



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

800-327-4236

www.safercar.gov

Form Approved O.M.B. No. 2127-0008

OWNER INFORMATION (Type or Print)

Name

Street

City

LINCOLN

State

IL

Apt. No.

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES ☐ NO

In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

1GTEC19V22Z

Make

GMC

Model

SIERRA

Year

2012

Current Mileage

31314

Date Purchased

8-31-03

Dealer's Name and Telephone Number

LEHMAN Chevy City

Dealer's City

Bloomington

State

IL

Zip Code

61704

Engine:

Fuel Type:

☐ Diesel ☐ Hybrid
☒ Gas ☐ Other

No. Cylinders

☒ Original Owner

Transmission Type

☐ Manual

☒ Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

☐ All-Wheel Drive

☐ Front-Wheel Drive

☒ Rear-Wheel Drive

☐ Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

VERTICAL SHAFT

Incident Date(s)

Failure Mileage

Failure Speed

ALL SPEEDS

Failure Location

☐ Driver ☐ Passenger
☒ Front ☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Failed Structure

☐ Tread ☐ Sidewall ☐ Bead

DOT No. (Example: DOT M1BABC035 on sidewall)

☐ Original Equipment
☐ Prior Repair

Failure Type:

☐ Blowout ☐ Blister ☐ Crack ☐ Torn ☐ Tread Separation ☐ Road Hazard ☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model Number and Name

Seat Type

☐ Infant ☐ Booster ☐ Integrated ☐ Convertible ☐ Other

Installed in Vehicle using the:

☐ Vehicle safety belt

☐ LATCH system*

*Vehicle info required

Failed Part. Describe Failure Below

☐ Base ☐ Harness/Buckle ☐ LATCH Connector ☐ Shell ☐ Handle ☐ Other

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Deaths

NONE

Police Report No.

NONE

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es).

1ST TIME SHAFT FAILED STILL UNDER WARRANTY. THE SECOND TIME THE VEHICLE HAD SLIGHTLY OVER 30,000 MILES BUT BMW REPAIRED THIS AT NO COST. THE MECHANIC HAD TO HAMMER THIS PART ON AND TOOK HIM A VERY LONG TIME. HE WAS VERY FRUSTRATED BECAUSE IT DID NOT GO TOGETHER THE WAY HE THOUGHT IT SHOULD AND SAID THIS HAD BEEN A PROBLEM SINCE A CHANGE WAS MADE A FEW YEARS EARLIER. I DO NOT FEEL AS THOUGH THIS

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PROBLEM HAS BEEN CORRECTED, THE MECHANIC STATED
THAT THE PROBLEM WILL CONTINUE WITH THIS SHAFT AS
THERE IS NO GREASE FITTING TO GREASE. I DO NOT FEEL
SAFE AS A COMPLETE FAILURE COULD VERY EASILY CAUSE
A FATAL ACCIDENT.

ANY STEERING PROBLEM IS DEFINITELY A SAFETY
CHALLENGE.

DOUGLAS GMC IN CLINTON IL DID BOTH REPAIRS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?



if so

Use the enclosed
form to file a report

or write

1-800-368-4236

or call

National Safety Hotline

800-327-4236



Vehicle Owner's Questionnaire (VOQ)
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National Highway Traffic Safety Administration