



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

15 12 0:39
18-MAY-2006

Reference No.
10157782

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City TOPSFIELD State MA Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will use your name and address to the vehicle manufacturer.
Signature of Owner _____ Date 6/5/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTZR45E94T _____ Make FORD Model RANGER XLT Model Year 2004
Date Purchased 19-JAN-04 Dealer's Name and Telephone Number DANVERS MOTOR CO. 978-774-0727 Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City DANVERS State MA Zip Code 01923
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code 180000 VEHICLE SPEED CONTROL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-MAY-2006 Failure Mileage 30000 Failure Speed ONE MPH on STOPPED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE THE VEHICLE WAS AT AN IDLE, THE ENGINE REVVED AND LURCHED FORWARD. THE VEHICLE WAS INSPECTED BY THE DEALER, BUT WAS UNABLE TO DUPLICATE THE PROBLEM. THE MANUFACTURER WAS ALERTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Sir
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)
Thank you for sending me this form to complete to describe the problem I am and have been having with my '04 RANGER TRUCK.

Since I purchased this Ranger in Jan '04 on at least five occasions to the best of my recollection this vehicle when slowing down at very low forward speed or completely stopped in a line of traffic or very slowly entering a parking space, usually store or most recently within the last two months when stopped in line at the ~~two~~ ^{town} ~~comp~~ ^{down} area with the Ranger always in drive gear.

ATTACH ADDITIONAL SHEETS IF NECESSARY

cont'd

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Laboratory (NHTSA) of Transportation U.S. Army Administration

IF SEE
THINK YOUR VEHICLE
HAS A SAFETY DEFECT?



Think your vehicle has a safety defect?



and my foot always off the gas pedal and always on the
foot brake pedal and the Ranger engine takes on a life of
its own and begins to race rapidly & the truck tries to lurch
forward - accidents were only prevented by my pressing down on the
foot brake pedal as hard as I could to hold the truck in place.

DANVERS Ford (where the truck is always serviced) EEC Dept
check showed nothing amiss - the service rep. said there
were no '04 Ranger recall notices concerning this problem and
further that this was the first complaint they've had about
this problem & as recently as June 5, 2006 the service rep.
went on line to Ford engineering department & those engineers reported
no knowledge of my type of problem.

At the compost area incident I was stopped on a dry dirt
surface waiting a place to unload my material when the motor
started to roar and the Ranger drove which began throwing dirt,
dust and rocks all over the area as the truck tried to lurch
forward. It was a wild scene.

I telephoned Ford Customer Service in Mich. 800-392-3673
on May 18, 2006 and the customer service rep. advised that
her computer showed no other reports of other types concerning
'04 Rangers & also no recalls for this same subject. I was told
that I would have to duplicate this problem for Ford before
anything could be done.

These occurrences have been at random times over the
32,000 mi I've driven this truck (2004) (over)

and I don't know when my next incident will happen. I feel this '04 Ranger truck is dangerously flawed. I purchased it new with 106 miles on its odometer. These five incidents = five very near but accidents if the truck got loose. So now instead of looking forward to many more miles of enjoyment during my driving time is devoted to being on the alert waiting for the next incident to happen. I refuse to allow my fiancée to drive the RANGER.

Yours Truly,

[Redacted signature]

[Redacted address line 1]

TOPSFIELD MA [Redacted address line 2]

Encl: copies of invoices of two recent visits to DANVERS Ford service dept.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**