



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 MAY
12-MAY-2006

Reference No.
10157404

OWNER INFORMATION (Type or Print)

Name

Address

City

CHARDON

State OH

Zip Code

Daytime Telephone Number

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an answer, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 5/10/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1J4GL48K83W

Make
JEEP

Model
LIBERTY

Model Year
2003

Date Purchased
05-OCT-02

Dealer's Name and Telephone Number

WILLOWHART HALPERT CHRYSLER, JEEP

Engine:
No. Cylinders 5

Fuel Type:
Gas

Original Owner
☒

Dealer's City
WILLOWHART

State
OH

Zip Code
44094

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code

021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-MAY-2006

Failure Mileage
47000

Failure Speed
1 MPH

UPPER DRIVERS BALL JOINT PULLED OUT OF ITS SOCKET

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM12ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. In, parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED RECALL #03V460000 CONCERNING THE LOWER BALL JOINT WAS PERFORMED ON THE VEHICLE ON 01/14/04. YESTERDAY WHILE PULLED INTO THE GARAGE, THE CONTACT HEARD A POPPING SOUND. THE CONTACT EXITED THE VEHICLE AND NOTICED THE UPPER BALL JOINT WAS DETACHED. THERE ARE SEVERAL COMPLAINTS NOTED ON THE INTERNET REGARDING PROBLEMS WITH THE UPPER BALL JOINTS. THERE WERE NO PROBLEMS WITH THE VEHICLE PRIOR TO THE INCIDENT. THE VEHICLE WAS TOWED TO THE NEAREST SERVICE DEALERSHIP WHERE THE VEHICLE IS AWAITING INSPECTION. JUNCTION AUTO WAS DEALERSHIP TO INSPECT VEHICLE FOR REPAIRS. THEY CALLED ME AND INFORMED ME REPAIRS TO CORRECT VEHICLE INCLUDED THE FOLLOWING, 2- CONTROL ARMS (UPPER BALL JOINT ASSEMBLY) 8- LOWER BALL JOINTS THAT WERE ALREADY REPLACED PER RECALL. INCLUDED IS RECALL REPAIR NOTICE, INVOICE FOR REPAIR, UPPER & LOWER REPAIRS FROM THIS INCIDENT. MY FEELINGS ARE HOW MANY PEOPLE ARE GOING TO BE KILLED OR INJURED BEFORE THIS PROBLEM IS RECTIFIED. REPLACEMENT PARTS ARE NOT CORRECTING

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE PROBLEM ALSO THESE PARTS FAILURE PROBABLY CAUSED UPPER JOINT FAILURE WHICH I HAD TO PAY FOR OUT OF POCKET. OWNERS NEED TO KNOW OF POSSIBLE FUTURE FAILURES EVEN THOUGH RECALL ON LOWERS MAY HAVE BEEN PERFORMED. THANK YOU