



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received *700 JUL -7 11:17*
16-MAY-2006
Repository
Reference No. 10157645

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MILFORD State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G3WH52K2WF [REDACTED]
Make OLDSMOBILE Model INTRIGUE Model Year 1998
Date Purchased 10-JUN-98 Dealer's Name and Telephone Number MIKE CASTRUCCI CHEVROLET OLDSMOBILE Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City MILFORD State OH Zip Code [REDACTED]
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 014000 STEERING: RACK AND PINION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-APR-2006 Failure Mileage 107000 Failure Speed [REDACTED]
RACK + PINION ASSY Replaced By chev GARAGE COST TO ME \$1300

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE REVERSING OUT OF THE DRIVEWAY, THERE WAS A CLANKING NOISE COMING FROM THE FRONT END. ALSO, WHILE MAKING A LEFT HAND TURN AT ANY SPEED, THE VEHICLE VEERED TO THE LEFT AND THE POWER STEERING WOULD FAIL. THE VEHICLE WAS TAKEN TO THE DEALERSHIP AND THE RACK AND PINION WAS REPLACED.

MIKE CASTRUCCI chev/olds Done Replacement work. CAR STEERS FINE AT PRESENT The old steering ASSY WAS RETURNED OR The core charge was \$100 more. I was Told there were no new ASSY Available only REMANUFACTURED, which CASTRUCCI chev put in.

6-26-06

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Reported The Replacement To G-M. IN MID MAY
By written complaint + All my Repair sheet on my REPAIRS.
AS OF 6-26-06 I have had NO RETURN COMMUNICATION
FROM G-M.



P.S IN my complaint letter I did ASK FOR A Reply
BUT They haven't ANS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



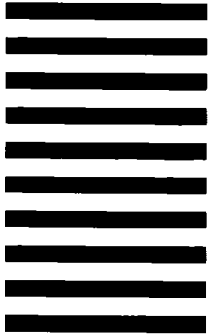
**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Thank your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

CINCINNATI OH 452
27 JUN 2006 PM 1 L

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration