



2006 MAY 10 AM 8:54

STATE OF NEW YORK  
OFFICE OF THE ATTORNEY GENERAL

120 Broadway, New York, NY 10271

ELIOT SPITZER  
Attorney General

THOMAS G. CONWAY  
Assistant Attorney General in Charge  
Consumer Frauds and Protection Bureau

212-416-8294

May 4, 2006

10157369

[REDACTED]  
Whitestone, NY [REDACTED]

Our File Number: [REDACTED]  
Company: 2002 Chevy LTZ Trailblazer

Dear [REDACTED]

On behalf of Attorney General Eliot Spitzer, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

*Philip Gamma/cl*

Philip Gamma  
Bureau of Consumer Frauds  
And Protection

cc: National Highway Traffic and Safety Administration  
400 7th Street SW  
Washington, DC 20590

*Edi  
5/19/06*

C  
[REDACTED]  
Whitestone, N.Y.  
[REDACTED]

November 7, 2005

Chevrolet

ME  
Complaint #  
VIN # 1GNDT13S [REDACTED]  
2002 Chevy LTZ Trailblazer

To Whom It May Concern:

2<sup>nd</sup> Request. I have not heard a response from you to date.

Please be advised that I have purchased the above named vehicle NEW, 2002 Chevy LTZ Trailblazer. I would like to inform you that I am the sole driver on the trailblazer and have experienced several problems since my purchase. I have brought my vehicle to Bay Chevrolet on Northern Blvd in Douglaston, N.Y. to be diagnosed. At the time there were two problems which the technicians and the service manager witnessed. The first being the motor was not functioning properly on the driver's side, the seat would not lift up to increase the height and it was making a very loud noise. Secondly, just at 20,000 all 4 brakes had failed, as well as the emergency brake, and all 4 rotors were eroded and rusty as though the automobile was 20 years old. Wear and tear is acceptable but outright corrosion is not. Jim had witnessed the rotors as I kept them so that he would be able to see the poor quality of the original rotors that we placed in the vehicle. The vehicle is in showroom condition with very few miles as it is always garaged and very well kept. The service managers at Bay Chevrolet will advise you of same. Due to the defects listed above, I had to replace all four brake pads, all four rotors, and was charged \$100 to fix the damaged motor. My entire family has purchased many vehicles from Chevrolet since 1969 and has never experienced any problems until now, we were all very satisfied. I am including my work orders for the purchase of parts and labor. I would greatly appreciate if I could be reimbursed for these defects since it seems to be a manufacturer related defect. Thank you for your kind consideration of this matter and I look forward to hearing from you. Please see attached printout of complaints for the 2002 Trailblazer.

Sincerely,  
[REDACTED]

FAXED

New York State Office of the Attorney General  
 Eliot Spitzer  
 Consumer Protection Bureau  
 120 Broadway, 3rd floor  
 New York, New York 10271  
 (212) 416-8345 (phone)  
 (212) 416-8787 (fax)

**CONSUMER  
 COMPLAINT FORM**

1. Please Be Sure To Complain To The Company Or Individual Before Filing.
2. Please Type Or Print Clearly In Dark Ink.
3. You Must Complete The Entire Form. Incomplete Or Unclear Forms Will Be Returned To You.
4. Make Sure You Enclose Copies Of Important Papers Concerning Your Transaction.

<b>CONSUMER</b>			
YOUR NAME [REDACTED]		HOME PHONE [REDACTED]	
STREET ADDRESS [REDACTED]		BUSINESS PHONE [REDACTED]	
CITY/TOWN Whitestone	COUNTY Queens	STATE N.Y.	ZIP [REDACTED]
<b>COMPLAINT</b>			
NAME OF SELLER OR PROVIDER OF SERVICES CHEVROLET (MAIN HEADQUARTERS)		NAME OF OTHER SELLER OR PROVIDER OF SERVICES	
STREET ADDRESS		STREET ADDRESS	
CITY/TOWN	STATE ZIP	CITY/TOWN	STATE ZIP

TELEPHONE NUMBER [REDACTED]		TELEPHONE NUMBER	
DATE OF TRANSACTION 8/19/05 7/5/05	COST OF PRODUCT OR SERVICE \$ 100.62 \$ 1494.62	HOW PAID (Check those which apply) Cash <input type="checkbox"/> Check <input type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Other <input type="checkbox"/> <i>check &amp; credit card</i>	
DID YOU SIGN A CONTRACT? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	WHERE DID YOU SIGN THE CONTRACT? <i>Chevrolet Dealer</i>	DATE SIGNED <i>12/07</i>	
WAS PRODUCT OR SERVICE ADVERTISED? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	WHERE WAS IT ADVERTISED?	DATE ADVERTISED	
TYPE OF COMPLAINT (e.g. car, mail order, etc. Use the reverse side of this form to provide details) <i>after 20,000 (new vehicle) all 4 brakes failed, needed to replace pads, rotors, emergency brake + motor on drivers seat</i>			
DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL By Mail <input type="checkbox"/> By Telephone <input checked="" type="checkbox"/> In Person <input type="checkbox"/> <i>7/5/05</i>	PERSON CONTACTED <i>Michael Parrish</i>	JOB TITLE <i>Jim - mgr</i>	
NATURE OF RESPONSE <i>discounted replacement of motor for drivers seat. Re: brakes suggested to write to Chevrolet</i>		DATE OF RESPONSE <i>to date none</i>	
HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
IS COURT ACTION PENDING? (Please describe as necessary) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
ADDITIONAL INFORMATION			
MANUFACTURER OF PRODUCT <i>CHEVROLET</i>		PRODUCT MODEL OR SERIAL NUMBER <i>3002 LTZ Trailblazer</i>	

ADDRESS	WARRANTY EXPIRATION DATE 12/04
DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company) <input type="checkbox"/> Yes <input type="checkbox"/> No	

**BRIEFLY DESCRIBE YOUR COMPLAINT** *New Chevy LTZ Trailblazer 2002 Model at 20,000 miles all 4 brakes failed due to severe erosion of rotors. Car is garage kept, one driver showroom condition.*

**WHAT FORM OF RELIEF ARE YOU SEEKING?** (e.g., exchange, repair or money back, etc.)  
*Money back for repairs*

**WHO REFERRED YOU TO THIS OFFICE?**


**READ THE FOLLOWING BEFORE SIGNING BELOW**

**PLEASE ATTACH TO THIS FORM PHOTOCOPIES** of any papers involved (contracts, warranties, bills received, cancelled checks, correspondence, etc.). **DO NOT SEND ORIGINALS.**

**NOTE:** In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature:    
 Date: *5/2/06*

myCarStats.com

Auto recalls, Auto complaints, TSBs - Car Reports for new and used cars

Home Safety Stats Report Console Compare Cars

Welcome as our Guest to myCarStats.com. Bookmark this page in my favorites.

Report Viewer

Unique Shopping Ideas - Visit Our New Safety Store Warehouse - Click to Visit.

Select a Car Previously Viewed

2002 CHEVROLET TRAILBLAZER

ADD a Car NOT Previously Viewed

REMOVE current car from list above

UPDATE info of this car

550

12

215

14

-- CarStats Summary --

Consumer Complaints

Manufacturer Recalls

Bulletin Summaries

Investigations

UNLIM  
COMPL

View

Back

Call Only

--- Recent User Feedback ---

"Your site seems to be a wealth of information. At the very least I know that the problems I am experiencing with my car are not unique."

Susan C.

## MAIN PAGES

User Login

Report Viewer

Safety Store &amp; More

Compare Cars

## SCOREBOARDS

Auto Recalls

Service Bulletins (TSBs)

Consumer Complaints

## RESOURCES

Gas Mileage Ratings

for 2005 cars NEW

Send Us Feedback

File a Car Complaint

Lemon Laws

Manufacturer Contacts

Dispute Resolution

Helpful Auto Links

NY Times Automotive

Auto-Talk-USA

Extended Warranty Info

CARFAX  
vehicle history reportsFREE  
Lemon Check®

## --- CarStats Details for 2002 CHEVROLET TRAILBLAZER ---

SELECT Report Category

COMPLAINTS

SELECT Age of Reports (2)

ALL Days

Report Viewer is not activated. Click to activate and read Car Report details.

Create Custom Report

Email Custom Report to Friend

COMPONENT GROUPS EFFECTED	REPORTS IN GROUP	VIEW ALL DETAILS
Brakes	24	<input type="radio"/> View Details
Electrical System	63	<input type="radio"/> View Details
Engine and Engine Cooling System	0	No Reports
Equipment	8	<input type="radio"/> View Details
Fuel, Exhaust, Emissions Control	0	No Reports
Heater, Air Conditioner, Ventilation	0	No Reports
Interior Systems	56	<input type="radio"/> View Details
Lighting and Communications Systems	1	<input type="radio"/> View Details
Misc. Components	185	<input type="radio"/> View Details
Power Train	110	<input type="radio"/> View Details
Steering	24	<input type="radio"/> View Details
Structure	14	<input type="radio"/> View Details
Suspension, Wheels, Tires	21	<input type="radio"/> View Details
Visual Systems	43	<input type="radio"/> View Details

Go to top of Report Viewer

| Report Console | Auto Recalls | Service Bulletins | Consumer Complaints | Reports for New & Used Cars |  
 | First Aid Kits | First Aid Kit Tips | FAQ | About Us | Contact Us | Copyright | Glossary | Privacy Policy | Term

Some report data is derived from the National Highway Traffic Safety Administration  
 © Copyright myCarStats.com™, LLC All rights reserved.

myCarStats.com

The way to get the most out of your car.

Home | Safety Store | Consumer Complaints | Dashboard | About

**CHEVROLET TRAILBLAZER Complaints, Scorecards and Free Car Rep**

updated December 8, 2005

This page lists the number of Consumer Complaints on file for each CHEVROLET TRAILBLAZER model

Find: The Best extended Warranty  
 Buy a new car with a 3-year/50,000-mile warranty. Get a 5-year/100,000-mile warranty for only \$1,999. **WARRANTY DIRECT** is the only company that offers a 5-year/100,000-mile warranty for only \$1,999. **WARRANTY DIRECT** is the only company that offers a 5-year/100,000-mile warranty for only \$1,999.

Serving ALL 50 States - Warranty expiring soon? Click to get a quick c

Other TRAILBLAZER Scorecards and Free Car Reports: TRAILBLAZER Auto Recalls TRAILBLAZER Technical Service Bulletins  
 Scoreboards for ALL Car Manufacturers: Auto Recalls Technical Service Bulletins Consumer C

**MAIN PAGES**

- User Login
- Report Viewer
- Safety Store & More
- Compare Cars

**SCOREBOARDS**

- Auto Recalls
- Service Bulletins (TSBs)
- Consumer Complaints

**RESOURCES**

- Gas Mileage Ratings for 2006 cars **NEW**
- Send Us Feedback
- File a Car Complaint
- Lemon Laws
- Manufacturer Contacts
- Dispute Resolution
- Helpful Auto Links
- NY Times Automotive
- Auto-Talk-USA
- Extended Warranty Info

**CARFAX**  
 VEHICLE HISTORY REPORTS  
**FREE**  
 Lemon Check®

Click the TRAILBLAZER year to read reported Complaints.

QTY	MODEL YEAR
26	2005 CHEVROLET TRAILBLAZER COMPLAINTS
82	2004 CHEVROLET TRAILBLAZER COMPLAINTS
211	2003 CHEVROLET TRAILBLAZER COMPLAINTS
550	2002 CHEVROLET TRAILBLAZER COMPLAINTS
10	2001 CHEVROLET TRAILBLAZER COMPLAINTS
15	2000 CHEVROLET TRAILBLAZER COMPLAINTS
3	1999 CHEVROLET TRAILBLAZER COMPLAINTS

Click the CHEVROLET model car to view. Next select the year.

QTY	CHEVROLET COMPLAINTS MODEL CARS	QTY	CHEVROLET COMPLAINTS MODEL CARS
676	1500 Complaints	81	2500 HD Complaints
3	APV Complaints	1	ASTRO Complaints
2368	ASTRO Complaints	377	AVALANCHE Complaints
41	AVEO Complaints	430	BERETTA Complaints
6447	BLAZER Complaints	5	C PICKUP Complaints
16	C SERIES Complaints	2	C SERIES (LIGHT) Complaints
90	C SERIES (LIGHT) Complaints	2	C SERIES (MEDIUM) Complaints
26	CAJON Complaints	240	CAJON PICKUPS Complaints
21	CAJON SERIES Complaints	208	C15 Complaints
1073	C1500 Complaints	42	C25 Complaints
357	C2500 Complaints	54	C35 Complaints
259	C3500 Complaints	14	C3500HD Complaints
1117	CAMARO Complaints	550	CAPRICE Complaints
2	CAPRICE CLASSIC Complaints	3097	CAVALIER Complaints
9	CELEBRITY Complaints	2	CHEYENNE Complaints
24	CK 2500 Complaints	112	COLORADO Complaints
718	CORSICA Complaints	1,129	CORVETTE Complaints
6	DENALI Complaints	69	EQUINOX Complaints
313	EXPRESS Complaints	39	G VAN Complaints
26	G10 Complaints	4	G15 Complaints
190	G20 Complaints	20	G25 Complaints
1	G3 VAN Complaints	50	G30 Complaints
14	G35 Complaints	1	G350 Complaints
3	GEO Complaints	1	GMT 400 Complaints
1239	IMPALA Complaints	14	K SERIES Complaints
102	K15 Complaints	498	K1500 Complaints
3	K20 Complaints	33	K25 Complaints
91	K2500 Complaints	14	K35 Complaints
75	K3500 Complaints	8	KODIAK Complaints
2799	LUMINA Complaints	463	LUMINA APV Complaints
3194	MAJILLI Complaints	38	MAJILLI MAXX Complaints
983	MONTA CARLO Complaints	1	NOVA Complaints
21	PICKUP Complaints	441	PICKUP Complaints

ORDER TRACKING | SHOPPING CART | WISH LIST | MY ACCOUNT

SHOPPING TOOLS

HOME

UPGRADE GARAGE

PRODUCTS

Why The Tire Rack | Contact Info | Installation | Using This Site

CART

SHIPPING METHODS

ADDRESSES

PAYMENT

ORDER SUMMARY

THANK YOU FOR YOUR ORDER

You will receive an order confirmation with an order number by e-mail. You will also be notified once your order has been shipped.

Billing Address:

Shipping Address:

ASTORIA, NY

WHITESTONE, NY

CARD TYPE

CARD NUMBER (no spaces or dashes)

EXPIRATION DATE

American Express

03 / 09

Items shipping from Newark, Delaware BY FEDEX ECONOMY 2 DAY DEL

TRACKS

Item Description	Availability	Qty.	Price Each	Item Total
Akebono ProACT Ceramic Pads Rear fitment for 2002 Chevrolet TrailBlazer LTZ 4wd	In Stock	1		
PowerSlot Power Slot Rotor Front Left fitment for 2002 Chevrolet TrailBlazer LTZ 4wd	In Stock	1		
PowerSlot Power Slot Rotor Front Right fitment for 2002 Chevrolet TrailBlazer LTZ 4wd	In Stock	1		

Shipping Sub-Total:

Items shipping from South Bend, Indiana BY FEDEX ECONOMY 2 DAY DEL

TRACKS

Item Description	Availability	Qty.	Price Each	Item Total
Akebono ProACT Ceramic Pads Front fitment for 2002 Chevrolet TrailBlazer LTZ 4wd	In Stock	1		

Shipping Sub-Total:

Sales Tax:

Excise Tax:

State Disposal Fund Fee:

Order Total:

IMPORTANT INFORMATION — PLEASE READ!



- Signature required for delivery.
- Order shipment and delivery information can be tracked online or by calling The Tire Rack directly.
- FedEx tracking numbers are not available.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**