

Jimenez, Alberto <NHTSA>

From: Jimenez, Alberto <NHTSA>
Sent: Tuesday, June 06, 2006 7:27 AM
To: [REDACTED]
Subject: RE: Model Name, Record No. 10157684.

Dear [REDACTED]:
 10157684

Ref. No.:

In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

The National Highway Traffic Safety Administration's Office of Defects Investigation does not have the resources to initiate an investigation on every report it receives; however, it does monitor this data and may address situations where appropriate. A review of our database relative to problems associated with brake wheel assembly, specifically the caliper assembly, on 2005 and 2006 Airstream vehicles revealed no other report similar to that which you encountered; therefore, there is insufficient evidence to warrant opening a safety defect investigation at this time. As you are aware, the information you provided has been entered into our database. It will be considered with any future reports to identify any safety defect trends that may require our attention.

From: [REDACTED]
Sent: Monday, June 05, 2006 8:44 PM
To: Jimenez, Alberto <NHTSA>
Subject: RE: Model Name, Record No. 10157684.
Importance: High

Mr. Jimenez:

Thank you for this update. I would like to know exactly what action your agency has taken to date in regards to this very serious safety issue. I truly hope that no other owners of new Airstream trailers have had a fire or serious accident because of this defect and lack of quality control.

Regards,

From: Alberto.Jimenez@dot.gov [mailto:Alberto.Jimenez@dot.gov]
Sent: Monday, June 05, 2006 8:07 AM
To: [REDACTED]
Subject: Model Name, Record No. 10157684.

[REDACTED] Your record has been corrected. Model is Classic.

*al
6/5/06*

6/6/2006

Concerning the VIN's last 7 characters, the Privacy Act requires that the last 7 characters of the VIN be redacted from public file records because it identifies the owner of the vehicle on State records. Our internal files contain your vehicle's full VIN.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 16-MAY-2006	Repository ☐ Reference No. 10157684 <i>IVOR</i>		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]	
Name [REDACTED]				E-mail Address [REDACTED]	
Address [REDACTED]				Evening Telephone Number [REDACTED]	
City CRESTVIEW	State FL	Zip Code [REDACTED]			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make AIRSTREAM	Model CLASSIC	Model Year 2006
Date Purchased 28-APR-06	Dealer's Name and Telephone Number BATES RV 888-228-3778			Engine: No. Cylinders	Fuel Type:
Original Owner ☒	Dealer's City DOVER	State FL	Zip Code 33527		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Vehicle Component Code 034510 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS Multiple Failure: 1			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 16-MAY-2006	Failure Mileage	Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM15ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
ON 28 APRIL 06 I TOOK DELIVERY OF A 30 AIRSTREAM CLASSIC TRAILER FROM BATES RV, TAMPA, FL. A FEW DAYS AFTER WE TRAVELED TO OUR RESIDENCE IN CRESTVIEW, FL I NOTICED THAT THE ROADSIDE REAR WHEEL WAS COVERED WITH WHAT APPEARED TO BE BLACK BRAKE DUST. I NOTIFIED THE DEALER QUICKLY, AND THEY WERE ABLE TO ARRANGE A SERVICE INSPECTION BY LEISURE TIME RV, FORT WALTON BEACH, FL. THE UNIT WAS DELIVERED FOR WARRANTY SERVICE/INSPECTION THIS MORNING. EARLY THIS AFTERNOON I RECEIVED A CALL FROM THE SERVICE MANAGER WHO TOLD ME THAT THEY FOUND THE BOTTOM BOLT IN THE CALIPER ASSEMBLY MISSING AND THAT THE TOP BOLT WAS VERY LOOSE. MY DEALER, BATES RV IN TAMPA, FL PROVIDED EVERY ASSISTANCE IN ARRANGING SHIPMENT OF REPLACEMENT PART, AND WAS VERY REGRETFUL AND EMBARRASSED BY THIS APPARENT TOTAL LACK OF QUALITY CONTROL IN THE AIRSTREAM FACTORY. THIS DEFECT COULD HAVE EASILY CAUSED A FIRE OR A TOTAL BRAKE FAILURE. AGAIN, I RESPECTFULLY REQUESTED AN IMMEDIATE NOTICE BE ISSUED VOLUNTARILY OR MANDATED BY YOUR AGENCY TO HAVE ALL POSSIBLY AFFECTED UNITS RECALLED FOR THOROUGH SAFETY INSPECTIONS. IN YOUR RESPONSE TO ME, PLEASE COPY MY WORK EMAIL ADDRESS, WHICH IS SMITHRL@EGLN.AF.MIL. IN RETROSPECT, I THINK MOST PARTIES WILL AGREE THAT MY WIFE AND I WERE VERY FORTUNATE TO MAKE THE 400 MILE TRIP FROM TAMPA TO OUR HOME IN CRESTVIEW WITHOUT MAJOR INCIDENT OR ACCIDENT.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

5/18/06

WEBSITE DID NOT LIST
CORRECT MODEL NAME
AND WOULD NOT ALLOW ENTRY
OF LAST DIGIT OF VIN#





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Sitemap

Contact

1-888-327-4236

TTY

- 1-800-424-9153 or
- 1-202-484-5238

Search Results

Report Date : May 18, 2006 at 09:50 AM

ODI Numbers 10157684

Searched:

New Search

Print Version

Results : 1 | All records displayed

Make : AIRSTREAM

Model : SAFARI
BAMBI CLASSIC Year : 2006

Manufacturer : AIRSTREAM, INC.

Crash : No

Fire : No

Number of
Injuries: 0

ODI ID Number : 10157684

Number of
Deaths: 0

Date of Failure: May 16, 2006

VIN : 1JSTJBYP216...

Component: SERVICE BRAKES, HYDRAULIC:FOUNDATION
COMPONENTS:DISC:CALIPER

Summary:

ON 28 APRIL 06 I TOOK DELIVERY OF A 30" AIRSTREAM CLASSIC TRAILER FROM BATES RV, TAMPA, FL. A FEW DAYS AFTER WE TRAVELED TO OUR RESIDENCE IN CRESTVIEW, FL, I NOTICED THAT THE ROADSIDE REAR WHEEL WAS COVERED WITH WHAT APPEARED TO BE BLACK BRAKE DUST. I NOTIFIED THE DEALER QUICKLY AND THEY WERE ABLE TO ARRANGE A SERVICE INSPECTION BY LEISURE TIME RV, FT. WALTON BEACH, FL. THE UNIT WAS DELIVERED FOR WARRANTY SERVICE/INSPECTION THIS MORNING. EARLY THIS AFTERNOON, I RECEIVED A CALL FROM THE SERVICE MANAGER WHO TOLD ME THAT THEY FOUND THE BOTTOM BOLT IN THE CALIPER ASSEMBLY MISSING AND THAT THE TOP BOLT WAS VERY LOOSE. MY DEALER, BATES RV IN TAMPA, FL HAS PROVIDED EVERY ASSISTANCE IN ARRANGING SHIPMENT OF REPLACEMENT PART AND IS VERY REGRETFUL AND EMBARRASSED BY THIS APPARENT TOTAL LACK OF QUALITY CONTROL IN THE AIRSTREAM FACTORY. THIS DEFECT COULD HAVE EASILY CAUSED A FIRE OR A TOTAL BRAKE FAILURE. AGAIN, I RESPECTFULLY REQUEST AN IMMEDIATE NOTICE BE ISSUED VOLUNTARILY OR MANDATED BY YOUR AGENCY TO HAVE ALL POSSIBLY AFFECTED UNITS RECALLED FOR THOROUGH SAFETY INSPECTIONS. IN YOUR RESPONSE TO ME, PLS COPY MY WORK EMAIL ADDRESS, WHICH IS [REDACTED] IN RETROSPECT, I THINK MOST

PARTIES WILL AGREE THAT MY WIFE AND I WERE VERY FORTUNATE TO MAKE THE 400 MILE TRIP FROM TAMPA TO OUR HOME IN CRESTVIEW WITHOUT MAJOR INCIDENT OR ACCIDENT. REQUEST THIS MATTER BE IMMEDIATELY INVESTIGATED AND APPROPRIATE ACTION FORCED ON THE MANUFACTURER, AIRSTREAM CORP WHICH IS A SUBSIDIARY OF THOR INDUSTRIES. I HATE TO THINK OF WHAT MIGHT HAPPEN TO OTHER OWNERS OF NEW AIRSTREAM TRAILERS. *NM

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