etc. and still have them on the front. Our third sidewall blowout was on the right inside rear dual in November 2004 at 41,000 miles on

I-95 going to Palm Coast Florida. Being that this was on a Friday, a truck tire dealer calling around, couldn't get a tire until Tuesday, again 5 days wasted.

I have been trying to resolve this tire problem with both your office and Fleetwood. Your service department tells me that you don't guarantee side wall

blow outs. My position is their is a manufacturer deficiency for the weight. Your staff position is Fleetwood orders the tires. Fleetwood's position is they went by your specifications for their weight carried.

We are due to leave Florida February 10th for my pre-op exams before my surgery. I have two used 235 80 R 22.5 on the front and 3 original 255 80 R 22.5 X RV tires on the rear. My wife and I both fear the safety of us and the motor home. We rely on you manufacturers to provide us with safe dependable products. I have 6 ply sidewalls on my automobiles.

If truckers get 100,000 miles on their tires, we should get that much wearing only treads and not have blowouts. When we are stationary at a Campground or at home, the motor home sits on 4 hydraulic jacks taking the weight off of the tires, so this should increase the years of use.

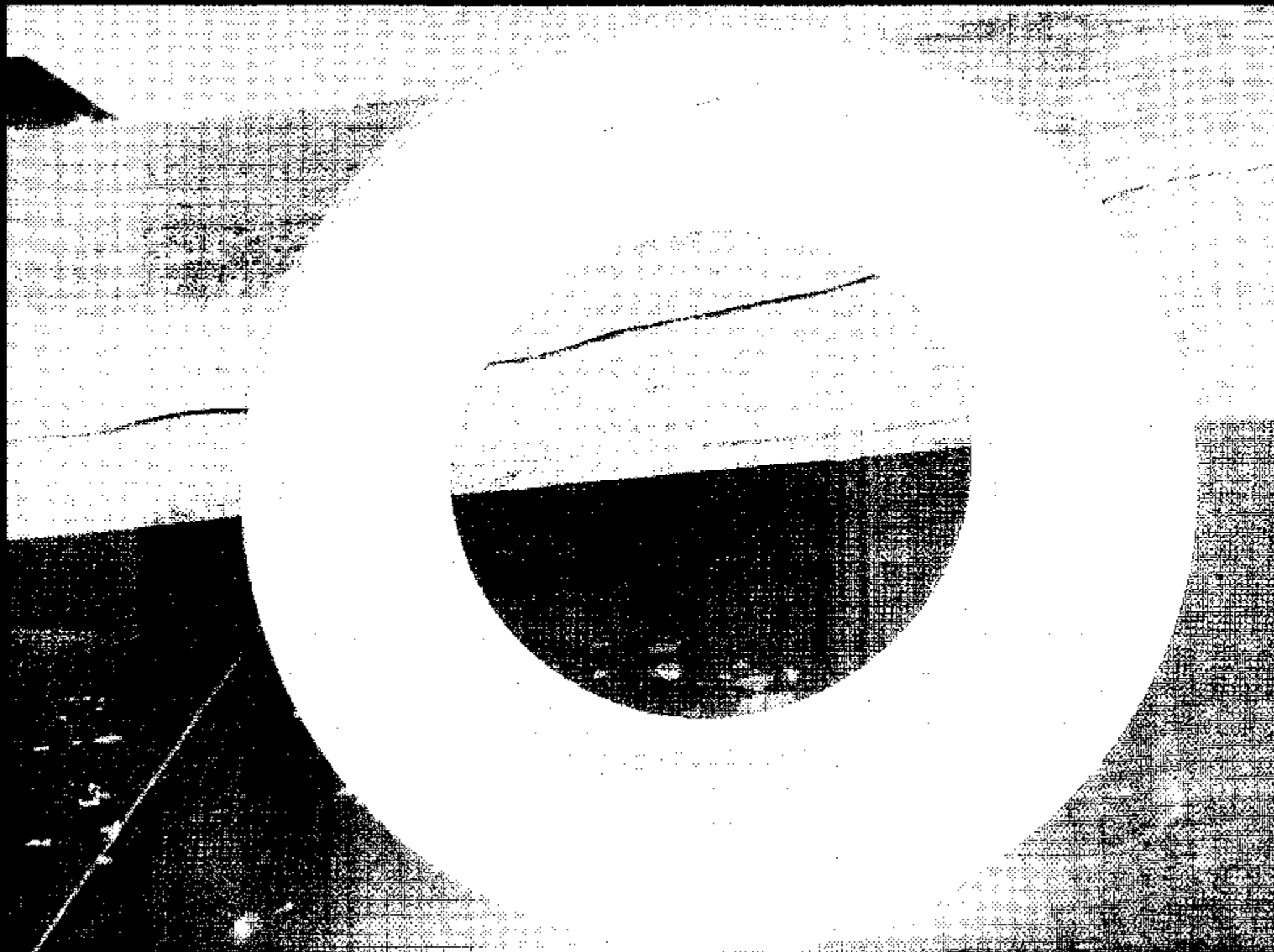
My request is due to manufacturers deficiencies of your sidewall in regards to our heavier motor homes and types of usage you have a tire dealer close to me to replace all of my tires with a larger weight carrying capacity and a more reliable side wall.

There has been tire recalls due to many roll over accidents with SUV's, automobiles by other tire companies. That is no difference then this. Please do not wait until someone is seriously injured.

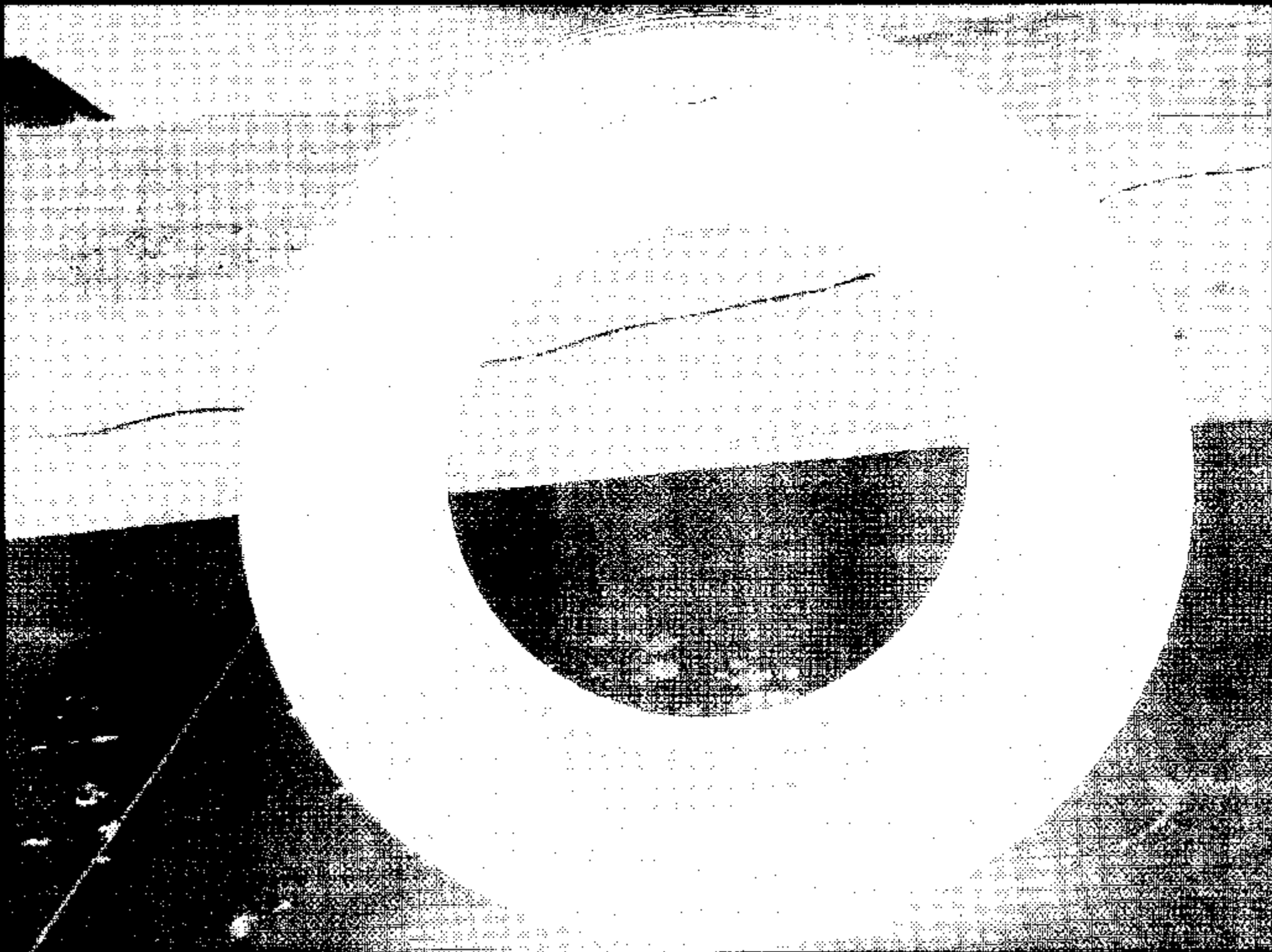
If I do not hear from you with a quick favorable response by fax before I leave for Virginia, I will seek legal aid including seeing the state attorney Generals office to see about a recall to resolve this serious problem.

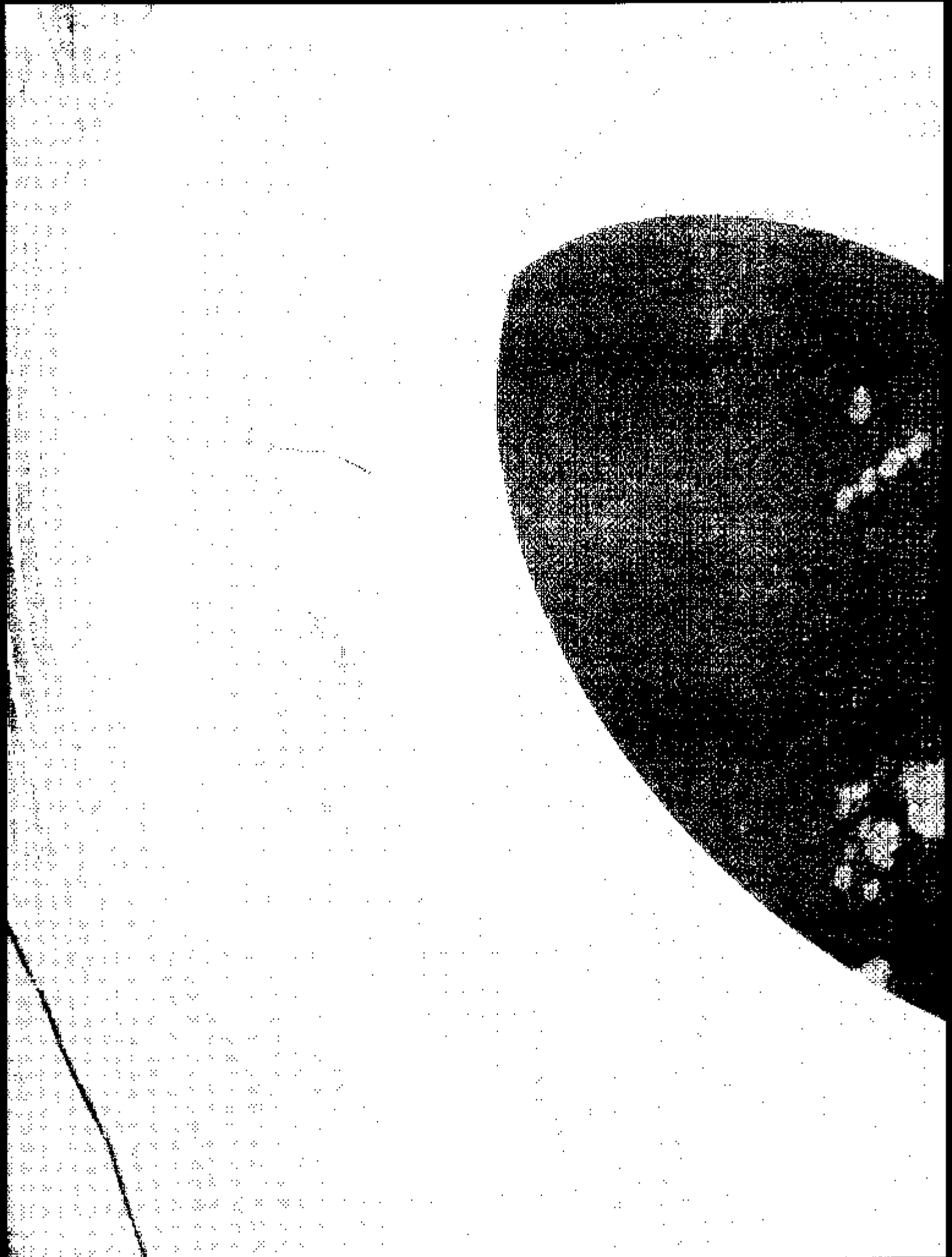
Will be awaiting your reply.

Sincerely









5 SIDEWALL BLOWOUTS

Yorktown, Va.

36' Discovery Fleetwood Motor Home
SN# 04479540 VID 770T14479540
Chassis ID 4UZAABV11CH66721
PLANT DECATUR 12-30-01
MICHELIN TIRES NORTH AMERICA INC.
255 80R 22.5 XRV
DOT B6 H6 AK 3X 2100
AR 548 06-66168 01

\$318.99 #1 Pass R/R/O 4/2/03 37,000 ML8
Tc 1 Tire Centers 508 Oyster Point Rd. Newport News, Va. 23602

\$497.17 #2 Driver L/F 5/14/04 37,900 Installed (2) Used on front
546.00 Estimated cost to repair damaged drivers side fender skirt
Coxton Gold Team 1609 GEORGE WASH.MEM.HWY. Yorktown, Va. 23693

\$46.00 #3 Pass R/R/I 11/10/04 38,600 installed spare
Johns Auto Truck Service 1103 N US1 P.O.Box 350721 Palm Coast, FL 32135

\$786.42 2/14/05 Replaced 2 used Installed 2 on Front Goodyear 265 75R 22.5 G 159
McGee Tire Stores 148 N Ridgewood Ave Daytona Beach, FL 32114

\$37.71 #4 Driver L/R/I 2/14/05 39,000
Travel Center of America 3014 Paxville Hwy Manning SC 29102

#5 Driver L/S/O 40,713 3/23/06

\$2,031.20 4/19/06 Installed 4 Goodyear 275 70R 22.5 G670 RV
McGee Tire Store 28819 Highway 27 Dundee, FL 33838

\$4,261.49

