



[REDACTED]

Phone [REDACTED]

- Fax [REDACTED]

2002-2003
- DELRAY BEACH, FLORIDA [REDACTED]

- Email [REDACTED]

May 3, 2006

10157367

NHTSA, U.S. Department of Transportation
Washington, D.C. 20590

Re: Vehicle Defect, Safety has been compromised.

Enclosed copies of correspondence, service invoices, are
self explanatory.

I will be contacting G.M. Customer Service in this regard.

If you have any prior similar complaints please advise me
as soon as possible.

After May 13, 2006 we will be at our New York residence
at [REDACTED] Plainview, New York [REDACTED]

Please do not hesitate to contact me at anytime.

[REDACTED]
[REDACTED]
[REDACTED]

MORTGAGE
SYSTEMS
PROCESSING

Plainview, NY

Phone [REDACTED]

Fax [REDACTED]

DeRay Beach, FL

Fax or Phone [REDACTED]



Pea 24
5/10/06



~ DELRAY BEACH, FLORIDA

Phone [REDACTED] - Fax [REDACTED] - Email [REDACTED]

TO: Sherwood Motors. **FAX:** 278-9010

ATTN: Daniel J. Fielder, Service Dir. 1 **PAGES with cover.**

REF: Lights...Compass, Temp., etc. DATE: 5/1/06

Buick Lacrosse 2005 4D Sed Beige VIN: 2G4WD5321

Good Morning:

Just to let you know I appreciate your participation in the problem. As I explained on Sunday April 30 I used the car for two hours on & off.

The first 2 miles the lights were off, then appeared but dim and requires time to read it. I tried taking it out of Automatic but it had no effect.

Also, I opened the driver side door to see if it would change the lights.....it came up advising me the door was open but again dim and under normal driving it would not alert me.

Therefore, safety features of the vehicle are compromised by this defect. This is a major concern if it happens while the lights are blank.

I am sorry that Sherwood Buick after two attempts cannot repair this defect and was told there is no fix from G.M..

I will try contacting G.M. Customer Assistance in this regard.

Thank you.

FAXED
5.1.06

11:20 Am

196

4/28/06
AT Location



Pontiac



PONTIAC
AUTOMOBILES

SHERWOOD PONTIAC-GMC TRUCK, INC.

2400 SOUTH FEDERAL HIGHWAY - DELRAY BEACH, FLORIDA 33483

CELL

441-6314

DANIEL J. FIELDER

SERVICE DIRECTOR

DIRECT (561) 526-4225

DELRAY (561) 278-3217

1 (800) 395-2772

FAX (561) 830-9640

NOTE:



ROAD TESTED THE COMPLAINT
AND AGREED IT IS A
PROBLEM.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**