



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 JUN 15 04:17
16-MAY-2006: 17

Reference No.
10157637

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MANISTEE State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 5/16/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GNET16S52 [REDACTED] Make CHEVROLET Model TRAILBLAZER EXT Model Year 2002
Date Purchased 01-NOV-05 Dealer's Name and Telephone Number WATSON'S Manistee Chrysler Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City Manistee State MI Zip Code 49660
Transmission Type Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC Cruise Control 171100 LATCHES/LOCKS/LINKAGES; DOORS; LATCH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-MAY-2006 Failure Mileage 65000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ The Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE DRIVER'S SIDE REAR DOOR OPENS WHILE DRIVING AT ANY SPEED. AN NHTSA RECALL, #05V494000 WAS PERFORMED ON THE VEHICLE CONCERNING, THE LATCHES/LOCKS/LINKAGES; DOORS; LATCH HOWEVER; THE RECALL DID NOT REMEDY THE PROBLEM. THE DEALERSHIP ONLY REPLACED THE WEATHER STRIPPING ALONG THE TWO REAR DOORS. THE DRIVER'S SIDE REAR DOOR STILL OPENS WHILE DRIVING AT ANY SPEED. THE DEALERSHIP WOULD NOT OFFER TO REPLACE THE INOPERABLE LATCH AS INDICATED IN THE RECALL WITHOUT CHARGE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

To Whom This May Concern,

May 29, 2006

My name is [REDACTED] and I am writing to you today because of a truck that I bought at an auto auction for 18,000 dollars. I felt I was getting a great deal, little did I know I was being sold a piece of junk. The truck had a slight problem when it got really snowy and cold out. When I opened my rear driver side door there was already snow inside the door and door well this was around Jan/Feb. The door still closed alright until just before recall, then I was having a problem closing the door and the door flew open at least 10 times, another time my dog was sitting next to the rear driver door in the back seat (where my grandson's car seat is), I was making a right turn on my way to the grocery store when the door just flew open. After the door flew open on my dog I received the recall notice. After receiving the recall notice I took my truck to Yates to be repaired. Scott at Yates argued with me that the code on recall said to just replace the weather striping, I argued that the door (drivers side rear) would not close or would bounce at trying to close.

Scott said "that's not what the recall showed" (of which he had a copy of) Scott said that I would have to replace the latches myself. This was approx. 1 hour after he replaced the weather striping on both doors. After this I went to the store when I was done I went to put my items in the back behind my seat (rear driver door) when I went to close the door it would not close, it just kept bouncing open at least 6 times before closing. I took the truck directly back to Yates at this time I told him of the situation for a second time, he looked at the latches and said that the latches were bad (Duh!) And that I would have to replace them on my own, and that if I just grabbed it from the front of the latch it should be alright until I have gotten it replaced. Right now this truck is just sitting in my pole barn, and has been since before the middle of May.

Enclosed you will find a vehicle history report of which I paid for when questions occurred at Yates on the return visit, when he asked "has this vehicle ever been in an accident" (he was checking the passenger rear). I am still trying to figure out why I'm paying \$360.00 Mo/Full coverage on insurance on a vehicle that I was told was just repossessed. When I bought this truck I asked the people at the auto auction if this truck had ever had any flood damage or if it had ever been in an accident and they told me that it was just a repo, and until all this started happening I actually believed them. This vehicle has not been in any of the reported incidents while in my possession, my insurance will prove this to you.

I would just like to know how this vehicle could get this far and know one is responsible except the person that unknowingly bought this truck in this state of condition. I will never be able to sell this vehicle to anyone let a lone a family knowing the details of this trucks history and be able to sleep at night knowing it was unsafe to start with. I have seven grand kids, I thank god that none of them were with me the time I almost lost my dog. I'm sorry but this is just plain wrong.

P.S. If you are not the right person for me to be sending this letter to then please give me the number or the mailing address of whom I should send it to.

Sincerely Yours,

[REDACTED]


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Glossary of Vehicle History Descriptions

Here are Consumer Guide's Editors' definitions of all the types of records found in the vehicle history database. Note that not all types of records represent a problem with the vehicle.

[sort alphabetically](#) | [sort by type of record](#)

Description	Full Definition
Damage	
Assembled	Vehicle reported was assembled from a non-manufacturer designed.
Auction Announced as Flood Damage	Auction reports the vehicle was damaged by flood.
Auction Announced as Frame Damage	Auction reports the vehicle as having frame damage.
Auction Announced as Major Damage	Auction reports the vehicle as having major damage.
Auction Announced as Salvage	Auction reports the vehicle as having been reported as a salvage vehicle.
Damaged	Vehicle sustained significant damage to the body and/or mechanical components.
Fire Damage	Vehicle sustained damage due to a fire.
Hail Damage	Vehicle was damaged by hail.
Insurance Loss	Officials determined the cost to repair a damaged vehicle exceeded the vehicle's value.
Junk	Vehicle parts have been salvaged and vehicle has been destroyed or scrapped.
Major Damage Incident	Major damage incident reported by an independent source
Motor Change	Vehicle had motor change.
Previous Damage	Vehicle was previously reported as having been damaged.
Reconstructed	Vehicle was reconstructed using new/used parts
Salvage	A vehicle branded as salvage by the reporting DMV.
Salvage Correction from DMV	State has corrected a previously branded Salvage Title.
Unrebuildable	Vehicle is not repairable and waiting to be scrapped.
Water Damage	Vehicle has sustained water damage.
Department of Motor Vehicles Records	
Bonded	Vehicle required the posting of a bond in order to register or title the vehicle.
Corrected Title	Vehicle had a corrected title issued by DMV.

Canadian Renewal	Vehicle had registration renewal event reported by Canadian DMV.
Glider Kit	A heavy truck that has been refurbished using a package of parts.
Kit	A custom vehicle that is constructed from parts.
Mileage OK	Odometer reading is valid in the opinion of an authorized official.
Renewal	Vehicle had registration renewal event reported by state DMV.
Title	Vehicle had title registration event reported by state DMV.

Emissions and Safety Inspections

Emission Inspection	Emission inspection data is unknown.
Independent Inspection	Vehicle was inspected by an independent agency other than state DMV.
Independent Inspection/Theft Deterrent Equipped	Vehicle with an anti-theft device was inspected by an independent agency other than state DMV.
Failed Emission Inspection	Vehicle failed to pass the state emission inspection.
Failed Safety Inspection	Vehicle failed to pass the state safety inspection.
Passed Emission Inspection	Vehicle passed the state emission inspection.
Passed Safety Inspection	Vehicle passed the state safety inspection.
Safety Inspection	Safety inspection data is unknown.

Fleet or High-use Vehicle

Auction Announced as Fleet/Lease	Auto Auction reported vehicle as fleet or lease.
Dealer Plates	Vehicle has a license plate registered through an auto dealer.
Driver Education	Vehicle is used to train individuals in driving skills.
Federal Government	Vehicle was used by federal government.
Fleet	Vehicle is assigned to a pool of vehicles usually owned/leased and operated by a company.
Livery	Vehicle that is 'for hire' to transport people.
Local Government	Vehicle was used by local government.
Military Use	Military use
Municipal Use	Vehicle was used/owned by a federal, state or local government agency.
Police Use	Vehicle was used by a police agency.
Rental	Vehicle is or was operated as a rental vehicle.
State Government	Vehicle was used by a state government.
Taxi Use	Vehicle is or was used as a taxi.

Forfeiture

Abandoned Vehicle	Vehicle reported as abandoned.
Auction Announced as Repossessed	Auto Auction reported vehicle as repossessed.
Repossessed	Vehicle was reported as repossessed.
"Grey Market"	
Auction Announced as Grey Market	Auction reports the vehicle entered the country and did not meet U.S. safety and/or environmental standards.
Grey Market	Vehicle entered the country and did not meet U.S. safety and/or environmental standards.
Non Compliance	Vehicle does not meet US vehicle requirements, normally in the category of safety and/or environmental standards.

Lemon / Manufacturer Buyback

Auction Announced as Mfr. Buyback/Lemon	Auction reports the vehicle was repurchased by the manufacturer or the vehicle has persistent automotive deficiencies.
Lemon	Vehicle has persistent automotive deficiencies.

Manufacturer Buyback	Vehicle was repurchased by the manufacturer.
"Non-manufacturer Assembled"	
Special Constructed	Vehicle was altered from manufacturer's original design.
Odometer Readings and Problems	
Auction Announced as Broken Odometer	Auction reports odometer no longer records distance driven.
Auction Announced as Exceeds Mechanical Limits	Auction reports the actual mileage/kilometers is greater than odometer allows to be recorded.
Auction Announced as Exempt	Auction reports the vehicle is generally exempt from normal/mandatory odometer law.
Auction Announced as Not Actual Miles	Auction reports actual mileage is different than the odometer reading.
Auction Announced as Odometer Rollback	Auction reports a possible odometer rollback.
Auction Announced as Odometer Rollover	Auction reports a possible odometer rollover.
Auction Announced as Repaired/Replaced Odometer	Auction reports the odometer has been repaired/replaced.
Auction Announced as True Mileage Unknown	Auction reports the vehicle's actual mileage is unknown.
Auction Odometer Reading	Vehicle reported the vehicle's odometer reading is from auto auction.
Broken Odometer	Odometer no longer records distance driven.
Discrepancy	Error in current or prior odometer reading.
Excluded/Exempt	Vehicle is generally exempt from normal/mandatory odometer law for the following reasons: 1. Vehicle model year is 10 years or older. 2. Gross weight of vehicle over 16000 lbs. 3. Vehicle is not self-propelled. 4. Traded to the manufacturer.
Gross Weight Exemption	Vehicle is exempt from the odometer law after exceeding certain gross weight.
Not Actual Miles	Actual mileage is different than the odometer reading.
Odometer Exceeds Mechanical Limits	Actual mileage is greater than odometer allows to be recorded.
Odometer Reading from Auto Dealer	Odometer reading was provided by an independent source from an auto dealer.
Odometer Reading from DMV	Odometer reading recorded by the state Department of Motor Vehicles.
Odometer Reading from Independent Source	Odometer reading was provided by an independent source.
Possible odometer irregularity detected	Please review the values in the Mileage column carefully. If the odometer readings are out of sequence, possible causes include: odometer roll-back; odometer roll-over; data entry error by DMV or other data source (wrong date on a record, type in the odometer reading).
Suspect Miles	State or other authorized officials have reason to believe the mileage is not correct.
Unknown Odometer Reading	Odometer reading is unknown.
Theft	
Theft	Vehicle was stolen from its legal owner.
Theft Insurance Claim	Insurance claim was filed on stolen vehicle.
Theft Recovered	Vehicle previously reported stolen has been recovered.

sort alphabetically sort by type of record

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SAFETY RECALL NOTICE

Manistee, MI

Dear

*NO latches
Replaced at this
Door Flew open AGAIN
5-16-06 AM
IN motion*

February 2008

*Yates April 19th 06
9:00 AM wed*

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exist in certain 2002 model year Chevrolet TrailBlazer EXT vehicles that have ever been registered in corrosion areas. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we have taken this action for your safety and continued satisfaction with our products.

IMPORTANT

- Your 2002 model year Chevrolet TrailBlazer EXT, VIN 1GNET16S52B113235, is involved in safety recall **05077**.
- Schedule an appointment with your Chevrolet dealer.
- This service will be performed for you at no charge.

Why is your vehicle being recalled?

The rear side doors on these vehicles may not latch or may not unlatch properly due to corrosion caused by road splash, such as water and road salt. Depending on the location of the corrosion in the latch, the door may either be difficult to open from the inside or outside, or may bounce back when the door is swung shut from the outside. The driver information center may or may not indicate that the door is ajar. If the door is not latched properly and it goes unopposed, it may open while the vehicle is in motion. If the occupants are unbelted, they may fall out of the vehicle and personal injury could occur.

What should you do?

You should contact your Chevrolet dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

What will we do?

Your Chevrolet dealer will install a seal to prevent water intrusion into the latch. The latch will also be inspected and replaced if necessary. This service will be performed for you at no charge. It is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour because of service scheduling requirements.



SEE OVER →

100 Renaissance Center P O Box 100 Detroit MI 48205-1000

Did you already pay for this repair?

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438. The deaf, hearing impaired, or speech impaired should call Text Telephone (TTY), 1.800.833.2438. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

www.ftc.gov

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
05077

Called 10²⁰ AM May 16th 06 for Complaint filed of Rear Driver Door still flying open & Bouncing on closing - (Refusing to latch) Flew open A.M. Today while in motion almost lost my Dog.

Federal Trade Commission

Took Back Same Day after Recall Repair (weather strips rear)
That Door would not close or Bounce trying to close later
Said latch was damaged that I would have to replace
that he did what the Recall stated (weather strip replaced)
and wouldn't do anything else without me ordering & replacing
LATCH REAR DRIVER DOOR ^{latch} (can't use or door will not close without
a lot of CASING OR JOLTS or Making RIGHT Hand TURNS.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**