NVS-200

EXECUTIVE SECRETARIAT
2006 APR 27 P 12:12

April 19, 2006

SAAB CARS USA, INC.
PO BOX 3730
Highland Park, MI 48203-9903

ID157342

Recall Department,

I took my 2001 SAAB 9-5 to SAAB of Charlotte (North Carolina) on March 14, 2006 to have the IDM defect checked as described in your notice dated March 31, 2006.

I was told that because of the defect with the IDM, it would require that all the spark plugs be replaced. I paid SAAB of Charlotte $161.76 to change the spark plugs in my car.

I disagree that I had to pay for repairs to my SAAB if this problem was caused by a factory defect.

I would appreciate someone contacting me to discuss, and explain this to me.

[redacted]
Concord, NC [redacted]
PH: [redacted]

Cc: Administrator NHTSA

2006 APR 27 PM 2:46

NHTSA
5/2/06

[redacted]

SAAB CARS USA, INC.

March 31, 2006

******AUTO**5-DIGIT 28027

[redacted]

Concord, NC [redacted]

Dear [redacted]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Saab Automobile AB has decided that a defect, which relates to motor vehicle safety, exists in certain 2000-02 Saab 9-3/9-5 model vehicles with 4-cylinder engines and 2001 Saab 9-5 model vehicles with 6-cylinder engines. The ignition discharge module (IDM) may break down due to an electrical overload. This condition may occur during a start attempt, resulting in the engine not starting. In rare cases this condition may occur during driving.

Our records indicate that you are the current owner of a vehicle that is affected by this recall.

At your earliest convenience, please make an appointment with your authorized Saab dealer to have the ignition discharge module checked and, if necessary, replaced.

The work will take less than an hour and is, of course, free of charge for you.

If, after contacting your Saab dealer, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1.888.327.4236.

If you have sold your car, if it has been stolen or subjected to a total insurance loss, we would appreciate you notifying us about this by completing the detachable card and mailing it back in the return envelope.

If you have experienced this condition and have paid for related repairs, please complete the enclosed reimbursement form and submit all receipts to Saab Customer Assistance Center, 4405-A International Blvd., Norcross, GA 30093; Attention: IDM Recall.

Saab Automobile AB appreciates your cooperation and understanding regarding this recall and we will do our best, along with your dealer, to minimize the inconvenience. We have, however, taken this action in the interest of your continued safety and satisfaction with our products.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Yours faithfully,

Saab Automobile USA

Enclosure
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