

NHTSA ccmMercury Routing Slip



Printed: 5/11/2006

NHTSA #: E806-002899
XREF #:
Delivery: MESSENGER ENV.

Rec'd Date: 5/10/2006
Doc Type: CNG
Address To:

Referred By: NPP-011
Doc Date: 4/24/2006
Due Date: 5/19/2006

S10 #: DOT/I #: RMP #:
Subject: LTR FM [REDACTED] (NY) PURCHASED 2-BRIDGESTONE FIRESTONE TIRES FOR HIS DODGE TRUCK OWNER HAD TO REPLACE TIRES DEFECT FWD TO NHTSA BY PHILIP GAMMA NY OFC OF ATTY GENERAL (EXEC SEC REC LTR BY MESSENGER ENVELOPE)

Ack Date: 3/15/2006
Sign Office: DIRECTOR FOR EXTERNAL AFFAIRS
Cleared Date:
File Loc:
Added By: AANDREWS x62543

Ack By: PHILIP GAMMA/BUREAU CONSUMER FRAUD
Signature: HARRINGTON
Cleared By:
XREF File:
Modified By: MICHELLE.RICE

Signed For:
Cleared For:
Closed Date:

Most Recent Comment:

Author:

TIMOTHY BISHOP
U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC
Tel: Fax: E-mail:

Ref No 10154122

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	5/10/2006	5/19/2006	
	Return Process	5/11/2006		5/11/2006
ODI	REPLY	5/11/2006	5/16/2006	
NVS-010	INFORMATION	5/10/2006		5/10/2006
NIA-110	INFORMATION	5/10/2006		5/10/2006
110	INFORMATION	5/10/2006		5/10/2006
120	INFORMATION	5/10/2006		5/10/2006

W/ [unclear] 5/11/06



2006 MAY -7 PM 2:37

STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL
(212) 416-8294

ELIOT SPITZER
Attorney General

THOMAS G. CONWAY
Assistant Attorney General In Charge
Consumer Frauds and Protection Bureau

May 2, 2006

Honorable Timothy H. Bishop
Congress of the United States
3680 Route 112, Suite C
Coram, NY 11727

Re: Our File No. 2006-541812
Constituent: [REDACTED]
Subject: Firestone

Dear Congressman Bishop:

I am writing to acknowledge receipt of the correspondence you recently forwarded to Attorney General Elliot Spitzer on behalf of your constituent.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to help you and your constituent, and so we are again forwarding your correspondence there.

We trust that office will contact you and your constituent in the near future.

Very truly yours,

Philip Gamma
Bureau of Consumer
Frauds and Protection

cc: National Highway Traffic and Safety Administration
400 7th Street, SW
Washington, DC 20590

[REDACTED]
[REDACTED]
Port Jefferson Sta., NY [REDACTED]

NANCY H. BISHOP
1st District, New York

**COMMITTEE ON TRANSPORTATION
AND INFRASTRUCTURE**

**COMMITTEE ON EDUCATION
AND THE WORKFORCE**

Congress of the United States
House of Representatives
Washington, DC 20515-3201

1225 Louisiana House Office Building
Washington, DC 20540
(202) 225-6220
Fax: (202) 225-6148

3888 Route 112, Suite C
Cohoes, NY 11227
(518) 896-3888
Fax: (518) 896-4998

www.house.gov/nhbishop

April 24, 2006

Mr. Philip Gamma
Bureau of Consumer Frauds and Protection
New York state Office of the Attorney General
120 Broadway
New York, NY 10271

Dear Mr. Gamma:

Attached please find correspondence from our mutual constituent, [REDACTED]
[REDACTED] Port Jefferson Station, NY [REDACTED]

This constituent has contacted my office regarding an issue that falls under your jurisdiction. I would appreciate your office addressing their concerns.

Thank you in advance for your attention to this matter. Please do not hesitate to contact my office with any questions or concerns that you may have.

Sincerely,



Tim Bishop
Member of Congress

4/13/2

CONGRESSMAN BISHOP

IT HAS AWHOLE MONTH SINCE
ATTORNEY GENERAL SPITZER SENT
COMPLAINT ON FINESTONE TO THE
NAT'L HWY TRAFFIC & SAFETY ADMIN
(COPY INCLUDED). I CONTACTED THEM
TWO WEEKS AGO AND NOTHING HAS
HAPPENED, PERHAPS YOU MAY HAVE
MORE SUCCESS IN ELICITING A
RESPONSE, I HOPE SO.

RESPECTFULLY

[REDACTED]
[REDACTED]
P.S. N.Y. [REDACTED]
[REDACTED]



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

120 Broadway, New York, NY 10271

ELIOT SPITZER
Attorney General

THOMAS G. CONWAY
Assistant Attorney General in Charge
Consumer Frauds and Protection Bureau

212-416-8294

March 15, 2006

[REDACTED]
Port Jefferson Sta., NY [REDACTED]

Our File Number: 2006-541812
Company: Firestone

Dear [REDACTED]:

On behalf of Attorney General Eliot Spitzer, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

Philip Gamma/cl

Philip Gamma
Bureau of Consumer Frauds
And Protection

cc: National Highway Traffic and Safety Administration
400 7th Street SW
Washington, DC 20590

*Received
3/21/06
4/12/06*



ATTORNEY GENERAL ELIOT SPITZER
 STATE OF NEW YORK
 OFFICE OF THE ATTORNEY GENERAL
 BUREAU OF CONSUMER FRAUDS AND PROTECTION
 126 Broadway, 3rd Floor
 New York, NY 10071-0332
 Tel. (212) 416-8348 Fax (212) 416-8382

COMPLAINT FORM

Consumer Hotline For Hearing Impaired
 1 (800) 771-7755 TDD (800) 762-0896
<http://www.nyc.gov>

RECEIVED BY
 CONSUMER FRAUDS BUREAU

MAR 13 2006

- PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
- PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
- YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
- MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

YOUR NAME		BUSINESS TELEPHONE NUMBER	
CITY/TOWN		COUNTY	STATE
STREET ADDRESS			
NAME OF SELLER OR PROVIDER OF SERVICES		NAME OF OTHER SELLER OR PROVIDER OF SERVICES	
STREET ADDRESS		STREET ADDRESS	
CITY/TOWN	STATE	CITY/TOWN	STATE
TELEPHONE NUMBER		TELEPHONE NUMBER	
DATE OF TRANSACTION	COST OF PRODUCT OR SERVICE	HOW PAID (Check those which apply)	
	\$	<input type="checkbox"/> Cash <input type="checkbox"/> Check <input type="checkbox"/> Credit Card <input type="checkbox"/> Other	
DID YOU SIGN A CONTRACT?	WHERE DID YOU SIGN THE CONTRACT?	DATE SIGNED	
<input type="checkbox"/> Yes <input type="checkbox"/> No			
WAS PRODUCT OR SERVICE ADVERTISED?	WHERE WAS IT ADVERTISED?	DATE ADVERTISED	
<input type="checkbox"/> Yes <input type="checkbox"/> No			
TYPE OF COMPLAINT (e.g. sale, mail order, etc. Use the reverse side of this form to provide details)			
PRODUCT FAILURE (BUDGET STONE TIRES)			
DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL	PERSON CONTACTED	JOB TITLE	
<input type="checkbox"/> By Mail <input type="checkbox"/> By Telephone <input type="checkbox"/> In Person			
NATURE OF RESPONSE		DATE OF RESPONSE	
HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address)			
<input type="checkbox"/> Yes <input type="checkbox"/> No			
IS COURT ACTION PENDING? (Please describe as necessary)			
<input type="checkbox"/> Yes <input type="checkbox"/> No			
MANUFACTURER OF PRODUCT		PRODUCT MODEL OR SERIAL NUMBER	
ADDRESS		WARRANTY EXPIRATION DATE	
DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company)			
<input type="checkbox"/> Yes <input type="checkbox"/> No			

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE

BRIEFLY DESCRIBE YOUR COMPLAINT TWO BRIDGESTONE (FIRESTONE)
TIRES PURCHASED FOR MY DODGE TRUCK (1980) AND
RIGHT EAR. BOTH BOTH DOWN WITHIN A TWO (2)
WEEKS PERIOD (EACH SEPARATELY). REPLACED
THEM BOTH AT A CONSIDERABLE COST, STATION
WHICH INSTALLED THEM SAID THEY WERE NOT RES-
PONSIBLE, FIRESTONE WAS. COMPLAINED TO
CONSUMER AFFAIRS AND THEY IN TURN REFERRED
ME TO YOU BECAUSE IT WAS BEYOND THEIR JURIS-
DICTION. TIRES ARE SUPPOSED TO BE INSULATED VS
ROAD DAMAGE. ANY RESOLUTION OR YOU PART
WOULD BE GREATLY APPRECIATED. THANKS

WHAT FORM OF RELIEF ARE YOU SEEKING? (e.g., exchange, repair or money back, etc.)

WHO REFERRED YOU TO THIS OFFICE?

READ THE FOLLOWING BEFORE SIGNING BELOW

PLEASE ATTACH TO THIS FORM PHOTOCOPIES of any papers involved (contracts, warranties, bills received, cancelled checks, correspondence, etc.). DO NOT SEND ORIGINALS.

NOTE: In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature: _____ Date: 3/6/06

Return to: **Office of the Attorney General**
Division of Consumer Funds and Protection
120 Broadway, 3rd Floor
New York, NY 10271-0332

COUNTY OF SUFFOLK



STEVE LEVY
SUFFOLK COUNTY EXECUTIVE

Charles A. Gardner, Director

Office of Consumer Affairs

January 6, 2006

██████████
██████████
Port Jefferson Station, NY ██████████

Re: Firestone/Tarryville Service
Case #03L02656

Dear Consumer:

We have received your complaint, referenced above. Unfortunately, our agency does not have any jurisdiction over your problem. We are forwarding the original of your complaint to the following, which may be able to assist you:

NYS Attorney General
300 Motor Pkwy
Hauppauge, NY 11788

We regret we cannot assist you and are closing our file in this matter. Any questions regarding the status of your complaint must be addressed to the agency above.

Very truly yours,
Scott L Harris
Director of Complaints & Investigations
(631) 853-4612

(19) Rev. 1/04

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**